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Mr Simon Chapman RPS Group 20 Farringdon Street London EC4V 4AB

Directorate of Regeneration, Enterprise & Skills Woolwich Centre, 5th Floor, 35 Wellington Street, London, SE18 6HQ

21/0128/F

15 January 2021

Dear Mr Chapman,

Town & Country Planning Act 1990 (As Amended) Town & Country Planning (Development Management Procedure)(England) Order 2015 Planning (Listed Buildings and Conservation Areas) Act 1990 (As Amended) Planning (Listed Buildings and Conservation Areas) Regulations 1990 (As Amended)

## Site: ELTHAM PALACE, COURT YARD, ELTHAM, LONDON, SE9 5QE Applicant English Heritage

## Proposal: Replacement of the existing entrance steps to the visitor centre, with a ramp, together with alterations to the raised planter and provision of bench seating. This May affect the setting of a Grade I Listed Building - Eltham Palace and Grade I Walls to Inner Court Yard of Eltham Palace.

I acknowledge receipt of your application in respect of the above which was received as valid on 12 January 2021. I may have changed your description of the proposal to make it more clear, but if you are not satisfied please let me know.

Whilst I technically have until 09 March 2021 to deal with your application, due to the extraordinary events caused by the COVID-19 pandemic, we are trying to maintain as normal a service as possible. Unfortunately, in the short term, there are aspects of workflow we will need to change as we work to adapt to government guidance.

We will consult upon and decide your application as soon as possible and at least with initial assessment and internal consultation done your application should be able to progress speedily from that point. We are grateful to you for bearing with us through this difficult period.

## What we do with your information

We use the information provided to us to make decisions about the use of land in the public interest. Some information provided to us we are obliged under the regulations to make available on planning registers. This is a permanent record of our planning decisions that form part of the planning history of a site.

## How we share your information

We will make details of planning applications available online so that people can contribute their comments. We will sometimes need to share the information we have with other parts of the council - for example to establish how long a building has been used.

Thank you for your payment of £234.00 (Receipt No:1610451366916673).

Yours Faithfully Fidel Miller Development Management

I advise you that it is important to check whether you require approval under the Building Regulations. You should obtain advice from my colleagues in Building Control, at this address (Tel: 020 8921 5413).