

Russell3, Keith

From: Nisha Patel <nisha81@hotmail.com>
Sent: 06 December 2020 22:07
To: Russell3, Keith
Subject: FW: Help with planning application portal

Importance: High

Dear Keith

I hope you had a good weekend.

Are you able to let me know if the application attached has been submitted please. If there is any information that you need please do not hesitate to contact me.

Kind regards
Nisha

From: [Nisha Patel](#)
Sent: 02 December 2020 14:18
To: [Russell3, Keith](#)
Subject: RE: Help with planning application portal

Dear Keith

Thank you for your telephone call today.

I have completed the paper application and hope it's correct.

At this time, we are in the process of completion for the lease. My solicitor instructed me to contact the council to apply for planning for the change of use, there section 24 regarding the certificates have not been completed as I am not the freeholder.

Please let me know if there is anything I need to complete.

Kind regards
Nisha

----- Original message -----

From: "Russell3, Keith" <Keith.Russell3@croydon.gov.uk>
Date: 02/12/2020 12:52 (GMT+00:00)
To: nisha81@hotmail.com
Subject: FW: Help with planning application portal

Ms Patel,

Please see the attachment.

In view of the current Covid 19 pandemic and Government guidelines and restrictions, we have felt obliged to make some changes to the way we work.

We are now working more flexibly to ensure that we continue to provide good levels of service whilst adhering to advice offered by Public Health England. Consequently, whilst it might take longer to reply to your email, we are trying our best to maintain service standards for all our customers.

For more information, please visit <https://www.croydon.gov.uk/planningandregeneration>

Keith Russell
Technical Support Officer
CROYDON COUNCIL

Planning & Environment Department
6th Floor, Zone A/B
8 Mint Walk
Croydon
CR0 1EA

From: Nisha Patel [<mailto:nisha81@hotmail.com>]
Sent: 02 December 2020 12:01
To: Development Management <Development.Management@croydon.gov.uk>
Subject: Help with planning application portal
Importance: High

Dear Planning Team

I am trying to submit a planning application on the website for a Change of use for from a betting shop to a retail. Your portal does not seem to have the list of reason for my planning application.

Thu use of the existing commercial property is classified a sui generis under planning law and therefore I need to apply for planning permission to change the use to a retail shop.

Is someone able to contact me to complete this application please. My contact number is 07939585114.

Kind Regards
Nisha

Council services, online, 24/7 www.croydon.gov.uk/myaccount.

Please use this web site address to view the council's e-mail disclaimer - <http://www.croydon.gov.uk/email-disclaimer>

Russell3, Keith

From: Nisha Patel <nisha81@hotmail.com>
Sent: 02 December 2020 14:18
To: Russell3, Keith
Subject: RE: Help with planning application portal
Attachments: Change of Use Planning Application .pdf

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Date: 02/12/2020 12:52 (GMT+00:00)
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Subject: FW: Help with planning application portal

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CROYDON COUNCIL

Planning & Environment Department
6th Floor, Zone A/B
8 Mint Walk
Croydon
CRo 1EA

From: Nisha Patel [<mailto:nisha81@hotmail.com>]

Sent: 02 December 2020 12:01

To: Development Management <Development.Management@croydon.gov.uk>

Subject: Help with planning application portal

Importance: High

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