

From: [Borough Planning](#)
To: [Hannah Wood-Handy; PScan1](#)
Subject: FW: Resubmitted planning application 21/00427/F -> 21/01621/F
Date: 26 August 2021 09:19:10

Environment and Planning
Borough Council of King's Lynn and West Norfolk

T: 01553 616234
E: borough.planning@west-norfolk.gov.uk
W: www.west-norfolk.gov.uk

Submit a planning application on-line: <http://www.planningportal.gov.uk>

borough.planning@west-norfolk.gov.uk or telephone 01553 616234.

From: Malcolm Watson [REDACTED]
Sent: 25 August 2021 10:08
To: Borough Planning <borough.planning@West-Norfolk.gov.uk>
Subject: Resubmitted planning application 21/00427/F -> 21/01621/F

Hi,

I have resubmitted my planning application after having to withdraw my previous application after our very unhelpful Case Officer who failed to communicate any information to us about what was happening with the application, we heard nothing for five weeks and two weeks after the application had expired I had to keep calling the council until she finally responded telling us we were being rejected in 2 days time. Up until two weeks after the application had expired we had no clue as to what was happening and believed everything was progressing successfully but the clock was basically run down on us. I am now resubmitting the application with some changes and have been told we have been allocated the same case officer which I am not happy with as I feel she prejudiced the last application by her lack of any communication and unhelpful attitude. So please can I request a change of Case Officer for my resubmitted application.

Best Regards,

Malcolm Watson