

PLANNING APPLICATION  
SUPPORTING INFORMATION

**OPERATING STATEMENT FOR PLANNING  
APPLICATION [23/02443/FUL]**

NOVEMBER 2023

## **Operational Statement**

### **No of guests:**

3 no guests permitted in 2 double bed apartment with 2 no bathrooms

### **Length of stay targeted:**

2-10 days typical, we aim to rent to longer staying guests, our target market being families and professionals, we will also favor guests who are highly rated and well reviewed on the short term letting websites. We would only consider single night stays when the booking guest is well reviewed. Security deposits & identification documents are taken by all guests.

### **Details of any services provided:**

We will provide a high quality self catering apartment with a professional local management who provide 24/7 concierge service providing assistance to our guests for any technical issues they may have. The properties will be well maintained with regular maintenance checks undertaken.

### **Waste recycling arrangements:**

The property will be managed by a professional local cleaning team who will clean and prepare the property prior to guests arriving and will dispose of any waste and recycling responsibly by means of using the waste and recycling bins dedicated to the property. Any waste from general maintenance will be disposed off at a waste and recycling centre.

### **Details of how guest access will be managed:**

Keys will be left in a lock box at or close to the entrance of the property, guests will be provided the code for the key lock box and can be easily granted access. Guests can also request to be greeted and shown into the property by the local management. House rules are provided to all guests at check in advising contact details for the day to day manager and how we expect guest to act during their stay. The key lock box will be changed after every visit for general security.