

# Personal flood plan

Name

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## Are you signed up to receive flood warnings?

If not call Floodline on 0345 988 1188 to see if your area receives free flood warnings.



**Let us know** when you've completed your flood plan by calling Floodline on **0345 988 1188**. This will help us learn more about how people are preparing for flooding.

General contact list	Company name	Contact name	Telephone
Floodline	Environment Agency		0345 988 1188
Electricity provider	EDF		0333 200 5100
Gas provider	N/A		
Water company	South West Water		0344 346 2020
Telephone provider	BT		0800 800150
Insurance company and policy number	Axa 420702812		0818 7 365 24
Local council	Mid Devon		01884 255255
Local radio station			
Travel/weather info			

## Key locations

Service cut-off	Description of location
Electricity	Side passage
Gas	N/A
Water	Outside front door

## Who can help/who can you help?

Relationship	Name	Contact details	How can they/you help?
Relative	Mum		Give us somewhere safe to stay if required
Friend or neighbour			

Be prepared for flooding. Act now

# Personal flood plan

## What can I do NOW?



Put important documents out of flood risk and protect in polythene



Look at the best way of stopping floodwater entering your property



Find out where you can get sandbags



Identify what you would need to take with you if you had to leave your home



Check your insurance covers you for flooding



Make a flood plan and prepare a flood kit



Identify who can help you/ who you can help



Understand the flood warning codes



### What can you do if a flood is expected in your area?

Actions	Location
<b>Home</b>	Upstairs
● Move furniture and electrical items to safety	
● Put flood boards, polythene and sandbags in place	Front door and side door
● Make a list now of what you can move away from the risk	Small items of furniture, small electrical items
● Turn off electricity, water and gas supplies	✓
● Roll up carpets and rugs	✓
● Unless you have time to remove them hang curtains over rods	✓
● Move sentimental items to safety	Upstairs
● Put important documents in polythene bags and move to safety	Upstairs
<b>Garden and outside</b>	Park at Ashleigh Park
● Move your car out of the flood risk area	
● Move any large or loose items or weigh them down	
<b>Business</b>	
● Move important documents, computers and stock	
● Alert staff and request their help	
● Farmers move animals and livestock to safety	
<b>Evacuation - Prepare a flood kit in advance</b>	✓
● Inform your family or friends that you may need to leave your home	
● Get your flood kit together and include a torch, warm and waterproof clothing, water, food, medication, toys for children and pets, rubber gloves and wellingtons	✓

There are a range of flood protection products on the market to help you protect your property from flood damage. A directory of these is available from the **National Flood Forum** at [www.bluepages.org.uk](http://www.bluepages.org.uk)

Be prepared for flooding. Act now