

# NOISE MANAGEMENT PLAN

This Statement has been written in accordance with DEFRA's Noise Policy Statement for England (2010).

## **Identification**

Notwithstanding that the site is situated away from nearby dwellings, noise emanating from the site's proposed use must be considered and contingency made for its control.

This will be monitored and controlled via the following mechanisms.

## ***Terms of Use***

Users will be bound by the Terms of Use (see Appendix 1)

## ***Maintenance of boundary features***

The existing mature boundaries hedgerows to the south, east and west of the site will be retained and will be maintained in a manner so as to retain their density and height. This will retain a natural sound and visual barrier between the site and any nearby properties.

## ***Limited opening hours***

The site will be available for use between 0700 and 1900 hours Monday to Friday and 0900 to 1800 on Weekends and Bank Holidays. In the winter months these opening hours will be limited to daylight hours only. Use will be by a pre-registration and booking system which will aid in the reporting, traceability and control of users which may have caused a noise conflict.

## ***Complaints procedure and resolution of noise Issues***

The Operator's telephone number and other contact details will be available on site with their Terms and Conditions. Complainants can log the time of any noise complaint which will then be immediately followed up with the relevant user for review. Should noise levels from a user be unreasonable, the operator will advise the user of the issues and recommend changes to their future use. This may for example include, but would not be limited to, only bringing one dog per booking to a complete ban on that particular user using the site.

## **APPENDIX 1 - TERMS OF USE**

1. Opening hours - 0700 - 1900 Monday to Friday (0900 - 1800 weekends and Bank Holidays)  
No use after dark. If you are the last user of the day, please leave the field at the end of your session and no later.
2. Please arrive no more than 5 minutes before your pre-arranged booking and leave in a timely manner so as to avoid conflict with other users.
3. Only 1 user can be in the field at any one time. Should another user still be in the field with their dogs during your timeslot please remain in your car and contact the site operator on the number below.
4. Please ensure that you remove all waste and deposit it in the bins provided.
5. Should you dog(s) be unwell, please refrain from using the site and re-schedule your booking.
6. You must not leave dogs unattended at any time.
7. Your booking cannot be shared with other users.
8. Should your dog become unsettled or bark in an excessive manner, please seek to calm them as soon as possible. If your dog(s) cannot be calmed, please leave the field in the first instance.
9. Please do not use whistles or shout for your dog in an excessive manner.
10. Should a complaint be received regarding your use, the operator reserves the right to disallow you from using the site in the future. Failure to adhere to these terms will result in our refusal to allow you to book future sessions.

**Site Operators contact details:** ..... **(name)**

..... **(telephone number)**