



Air Source Heat Pump Quotation

For: Paul Marsh
Land adjacent to Brayford Lodge, Fen Lane, East keal, Spilsby, PE23 4AY

Ref: 6899PM
By: Steven Deighton
Date: 06/11/2023
Expires: 06/12/2023

Address:

UK Alternative Energy
Unit 1A Westminster Industrial
Estate, Station Road, North
Hykeham, Lincoln LN6 3QY

Tel:

01522 803854

Email:

info@ukalternativeenergy.co.uk



Your Air Source Heat Pump System

If you have any questions about this quote, or if you think any information is incorrect, please contact us on 01522 803854. Your Renewable Energy Advisor is: Steven Deighton

About the Air Source Heat Pump we recommend, following our survey & heat load calculations:



Panasonic 9kw J Series HP

Manufacturer:	Panasonic
Model:	WH-MDC09J3E5
House Heat Load:	6.6 kW
Heat Pump Size:	9.0 kW
Heat Capacity @ -2.2°C:	7.00 kW
SCOP Efficiency:	3.82
Heating Design Water Flow Temperature:	50°C

Estimated Performance



Your Homes Annual Heat Demand:

21,282 kWh / per annum

Figures taken from: Heat Loss from Software

Electric your Heat Pump requires:

6,128 kWh / per annum

Estimated figures



Disclaimers

The performance of Microgeneration heat pump systems is impossible to predict with certainty due to the variability of the climate and its subsequent effect on both heat supply and demand. This estimate is based upon the best available information but is given as guidance only and should not be considered as a guarantee.

Boiler Upgrade Scheme (BUS)

Acting on your behalf, we potentially could claim £7500 off this cost to install an air source heat pump if your property is eligible.

More information can be found here: <https://www.ofgem.gov.uk/environmental-and-social-schemes/boiler-upgrade-scheme-bus/property-owners>

What we will do?

- Apply to Ofgem, the scheme administrator, for a grant voucher from 23rd October 2023.
- Provide your details to Ofgem. Ofgem will email you, asking you to consent to us applying on your behalf.
- Complete the installation in line with industry standards and scheme requirements.
- Redeem the voucher and receive the grant following installation and commissioning.

Self-Build

In order to be eligible, a self-build must have been built mainly using the labour or resources of the first owner and never have been owned by a business or organisation (Evidence will be requested by Ofgem)

Vouchers expiry after 3 months, but we can re-apply if unused beforehand. The BUS Scheme will run for 3 years until 31st March 2025

Contract Agreement

Contract for air source heat pump installation services between

Company Name:	AND	Customer Name:
UK Alternative Energy Ltd		Paul Marsh

Company Address:	Customer Address:
Unit 1A Westminster Industrial Estate, Station Road, North Hykeham, Lincoln LN6 3QY	Land adjacent to Brayford Lodge, Fen Lane, East keal, Spilsby, PE23 4AY

Qty	Description of Works	Total Inc VAT
1	Contract Value (Inc VAT) for the Supply & Installation of an air source heat pump system as itemised in quote ref: 6899PM	

ACCEPTANCE OF PROPOSAL

The Quotation is valid for a period of 30 days from the date indicated. If you wish to proceed then you must sign a copy of this Contract, return it via email or post and keep a copy for your records. Acceptance of the quotation requires a the below deposit amount prior to any work commencing, please see terms and conditions

Payment Method:

BACS:

Bank Co-operative Bank
Account No 69426780
Sort Code 089299
Reference 6899PM

Cheque payable to: UK Alternative Energy Ltc

Payment Schedule:

Deposit	
Payment Upon Complete Installation	
BUS Grant Contribution (If Eligible & Voucher Issued)	

By signing below, the customer acknowledges and agrees to the full terms outlined in this contract, without exception.

I accept the above quotation and I also confirm that, if required, any necessary permissions (such as planning) will be in place before the work commences on site and, that if requested by the contractor, will provide written evidence of this on request.

Customer Signature:	
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Date:	
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Terms and Conditions

1. Payment

1.1 The price is based on the above payment schedule.

2. Cancellation

2.1 If you cancel after the 14 day cooling off period you will be liable for any out of pocket expenses.

3. Planning Consent

3.1 It is a requirement that you contact your local planning authority and advise them of your intention to install a air source heat pump system. This should be considered a permitted development and this notification should be sufficient to attain planning consent.

3.2 Further information can be found here:

https://www.planningportal.co.uk/info/200130/common_projects/27/heat_pumps/2

4. Insurance

4.1 It is recommended that you inform your building insurance company that you have installed an air source heat pump system, as this can change the value of your property and its rebuild cost.

5. Warranties

5.1 Your air source heat pump unit product guarantee period is stated in the price breakdown.

5.2 Two year workmanship warranty

6. Marketing

6.1 UK Alternative Energy hold the right to use standard information and photos of your installation within our Marketing & Advertising activities including our Website and Social Media.

6.2 UK Alternative Energy will not display personal information about you in our Marketing and Advertising activities.

7. Variation of Contract

7.1 Any additional work outside of the original contract will be quoted as a variation of contract with labour charged at £60 per hour plus materials.

7. Boiler Upgrade Scheme

As you will be the end beneficiary of the BUS grant you will need to do the following:

7.1 Confirm details related to your eligibility to BUS and ensuring that any information you provide or confirm to us or Ofgem in relation to an application is accurate.

7.2 Confirm consent for a BUS voucher application to be made on your behalf by your us.

7.3 Engage with BUS so that they can verify your identity when you are confirming your consent for a BUS voucher application be made on your behalf.

7.4 Engage with audit and compliance processes when requested to by BUS.

Customer Warranty for Installation Services

The Warranty sets out the terms upon which UK Alternative Energy Ltd offers warranty cover for the Products supplied by it to its Customers, and for the installation services provided by UK Alternative Energy Ltd Registered Installers. Terms defined in UK Alternative Energy Ltd's Terms and Conditions bear the same meaning when used in this warranty. Your attention is drawn to UK Alternative Energy Ltd's Terms and Conditions, which includes provisions relevant to the warranty set out below.

1. Installation services

1.1 UK Alternative Energy Ltd warrants to the customer that the Installation Services will be performed by the appropriately qualified and trained UK Alternative Energy Ltd Registered Installers using reasonable care and skill, to such high standard of quality as it is reasonable for the Customer to expect.

1.2 The Warranty Period for the Installation Services shall be two years from completion of the Installation Services

4.2 The Customer agrees that all premises, plant, power, fuel support services and other inputs that he is providing for the installation and use of the Products are reasonable, are fit for purpose and will be properly used and provided.

5. Expertise

5.1 Any dispute as to whether a defect is covered by this warranty shall be immediately referred at the request of either party to an independent expert whose identity has been agreed by both parties or in default of agreement within 14 days of referral then who shall be appointed by the President for the time being of the trade association or professional association that most closely affects the Products.

2. Remedial Action

2.1 Where a valid claim in Respect of the manner of performance of the Services is notified to the us in accordance with UK Alternative Energy Ltd's Terms and Conditions, UK Alternative Energy Ltd may arrange for the relevant Products to be reinstalled by any of UK Alternative Energy Ltd's Registered or approved Installers or, at UK Alternative Energy Ltd's sole discretion, refund to the Customer the charge for the relevant part of the Installation Service (or a proportionate part of such charge), in which case UK Alternative Energy Ltd shall have no further liability to the customer.

6. Third Party Rights

6.1 The benefit of this Warranty shall be exercisable by UK Alternative Energy Ltd's Customer or, in cases when the property to which a system has been installed is sold within the Warranty Period, to the new legal owner of the property. It may not be transferred to or exercised by any third party.

3. Exceptions

3.1 This Warranty will not apply:

3.1.1 Unless the Product has been installed by an UK Alternative Energy Ltd Registered Installer and has been properly used and maintained throughout the Warranty Period.

3.1.2 Unless the Customer has informed UK Alternative Energy Ltd of the alleged defect within the Warranty Period and within a reasonable period of discovery.

7. Law

7.1 This warranty shall be construed in accordance with English law and shall be subject to the exclusive jurisdiction of the English courts.

8. Manufacturer's Product Warranty

8.1 Most Products supplied by UK Alternative Energy Ltd come with the benefit of a manufacturer's product guarantee. Where a claim in respect of any of the Products is notified to UK Alternative Energy Ltd by a Customer in accordance with the UK Alternative Energy Ltd's Terms and Conditions, UK Alternative Energy Ltd will liaise with the manufacturer and use all reasonable endeavours to secure a replacement of the Product or the part in question) or (at the manufacturer's discretion) a refund of the price of the Product (or a proportionate part of the price), in which case UK Alternative Energy Ltd shall have no further liability to the Customer.

4. General conditions

4.1 The Customer agrees that he will promptly provide all information and support including access to site and services) reasonably necessary to enable UK Alternative Energy Ltd to evaluate any alleged defect and to perform its obligations under this Warranty.