

Cornerstone Community Information Sheet

How it Works

An introduction to how a network of mobile phone base stations operate.

Base stations use radio signals to connect mobile devices and phones to the network, enabling people to send and receive calls, texts, emails, pictures, TV and downloads. Without base stations, mobiles and devices will not work. Base stations are made up of three main elements. The cabin which contains the equipment used to generate the radio signal. A supporting structure such as a mast which holds the antennas in the air and the antennas themselves. Only the antennas emit radio signals.

Many other everyday items also use radio signals to send and receive information, such as television and radio broadcasting equipment and two-way radio communications.

Base stations are connected to each other and telephone exchanges by cables or wireless technology, such as microwave dishes, to create a network. The area each base station covers is called a cell.

Each cell overlaps with its neighbouring cells to create a continuous network. The size and shape of each cell is determined by the features of the surrounding area, such as buildings, trees and hills, which can block signals. When people travel between cells, the signal is transferred between base stations without a break in service. However, each base station can cover a certain area only and can only handle a limited number of calls at once. As mobile phones and devices become more popular more base stations are needed to ensure continuous coverage.


All UK mobile phone base stations are designed to comply with the stringent International Commission on Non-Ionizing Radiation Protection (ICNIRP) General Public Exposure guidelines recommended by the UK government and the European Union. These guidelines also have the formal backing of the World Health Organisation.

For further information please contact:

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