

**From:** [Lesley Raby](#)  
**To:** [Lucy Smith](#)  
**Cc:** [PScan1](#)  
**Subject:** Comment : UKPN - New User Registration Pending UK Power Network  
**Date:** 29 June 2022 14:45:47

---

---

**From:** ukpowernetworks@safedigs.co.uk <ukpowernetworks@safedigs.co.uk>  
**Sent:** 29 June 2022 14:19  
**To:** Lesley Raby <lesley.raby@West-Norfolk.gov.uk>  
**Subject:** UKPN - New User Registration Pending

## **UK Power Networks - Registration Advice**

Dear Mrs Lesley Raby,

Your application for access to the UK Power Networks service has been forwarded to the UK Power Networks team for approval.

Please note that requests are approved during normal business hours (Monday – Friday 0830 – 1700) and this approval process can take up to 2 hours. A response advising you of the decision will be emailed to you as soon as it is made. If your access is approved, any requested plan responses will subsequently be emailed to you.

If we can help further please contact us.

Kind Regards,

UK Power Networks

0800 0565 866 Opt 1 (Plan Provision Team)

[plans@ukpowernetworks.co.uk](mailto:plans@ukpowernetworks.co.uk)