

Thank you for your email.

If you're contacting us because **you want to dig**, you will need to register with LinesearchbeforeUdig to process any new enquiries.

Please use the following link to log your request - WWW.LSBUD.CO.UK

You will need the following information to submit an enquiry –

- Full site address including postcode
- Full description of works you are planning on undertaking
- Your works start date
- Any relevant site contact details

A site plan highlighting the extent of works will need to be provided following the request from the relevant network.

Please ensure that you include all relevant information regarding your works on your request to enable us to make an accurate assessment.

Please do not commence with any works until you have received authorisation and guidance.

If you need assistance and want to speak to one of the team, you can call us on 0800 688 588 between 8am and 4:30pm Monday to Friday.

Kind Regards,

Dial Before you Dig and Plant Protection Team

If you've hit a pipeline (even if no gas is leaking) call the National Gas Emergency Service 24 hours a day on 0800 111 999 (calls are recorded and may be monitored).

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