



**Hi Gareth,**

As per your recent phone call, we will attach a couple of brochures for the Indra Smart Pro to help you with your application for planning permission.

In regards to how the charge point will be fixed to the wall and how the cable will be route:

- The Charge Point will be fixed to the wall via a wall mounted bracket that will be required to be fixed to the wall with screws and wall plugs that are provided within Charge Point kit (a 5.5 - 6mm masonry drill bit and a SDS Drill will be used to drill the holes).
- The cable itself will be routed from the meter cupboard, a 20-25mm hole will be drilled through the wall, so that the cable can be passed through it from the meter cupboard. The cable will then be clipped across the exterior walls of the property at a low level, using the same fixing method used for the Charge Point (screw and wall plug - using a 6mm drill bit and SDS Drill). Once the cable has been routed to the white exterior wall, the cable will be clipped behind the arch way so that it can get over the back gate, the cable can be clipped high or low level across that wall to the Charge Point location. If the

Charge Point is to be fixed to the wall facing the off-road parking, a 20-25mm hole will need to be drilled through the wall to be able to route the cable into the back of the Charge Point to be able to complete the final connections within the Charge Point.

We hope this information helps you with your application. If you have any other questions please do not hesitate to contact us.

### **Got a question?**

Our team will be happy to help:

- Call us on [0330 303 5059](tel:03303035059)  
Monday to Friday, 9am to 5pm (excluding bank holidays).
- Email us at [ovocustomer@ovoenergy.com](mailto:ovocustomer@ovoenergy.com)

**Thanks**  
**The OVO Energy Team**

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You've been sent this email for information purposes

----- on Sat, 04 Nov 2023 09:36:41 -0000 " [REDACTED] " wrote -----

Good morning,

Thank you for keeping this quote going. Due to our house being listed I am currently going through that process of getting planning permission for this charger, which is proving a longer process than hoped.

To that end the planning authority has requested the following details from me, which I hope you can help with;

- 1) Manufacturer's specification of the proposed charger.
- 2) Details of how the charger would be fixed to the wall and any internal cabling required.

If you are able to provide the above information ASAP that will greatly help with getting the application completed and deposit payed, charger installed etc.

Yours,

Gareth

Sent from my iPhone

On 25 Oct 2023, at 15:30, electricvehicles@ovoenergy.com wrote:



## Here's your final installation quote

Hi Gareth,

This is your final quote, with a breakdown of costs.

Item	Description	Amount
Standard Installation	Indra Smart Pro with Tethered Type 2 Connector Installation of Main Isolator Non standard plus	[REDACTED]
	[REDACTED]	[REDACTED]

Installation total

Total

Additional Note:

Installation of Main Isolator is required to complete your install. As you are supplied by OVO, this will at a reduced cost of [REDACTED] VAT. Non-Standard Plus installation costs applied, due to length of cable run.

## How to pay

To confirm you're happy with the quote and are ready to pay, please tap the button below

[I'm ready to pay](#)

This quote is valid for 30 days. If you decide to purchase the charger after 30 days please contact our team who will send you an updated quote.

## Important information

Just to let you know - if the engineer finds an issue while installing your charger, it's possible that you might have to pay additional costs. In this case, the engineer will let you know what you need to do before they can complete the job.

### Got a question?

We're always happy to help.

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Monday to Friday, 9am to 5pm (excluding bank holidays)
- Email us at [electricvehicles@ovoenergy.com](mailto:electricvehicles@ovoenergy.com)

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