

Access Statement Rev 1.1

Written by Retail Design Solutions on behalf of Three Mobile

12B Fore Street, St Austell



Introduction

Design and Access Philosophy.

Three supports the principle of equality in employment opportunity and access, be it for staff or patrons. Therefore, Three strives to implement inclusive design at the earliest stage of any given project.

Equality of opportunity for employment and access is in the company's best interests, and of those who all work with us, to ensure that the human resources, talents and skills available throughout the community are considered equally where possible.

It is the policy of Three to consider the needs of all employees and patrons, regardless of their sex, age, race, ethnic origin, sexual orientation, religion, political beliefs or any disability. Three sets out to treat individuals access needs fairly and equally and will aim to make stores accessible to all where feasible and reasonably possible.

In Practice.

Concerning Members of Staff:

If a staff member is disabled or becomes disabled in the course of employment, reasonable adjustments to employment and/or working conditions/access considered to be necessary, or which can considered would assist in the performance of day to day duties will be given careful consideration and where feasible/reasonably practicable, such adjustments will be made.

There may however be circumstances where it will not be feasible or reasonably practicable and where a compromise may have to be made, resulting in less favourable access, in accordance with the statutory provisions.

Concerning Patrons and other visitors

All Three stores consider access at the design stage and are built so that the maximum inclusive access feasibly/realistically possible for all is implemented without segregating those with specialist access needs.

Site Details

Site Address.

12B Fore Street
St Austell
PL25 5EN



Three.co.uk

Description of Location.

The store is located on a busy pedestrianised high street with limited vehicular access.

Description of Development.

The store is having the shop front resprayed from black to white.
A new fascia sign is being installed to replace the existing, this is changing from black to white.

Design Standards Used Concerning Access and Enjoyment.

Approved Documents:

B E F G
K M P 7 N

The Equality Act 2010

The Building Regulations 2010

Description of Means of Access & Escape.

The store entrance is located on a pedestrianised high street with the back of house facilities located on both the ground and first floors.

Access is gained via a small ramped entrance lobby with a single door (850mm opening) opening towards the high street in which the store conducts an open door policy.

Means of escape is through the store entrance and through the rear BOH.

Sources, Guidance and Consultation.

The store has been designed using Approved Documents (specifically Part M) to comply with the current standards/Legislation and to provide maximum inclusive access for all where feasibly possible. The design stage was carried out by:

Retail Design Solutions

The Mill Store
Foundry Lane
Earls Colne
Colchester
Essex
CO6 2SB
Tel: (+44) 1787 224 878

With oversight from Three's design and project management team.

Consultation was also made with an approved inspector from:

Clark Banks Limited

Abbey House, Wellington Way,
Brooklands Business Park,
Weybridge, Surrey,
KT13 0TT.
Tel: (+44) 1932 268 260

Three is also currently in the process of consulting customers to ascertain the success level of the aforementioned refit and the public's opinion of current accessibility.

Specific Access Issues and Considerations

Including Proposed Solutions and Considerations

Car Parking.

N/A

Public Transport.

Current public Transport links are unaffected by the current refit.

Pedestrian Approach.

Pedestrians gain access to the store directly from the high street via an existing ramped entrance.

Routes to Entrance.

Street lighting and signage combined with the shop front colour scheme and Manifestations give a clear visual contrast between pavement and store entrance.

Entrance.

Entrance to the store is gained by a glazed, single door (850mm opening) set within a fully glazed lobby. There is a small ramp up to the entrance which is in accordance with Part M.

All glazing is finished with manifestations where necessary and appropriate in accordance with part N.

The chosen entrance matting allows for a smooth transition whilst reducing the risk of slipping and keeping the entrance and subsequent sales floor clear and free of liquids/debris, further reducing the risk of slips and falls.

Layout and Movement within the Building.

On entry, visitors enter into a high quality designed space and are immediately guided further into the store either by a member of staff and/or due to the fixture layouts inherent design.

Ample space is provided between all central floor and wall fixtures allowing for smooth and unobstructed movement throughout the store.

Full spectrum lighting is provided by specialist fixtures over the main sales desks and generic down lighting throughout. This lighting design provides a well-lit space with limited too no unlit or low light areas.

The colour scheme throughout provides high and clear contrasts, assisting with way finding.

All doors in the development have been specified to be fully compliant with guidance provided in Approved Document Part M.

External Signage.

The revised Three signage now provides improved visual contrast over the previous installation and assists way finding for all users.

Internal Signage.

Internal signage provide distinct, legible and clear visual contrast with the chosen colour scheme and assists way finding for all users.

Vertical Circulation.

There is a ramp from the high street to the store entrance. This is unavoidable as the current layout is set out in this way and changes to this would be unreasonable.

As access to these areas is not being made worse, compliance can be achieved under The Building Regulations 2010.

Horizontal Circulation.

The chosen colour scheme provides clear and defined contrast between wall, floors, fixtures, door and ironmongery.

Sales floor area finished with a slip resistant vinyl.

Toilet Facilities.

Toilet facilities are for employees only and no works are required to change.

Fixtures.

The colour and finishes of the fixtures and counter provide a clear visual contrast, not only between themselves but also each part of its construction (e.g. raised top in white and main unit body in oak with black legs). Transactions can be carried out at any height with the use of a remote card reader.

Emergency Provisions

As noted under Part B, Part M and BS5588

Alarm Systems.

Changes to the fire alarm system were made by a certificated installer and comply fully with Approved Document Part B.

Routes and Refuges.

Battery powered emergency lighting is provided throughout the occupied areas, along with appropriate illuminated and non-illuminated emergency signage.

Stairs and Lifts.

N/A

Signage and Notices.

All emergency call points and firefighting equipment is clearly labelled and positioned in accordance with Approved Document Part B.

Evacuation Planning and Provision.

All escape routes are clearly marked with appropriate signage allowing for 'unexplained' escape.

Emergency Equipment.

All emergency call points and firefighting equipment is clearly labelled and positioned in accordance with Approved Document Part B.

Staff Training.

Staff are trained to operate basic firefighting equipment.

Site Specific Limitations.

There is a small ramp at the store entrance.

Maintenance Plans and Procedures.

All:-

- Firefighting and detection equipment/systems
- Electric appliances
- HVAC

Will be tested as required by their individual legislative requirements.

Completed By: BEN FROUD

Company



Date: 05/10/2021

