

#### Additional information

I met Colin Zoeller, STS, and said I wanted branches removing (as in my enclosed application} and he recommended removing the top 75% of the tree. He said he would apply to you and get a reply in 7 weeks. After 8 weeks and no contact I 'phoned him and he said his application had been rejected and he would call back in two weeks and discuss a further application. He has not been back and I will not be using him again. I 'phoned your office and was told I could apply myself, something I had done previously.