



**Changing  
children's lives  
for the better**

## We value your feedback

We want to continue to work positively with our neighbours and local communities and are happy to answer any additional questions you may have about our services and our young people.

You can reach us by post, phone or email, using the contact details below.

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## Community Information and some FAQ's

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Supporting our young people  
and better informing the  
communities in which we work



Stability



Resilience



Transition

Changing Children's Lives for the Better

## About Us

Esland Group are a leading UK provider of residential childcare and educational services for children who have experienced trauma and significant unrest in their lives. We provide a place of safety from which they can build meaningful connections and positive relationships.

We understand you may be anxious about a Childrens home opening in your community and may be wondering about what kinds of children might live in our homes. Please be assured that we will not place dangerous children with extremely difficult behaviour in communities such as yours. Our child-centered approach means that we can shape our services around the needs of each individual and the communities around them. This helps our children to feel safe to progress into a positive and stable future and our neighbors to see us as a valuable part of the local community.

### The Esland Mission:

"Changing children's lives for the better by providing best-in-class specialist services"

### The Esland Vision:

We are, through the excellence of our people and research-driven innovative practice:

1. Providing stability through inclusive, safe, and nurturing care
2. Developing resilience through creating trusting relationships to build attachments
3. Facilitating transition through positive childhood experiences to support a meaningful future



### C's journey at The Old School House, Buxton

C came to live with us in Derbyshire in 2017; at that time C was finding it difficult to accept the decisions that had been made about her life and was rebelling against those that were trying to care for her. Esland were able to offer C a home that provided stability, nurture and direction. This year C leaves us to further her academic journey at Manchester University.

## FAQ's

### Who are these children?

Esland work with a range of young people between the ages of 7 to 18. The children we support often have had adverse childhood experiences and as a result they cannot live with their parents. What we know, is that children and young people are more likely to grow and thrive in a family environment and our homes reflect this. Our homes provide nurturing environments with wrap around care and support, they sit in small communities. Children deserve an education, opportunities, good experiences and a chance to enjoy their childhood.

### Why are you opening a home in my street/community?

Esland spends a long time engaging with a range of local stakeholders (including social workers, police, local authorities and local communities) to look for suitable homes for our children. We carefully match our young people and their needs to place them in safe, supportive areas, of which your community has been identified. We undergo rigorous checks with key regulators (including Ofsted) to ensure that our homes comply with regulatory standards at all times. Unless this core criteria and these consistently high standards can be met, we will not open our homes within that area.

### Are you putting the community and our residents at risk?

We carefully match our children and their needs to the locations of our homes. Please be assured that Esland take the safety of our children and their local communities very seriously. Esland would not proceed in opening a home in any area if it was detrimental to either our children's safety or that of the local community.

### Will my house lose value?

Esland have more than 40 homes around the UK at the moment- and to date we have seen no evidence that opening our homes within any of these communities has had a detrimental impact on house prices in the area.

### Who looks after the children?

All our children are looked after by qualified and experienced care professionals trained to deal with their individual needs and who are often employed from within our local communities. Esland takes pride in providing local jobs for local people; these can include working directly with the children or by providing support services such as decorating and gardening.