

Jane Luker

From: Trees
Sent: 10 September 2021 17:27
To: Christine Betts
Subject: RE: Application for tree thinning and subsequent correspondence. FAO Jane Swann cc Alistair Barnes

Dear Mr & Mrs Betts

Thank you for this information, clarifying the extent to which you wish to undertake works to the trees on your property – ie. crown thinning only by 30%.

Your application has now been validated and will be reviewed by the Council's Arboricultural Officer shortly; for your information, the statutory deadline for the Council to issue a decision is eight weeks – however, we do strive to issue decisions well before the deadline (wherever possible).

You should therefore expect to receive your decision by no later than 4th November 2021.

With kind regards

Trees – Regulatory Services

From: Christine Betts <[REDACTED]>
Sent: 09 September 2021 12:10
To: Trees <trees@surreyheath.gov.uk>
Subject: Application for tree thinning and subsequent correspondence. FAO Jane Swann cc Alistair Barnes

Dear Jane Swann

Further to our application number TWA/21/0126 TPO 07/71100 and the reply we received from yourself dated 31st August 2021 and my email reply 2nd September 2021 upon receipt.

I have this morning spoken to PA Searl and he has told me that I have to say that we would like our tree crown thinned by 30%. This is usually done every 4 years so that we care for our trees to our best ability.

Apparently, there is no measurement in metres required for crown thinning but the trees are about 22 - 23m tall and about 5 or 6 m wide now and will remain the same after the thinning has been completed. I trust this information is all you require. As you didn't return the application form with your letter, I am emailing you once again with a reply and hope for some sort of acknowledgement this time, that you are proceeding with our request. This would be helpful especially you have stipulated a time limit for my reply.

Thank you. John & Christine Betts, The Wirral Cottage.

Below is a copy of my email of 2nd of September 2021

We were extremely put out by this reply as we have PA Searle round every 2 years for tree surgery and this year is no different. I therefore tried to ring her or you to explain that it is usual for you to tell us how much we are allowed to thin or take off as we are quite incapable of climbing up the tree and measuring - even if we knew what we were supposed to do. We rely on Mr Searle to do the right thing and for you to

tell him how much he is allowed to remove. I spoke to a very nice gentleman called Tom Watson who tried to help me and has sent you a memo asking that you telephone me. I would be very grateful if you would as the young lady hasn't seen fit even to send our application back to amend - if we could. Downloading a second time is not good for the planet surely or trees! We would wish this application to go ahead please as usual.

I look forward to hearing from you. Thank you in anticipation Christine Betts