## **Liberty House Suffolk Terms & Conditions**

- A deposit payment of £1000 is required to secure the booking. Deposits are non-refundable and are taken as agreement to these terms and conditions.
- Check-in is 4pm on the day of your arrival and check-out is 10am on the day of departure.
- Please supply us with a rooming list and bed configuration no later than two weeks prior to arrival.
- A maximum of two well behaved dogs can stay at the house but only on prior agreement. An extra £30 cleaning fee applies per dog. Please do not allow dogs in any of the bedrooms or on the furnishings.
- Damage deposit of £1,000 due no later than 2 weeks prior to arrival
- No fireworks please
- No additional guests please at the property (max allowed is 20)
- Children are to be supervised at all at times by an adult when near the swimming pool and near the lake. The pool is used at guests own risk .No glass to be taken into the pool area plastic glasses are supplied.
- No external suppliers are to operate at the property without express prior permission from the Property owner.
- Noise Policy:
- Please ensure there is no external noise between 10pm and 9am. Closing windows and doors will ensure all reasonable noise will not be heard outside the property, and should not impact on the fun you can have.
- The hot tub cannot be used after 10pm.
- Please do not bring any sound equipment into the property (the property has a sound system which can be used at a reasonable level).
- Please don't use any sound system outside the property.
- There is noise monitoring equipment at the property which measures external noise levels (note that this measures levels only, and is not an audio recorder). If there is excessive noise, the property owner will let you know, and if this is ignored, you risk losing your cautionary deposit.

Website: <a href="www.libertyhousesuffolk.co.uk">www.libertyhousesuffolk.co.uk</a> Email: <a href="mailto:hello@libertyhousesuffolk.co.uk">hello@libertyhousesuffolk.co.uk</a>

Find us on Facebook and Instagram: libertyhousesuffolk