



Peninsula House, P.O. Box 4, Rydon Lane, Exeter EX2 7HS
Freephone 0800 169 11 33 Minicom 0800 169 99 65 Fax 01392 423792

Mr Bruce Fielding
P.o. Box 1684
St John
Virginia
0083 1
Usa

Helpline: 0800 169 1133
DX No.: 119850 EXETER 10
Direct Fax: (01392) 423792
Our Ref: C24547066 01
DM

31/10/08

Dear Mr Fielding

I would like to take this opportunity to welcome you to your new home and to provide you with a copy of our customer Welcome Pack. The Pack contains information about us, our services and our charges which we hope you will find useful.

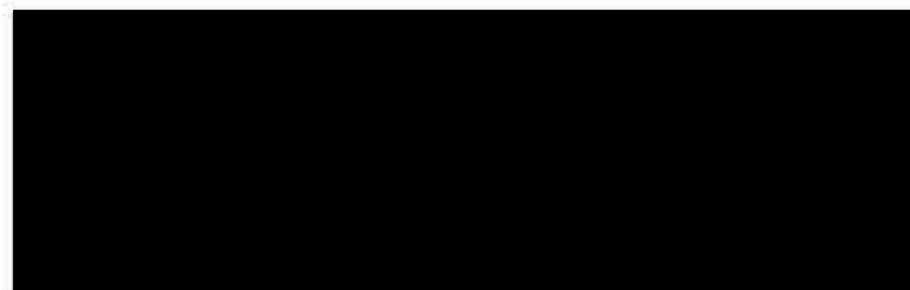
The water supply to your home is metered. It is important to keep a regular check of your meter readings so that you can quickly identify any leakage on your supply. Not identifying a leak promptly may affect your entitlement to a leak allowance.

If you have not paid metered water and sewerage charges before, the "Water Meters Questions and Answers" booklet in the Welcome Pack should provide you with answers to any questions you might have about meters and metered charges.

I would be grateful if you could confirm that we have your personal details correct by checking the attached form. If any details are incorrect, please amend them on the form and return it to us in the envelope enclosed.

If you wish to set up a payment plan, or require any information which you cannot find in the Welcome Pack or on-line at www.southwestwater.co.uk, please call our Accounts Helpline on 0800 169 1133.

Yours sincerely



Helen Gibbs
Contact Centre Manager



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www.southwestwater.co.uk

SOUTH WEST WATER LIMITED. REGISTERED IN ENGLAND No. 2366665
A SUBSIDIARY OF PENNON GROUP PLC. REGISTERED OFFICE: PENINSULA HOUSE, RYDON LANE, EXETER EX2 7HR



SOUTH WEST WATER

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DM

CUSTOMER ACCOUNT DETAILS

Customer Reference Number	[REDACTED]
Name	Mr Bruce Fielding
Billing Address	P.o. Box 1684 St John Virginia 0083 1 Usa
Property Address	The White House, Kilkhampton

If any of these details are incorrect please amend and return this form to us in the envelope provided. **However, if all the details are correct please disregard this form.**

Signature Date



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