



Local Land Charge Highlights

LLC1 PART 3	Planning Charges Entries registered under Part 3 Planning Charges	NONE IDENTIFIED
LLC1 OTHERS	Local Land Charges Entries registered under all other Parts	NONE IDENTIFIED

Planning & Building Regulation Highlights

	Planning Permissions Entries under question 1.1(a)	NONE IDENTIFIED
	Building Regulations Entries under questions 1.1(j,k,l)	5 IDENTIFIED
	Other Planning Matters Entries under questions 1.1(b,c,d,e,f,g,h,i)	NONE IDENTIFIED
<u>m</u> 2	Local Development Framework Entries under question 1.2	4 IDENTIFIED

Road, Railway & Highways Highlights

	Road Status Entries under question 2.1(a)	ADOPTED
<u> </u>	Adoptions / Made Up Entries under questions 2.1(b,c,d)	NONE IDENTIFIED
+HHHH	Road, Railway & Traffic Schemes	NONE IDENTIFIED

Other Highlights



Search Details

Property Address 276, Beaulieu Gardens Blackwater Camberley GU17 0LH

Local Authority Hart District Council

Report Reference

Customer Reference

Search Date 27 September 2022

Requested By Connect2Law

Search Conducted by

Michael Innes

Customer Service

If you have any additional enquiries or require further information to assist with this transaction, please contact our Helpdesk on

Linkedin: @SearchFlow









Understanding This Report

Data Sources

The information in this report has been obtained by either the ordering of CON29 data or by personal inspection of the publicly available data held on the Local Land Charges Register, the Planning Register, Building Control Records, Environmental Health Records, Contaminated Land Registers, the Local or Unitary Development Plans, the Register of Adopted Highways, the councils Transport & Policies Programme, UK Radon Map, the Local and/or County Council websites and the Highways Agency website. Some data is drawn from licensed proprietary datasets as indicated.

This search reports information on planning and other matters relating to the subject property only. If required, information relating to other properties in the vicinity can be supplied on receipt of a separate search request.

To clarify the source of information for each section of this report, we use the following icons:



Personal Regulated Search Sections with this logo contain data inspected from council sources by a personal search agent.



SearchFlow Sections with this logo are automated or otherwise powered by SearchFlow systems.

Smart Colour Coding

To assist you with quickly reading and interpreting this report, we use the following colours to show where relevant data has been revealed. Risk highlighting (Red and Green) is currently only applied to Roads and Radon questions.

	No Entries When greyed out, this section has been searched but no relevant information was returned	NONE IDENTIFIED
	Attention One or more entries in this section reveal potential risk and require attention	IDENTIFIED
俞	Entries Revealed Our search has revealed entries in this section –the data returned has not been risk scored	IDENTIFIED
	Low Risk Information has been returned in this section and is perceived to be low risk	LOW

Next Steps

This search reports information on planning and other matters relating to the subject property only. If required, information relating to other properties in the vicinity can be supplied on receipt of a separate search request.

If you wish to obtain copies of any documents you should submit a written application to the council offices located at:

Hart District Council Civic Offices Harlington Way Fleet Hampshire GU51 4AE

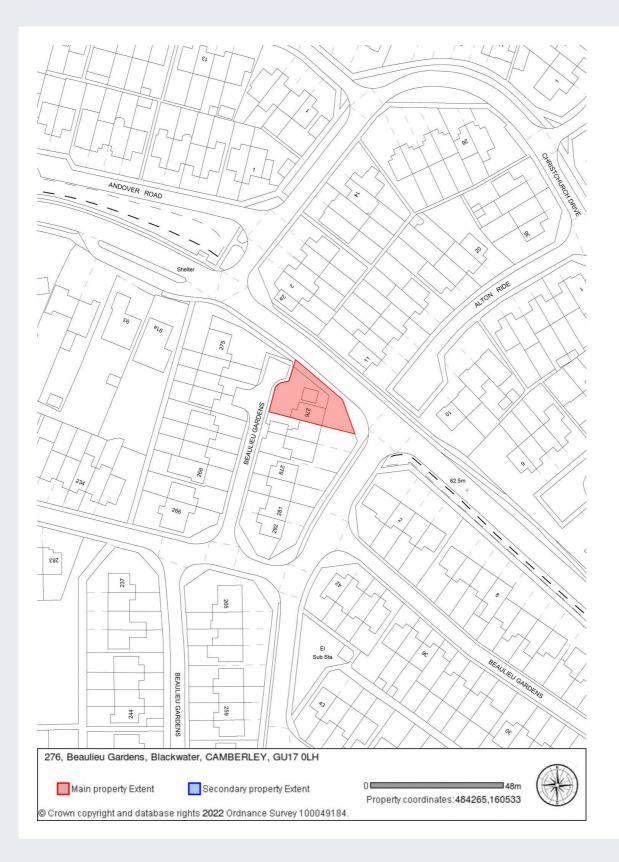
Contact details for other data providers and useful sources of information are given later in this report.







Location Plan This search has been compiled based on the search area outlined below.







LLC1	Local Land Charges	NONE IDENTIFIED			
restricts	The Local Land Charges Register records entries against the property made by statute, or any charge that prohibits or restricts use on the parcel of land securing payment. Local Land Charges are binding on successive owners of the property. They can have a material effect on its future use and amenity, as well as laying a financial burden.				
PART 1	General Financial Charges Land Charge entries registered under Part 1 General Financial Charges.	NONE IDENTIFIED			
PART 2	Specific Financial Charges Land Charge entries registered under Part 2 Specific Financial Charges.	NONE IDENTIFIED			
PART 3	Planning Charges Land Charge entries registered under Part 3 Planning Charges.	NONE IDENTIFIED			
PART 4	Miscellaneous Charges Land Charge entries registered under Part 4 Miscellaneous Charges.	NONE IDENTIFIED			
PART 5	Fenland Ways Maintenance Charges Land Charge entries registered under Part 5 Fenland Ways Maintenance Charges.	NONE IDENTIFIED			
PART 6	Land Compensation Charges Land Charge entries registered under Part 6 Land Compensation Charges.	NONE IDENTIFIED			
PART 7	New Towns Charges Land Charge entries registered under Part 7 New Towns Charges.	NONE IDENTIFIED			
PART 8	Civil Aviation Charges Land Charge entries registered under Part 8 Civil Aviation Charges.	NONE IDENTIFIED			
PART 9	Opencast Coal Charges Land Charge entries registered under Part 9 Opencast Coal Charges.	NONE IDENTIFIED			





PART 10	Listed Building Charges Land Charge entries registered under Part 10 Listed Building Charges.	NONE IDENTIFIED
PART 11	Light Obstruction Charges Land Charge entries registered under Part 11 Light Obstruction Charges.	NONE IDENTIFIED
_		
PART 12	Drainage Scheme Charges Land Charge entries registered under Part 12 Drainage Scheme Charges.	NONE IDENTIFIED



5

1.1 Which of the following relating to the property have been granted, issued or refused or (where applicable) are the subject of pending applications:-

5 IDENTIFIED

This section of the report reveals any matters recorded by the Planning and Building Control Departments, as well as any other matters that permit or restrict development on site. Here, you will find items such as the planning history of the property, along with any building regulation entries made following work completed on site.

NB. Copy documents are available by written application to the Building Control Department/Planning Department.

Тур	e Reference No. Date	Decision			
1.1 (j)	Building Regulation Approvals	1 IDENTIFIED			
1.1 (i)	Local Listed Building Consent Orders	NONE IDENTIFIED			
1.1 (h)	Listed Building Consent Orders	NONE IDENTIFIED			
1.1 (g)	Heritage Partnership Agreements	NONE IDENTIFIED			
1.1 (f)	Certificate of Lawfulness of Proposed Work for Listed Buildings	NONE IDENTIFIED			
1.1 (e)	Certificate of Lawfulness of Proposed Use or Development	NONE IDENTIFIED			
1.1 (d)	Certificate of Lawfulness of Existing Use or Development	NONE IDENTIFIED			
i Any	entries revealed under Part III Local Land Charges Register will not be duplicated in this section.				
1.1 (C)	Conservation Area Consents	NONE IDENTIFIED			
1 Any	entries revealed under Part III Local Land Charges Register will not be duplicated in this section.				
1.1 (b)	Listed Building Consents	NONE IDENTIFIED			
1 Any	Any entries revealed under Part III Local Land Charges Register will not be duplicated in this section.				
1.1 (a)	Planning Permissions	NONE IDENTIFIED			

Details			Link
Building Notice	01/00209/MULBN	14/03/2001	Granted
Conversion of garage to habitable room	, shower and reception.		Not available

Building Regulation Completion Certificates(k)					1 IDENTIFIED
Type Reference No. Date De		Decisi	on		
Det	ails			Link	





Туре	Reference No.	Date	Decision	
Details			Link	
Building Regulation Completion Certificate	01/00209/MULBN	03/08/2001	Issued	
Conversion of garage to habitable room	, shower and reception.		Not available	

	Any building regulations certificate or notice issued in respect of work carried out under a competent person scheme?					
	Туре	Reference No.	Date	Decision		
	Details			Link		
1	Competent Persons Scheme (CPS) Entry	CP/14/00912/FENSA	07/01/2014	Registered		
	4 windows	Not available				
2	Competent Persons Scheme (CPS) Entry	CP/13/13749/GASAFE	30/08/2013	Registered		
2	Installed a Gas Boiler			Not available		
3	Competent Persons Scheme (CPS) Entry	CP/13/01397/FENSA	18/02/2013	Registered		
	1 window			Not available		

Where an entry has been revealed under questions 1.1j 1.1k or 1.1l, you should ask the vendor or developer of the property to confirm that building regulations have been complied with.





1.2

Local Plan / Local Development Framework What designations of land use for the property or the area, and what specific proposals for the property, are contained in any existing or proposed development plan?

The Local Development Plan or Local Development Framework sets out the Local Authority's planning policies for the area, and is important when considering planning applications. They show spatially a strategic plan for development in the area, and help ensure that government policy is being met on sustainable development, housing supply and protection of valuable open spaces.

Local Plan records relating to Road Schemes, Railway Schemes and Traffic Schemes will be listed in sections 3.4, 3.5 and 3.6 respectively. ĺ

	Local Plan: Strategy and Sites (Submission Draft) Dated 18/06/2018			
	Class	Details	Relating To	
1	Existing Settlement Policy Boundary	Local Plan: Strategy and Sites	Immediate site	
2	Primary Local Service Centres	Local Plan: Strategy and Sites	Immediate site	
3	Proposed Extension to Settlement Policy Boundary	Local Plan: Strategy and Sites	Immediate site	
	Hart District Local Plan (Replacement) 1996-2006 Adopted (Adopted) Dated 23/04/2002			
	Class	Details	Relating To	
1	Borough Boundary	Hart District Local Plan (Replacement) 1996-2006 Adopted	Immediate site	



2 Roads, Footways and Footpaths Which of the roads, footways and footpaths named in the application for this search are:-

ADOPTED

This section of the report deals with the adoption of roads, footways and footpaths, and includes information held by either the Local Authority or County Council. Where a road, footway or footpath is listed as Adopted, it will be maintained by the relevant authority. The circumstances or conditions for any other listing, such as Private or Section 38, should be confirmed either with the property vendor or developer prior to purchase, or you may wish to consider conducting a further Highways Search. This section also contains details of Public Rights of Way as shown on the definitive map

2.1 Beaulieu Gardens		ADOPTED
2.1(a) Status2.1(b) Subject to adoption2.1(c) To be made up by local authority2.1(d) To be adopted by local authority		thority
ADOPTED No	No No	
2.2 Public Rights of Way Is any public right of way which abuts o revised definitive map?		NONE IDENTIFIED
Are there any pending applications to re on a definitive map or revised definitive	ecord a public right of way that abuts, or crosses the property, map?	NONE IDENTIFIED
Are there any legal orders to stop up, d crosses the property not yet implemente	Are there any legal orders to stop up, divert, alter or create a public right of way which abuts, or crosses the property not yet implemented or shown on a definitive map?	
If so, please attach a plan showing the 2.5	approximate route.	NOT APPLICABLE





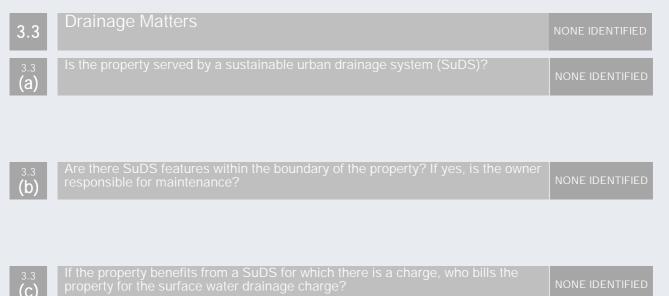
Land Acquisition

Where the Local Authority has indicated that the land is required for public purposes or for road works, it will be indicated here. If the land is to be compulsory purchased, this will be revealed elsewhere in the report under the relevant headings.



Drainage Matters

SuDS, or sustainable urban drainage systems, are a sequence of water management practices and facilities designed to drain surface water in a manner that will provide a more sustainable approach than what has been the conventional practice of routing run-off through a pipe to a watercourse. Where the council hold relevant information, it will be revealed in this section.



Questions previously answered in Section 3.3 are no longer answered in a Local Authority search. This information will be revealed in a Drainage and Water Search.

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Road Schemes

3.4	Road Schemes Is the property (or will it be) within 200 metres of any of the following:-	NONE IDENTIFIED
	e relevant authority has made plans or proposals to amend or construct new roads in the vici /ant schemes will be highlighted in this section.	nity of the property,
^{3.4} (a)	The centre line of a new trunk road or special road specified in an order, draft order or scheme;	NONE IDENTIFIED
2.4	The centre line of a proposed alteration or improvement to an existing road involving construction of a	
(b)	subway, underpass, flyover, footbridge, elevated road or dual carriageway;	NONE IDENTIFIED
0.4	The outer limits of construction works for a proposed alteration or improvement to an existing road,	
3.4 (C)	involving (i) construction of a roundabout (other than a mini roundabout) or (ii) widening by construction of one or more additional traffic lanes;	NONE IDENTIFIED
_	The outer limits of (i) construction of a new road to be built by a local authority; (ii) an approved	
3.4 (d)	alteration or improvement to an existing road involving construction of a subway, underpass, flyover, footbridge, elevated road or dual carriageway; or (iii) construction of a roundabout (other than a mini roundabout) or widening by construction of one or more additional traffic lanes;	NONE IDENTIFIED
	Is the property (or will it be) within 200 metres of the centre line of a proposed	
^{3.4} (e)	railway, tramway, light railway or monorail ?	NONE IDENTIFIED
3.4 (f)	The outer limits of (i) construction of a proposed alteration or improvement to an existing road involving construction of a subway, underpass, flyover, footbridge, elevated road or dual carriageway; (ii) construction of a roundabout (other than a mini roundabout); or (iii) widening by construction of one or more additional traffic lanes, under proposals published for public consultation?	NONE IDENTIFIED

Railway Schemes



When there are plans or proposals to amend or construct new railway, tramway or similar rail schemes in the vicinity of the property, the relevant items will be highlighted in this section. Please note this section is limited to a 200m radius. If you are concerned about larger schemes passing through the area, such as HS2, we recommend conducting an Energy and Infrastructure Report.

^{3.5} (a)	Is the property (or will it be) within 200 metres of the centre line of a proposed railway, tramway, light railway or monorail ?	NONE IDENTIFIED
1 Any	entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.5 (b)	Are there are any proposals for a railway, tramway, light railway or monorail within the Local Authority's boundary?	NONE IDENTIFIED





Traffic Schemes

3.6

Traffic Schemes

When the relevant authority proposes localised traffic schemes affecting roads, footways and footpaths abutting the property (such as pedestrianisation or traffic calming measures) but hasn't yet implemented them, the relevant matters will be highlighted in this section. The effect of these schemes can include an impact on access to the property (such as one way driving), introduce new parking restrictions, or even prevent certain types of vehicles from using the road.		
^{3.6} (a)	Permanent Stopping Up or Diversion	NONE IDENTIFIED
Any	entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
^{3.6} (b)	Waiting or Loading Restrictions	NONE IDENTIFIED
Any	entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 (C)	One Way Driving	NONE IDENTIFIED
1 Any	entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
^{3.6} (d)	Prohibition of Driving	NONE IDENTIFIED
Any	entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
^{3.6} (e)	Pedestrianisation	NONE IDENTIFIED
Any	entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 (f)	Vehicle Width or Weight Restrictions	NONE IDENTIFIED
1 Any	entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
^{3.6} (g)	Traffic Calming Works including Road Humps	NONE IDENTIFIED
1 Any	entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 (h)	Residents Parking Controls	NONE IDENTIFIED
Any	entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 (i)	Minor Road Widening or Improvement	NONE IDENTIFIED
1 Any	entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 (j)	Pedestrian Crossings	NONE IDENTIFIED
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Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.







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5 .)	Cycle Tracks	NONE I
Any	entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
5	Bridge Building?	

Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.



Outstanding Notices



utstanding Notices

Do any statutory notices which relate to the following matters subsist in relation to the property other than those revealed in a response to any other enquiry in this Schedule:-

If the Local Authority has served any other statutory notices that haven't been revealed under other headings of this report, they will typically be noted as entries in this section.

^{3.7} (a)	Building Works	NONE IDENTIFIED
3.7 (b)	Environment	NONE IDENTIFIED
3.7 (C)	Health and Safety	NONE IDENTIFIED
3.7 (d)	Housing	NONE IDENTIFIED
^{3.7} (e)	Highways	NONE IDENTIFIED
3.7 (f)	Public Health	NONE IDENTIFIED
3.7 (g)	Flood and Coastal Erosion Risk Management?	NONE IDENTIFIED

Contravention of Building Regulations

3.8 Contravention of Building Regulations Has a local authority authorised in relation to the property any proceedings for:-

If the Local Authority has authorised proceedings in relation to the contravention of Building Regulations at the property, the matter will be noted here.







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	9

Do any of the following subsist in relation to the property, or has a local authority decided to issue, serve, make or commence any of the following:-

NONE IDENTIFIED

This section covers other matters that Planning Departments typically deal with, including (but not limited to) enforcement notices, stop notices, listed building repairs and building preservation orders. Entries revealed in this section of the report may impact on the intended use and amenity of the property, and can restrict or prevent certain types of work being done at the property without prior permission from the Council (such as the trimming or felling of trees, in the instance of a Tree Preservation Order).

3.9 (a)	An enforcement notice	NONE IDENTIFIED
Any	entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 (b)	A stop notice	NONE IDENTIFIED
Any	entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 (C)	A listed building enforcement notice	NONE IDENTIFIED
Any	entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 (d)	A breach of condition notice	NONE IDENTIFIED
Any	entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 (e)	A planning contravention notice	NONE IDENTIFIED
Any	entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 (f)	Another notice relating to breach of planning control	NONE IDENTIFIED
3.9 (g)	A listed building repairs notice	NONE IDENTIFIED
3.9 (h)	In the case of a listed building deliberately allowed to fall into disrepair, a compulsory purchase order with a direction for minimum compensation	NONE IDENTIFIED
3.9 (i)	A building preservation notice	NONE IDENTIFIED





3.9 A direction restricting permitted development (j)	NONE IDENTIFIED
Any entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 An order revoking or modifying planning permission (k)	NONE IDENTIFIED
Any entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
 An order requiring discontinuance of use or alteration or (I) removal of building works 	NONE IDENTIFIED
Any entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 A tree preservation order (m)	NONE IDENTIFIED
Any entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
 Proceedings to enforce a planning agreement or planning (n) contribution? 	NONE IDENTIFIED

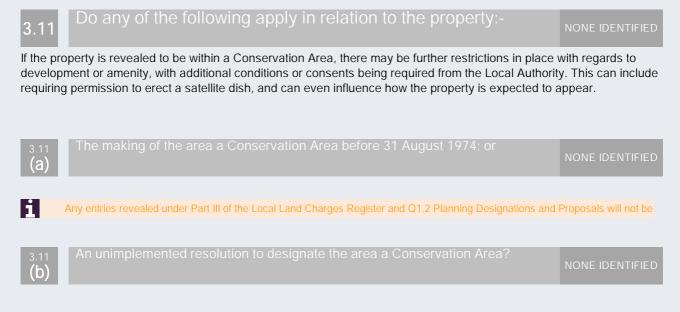


Community Infrastructure Levy

3.10	Community Infrastructure Levy	NONE IDENTIFIED
raise fun	nmunity Infrastructure Levy came into force in April 2010. It allows local authorities in England ds from developers undertaking new building projects in their area. The money can be used t infrastructure that is needed as a result of development.	
3.10 (a)	Is there a CIL charging schedule?	NONE IDENTIFIED
Any	entries revealed under Parts I, II and III of the Local Land Charges Register will not be duplicated in this sec	tion.
3.10 (b)	If, yes, do any of the following subsist in relation to the property, or has a local authority decided to issue, serve, make or commence any of the following:- (i) a liability notice?; (ii) a notice of chargeable development?; (iii) a demand notice?; (iv) a default liability notice?; (v) an assumption of liability notice?; (vi) a commencement notice?	NONE IDENTIFIED
Fur	ther information is available on written application to the planning department.	
3.10 (C)	Has any demand notice been suspended?	NONE IDENTIFIED
3.10 (d)	Has the Local Authority received full or part payment of any CIL liability?	NONE IDENTIFIED
3.10 (e)	Has the Local Authority received any appeal against any of the above?	NONE IDENTIFIED
3.10 (f)	Has a decision been taken to apply for a liability order?	NONE IDENTIFIED
3.10 (g)	Has a liability order been granted?	NONE IDENTIFIED
3.10 (h)	Have any other enforcement measures been taken?	NONE IDENTIFIED



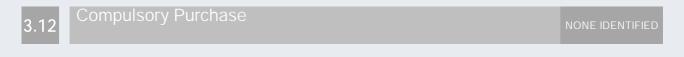
Conservation Areas



Compulsory Purchase

3.12 Has any enforcement order or decision been made to compulsorily purchase or acquire the property?

If the Local Authority has served or intends to serve a Compulsory Purchase Order, the property will pass into Council ownership. Copies of the Order should be obtained to determine the effect, and legal counsel will be necessary.



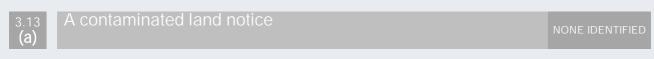
Any entries revealed under Part IV Local Land Charges Register will not be duplicated in this section.



Contaminated Land // Radon Gas

3.13	Do any of the following apply (including any relating to land adjacent to or adjoining the property which has been identified as contaminated land because it is such a condition that harm or pollution of controlled waters might be caused on the property):-	NONE IDENTIF
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Local Authorities have a statutory duty to maintain a Register of Contaminated Land, and where any entries affecting the property have been made in this register, they will be revealed here. The Register, however, may still be being compiled in some areas. Additionally, this Local Authority Search is limited to the property itself. An Environmental Report can help reveal potential hazards in a wider area. The informative below advises how to obtain an additional search.



Radon Gas

	Do records indicate that the property is in a "Radon Affected Area" as identified by Public Health	
3.14	England or Public Health Wales?	LOW
0.11		

Radon is a naturally occurring gas that can affect land and property across the United Kingdom. It typically has a low impact, but at certain percentages determined to be above the Action Level by the Health Protection Agency or its predecessor the National Radiation Protection Board, there may be recommended steps. The vendor should state whether the radon concentration has been measured in the property; whether the result was at or above the Action Level and if so whether remedial measures were installed and whether the radon concentration was re-tested to assess the effectiveness of the remedy.

New buildings in High Risk areas are required to have preventative measures. The developer or vendor of any property constructed since 1988 should be able to state if protective measures were included during the build.

Datasource

No. The property is in an area where 0-1% of homes are estimated to be at or above the Action Level.

National Radiological Protection Board (NRPB)

In instances of Medium or High Risk, you may wish to consider instructing a Radon Report. Please visit our website or contact our Helpdesk for assistance with ordering. Further information and Next Steps advice is available from Public Health England Radon Survey, Centre for Radiation. Contact details are provided on the Useful Contacts page of this report.

Assets of Community Value

3.15 Assets of Community Value

NONE IDENTIFIED

The Localism Act 2011 introduces an important new power for local communities to protect buildings and open spaces they value. The Community Right to Bid came into effect on 21 September 2012. This is relevant to all civic societies and community groups. This new right means communities can ask their local council to list certain assets as being of value to the community. If an asset is listed and then comes up for sale, the new right will give communities that want it 6 months to put together a bid to buy it.

3.15 (a)	Has the property been nominated as an asset of community value?	NONE IDENTIFIED
3.15a (i)	Is it listed as an asset of community value?	NONE IDENTIFIED
3.15a (ii)	Was it excluded and placed on the "nominated but not listed" list?	NONE IDENTIFIED
3.15a (iii)	Has the listing expired?	NONE IDENTIFIED
3.15a (iv)	Is the Local Authority reviewing or proposing to review the listing?	NONE IDENTIFIED
3.15a (v)	Are there any subsisting appeals against the listing?	NONE IDENTIFIED
3.15 (b)	If the property is listed as an asset of community value?	NONE IDENTIFIED
3.15b (i)	Has the Local Authority decided to apply to the Land Registry for an entry or cancellation of a restriction in respect of listed land affecting the property?	NONE IDENTIFIED
3.15b (ii)	Has the Local Authority received a notice of disposal?	NONE IDENTIFIED
3.15b (iii)	Has any community interest group requested to be treated as a bidder?	NONE IDENTIFIED





Additional Information

IDENTIFIED

Details

Datasource

Local land charges: Inspection of the council register. CON9 Part I Questions: Public notices and council minutes. Planning Information: Inspection of the council register. Building Control Information: Inspection of the council register.







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How Was This Search Compiled

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Partners









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Planning applications details	© 2019 Barbour ABI. All rights reserved.		





Please see below the contact details for those authorities, agencies, organisations or data providers referred to within this report.

For all other queries please contact:

SearchFlow Ltd 42 Kings Hill Avenue Kings Hill West Malling Kent ME19 4AJ If you require assistance, please contact our dedicated Helpdesk team on:

or by emailing

Contact	Name	Address	Contact Details
1	Hart District Council	Civic Offices Harlington Way Fleet Hampshire GU51 4AE	
2	Landmark Information Group	Imperium Imperium Way Reading RG2 0TD	
3	Highways Agency - England	Lateral 8 City Walk Leeds LS11 9AT	
4	British Geological Survey, Enquiry Service	British Geological Survey Environmental Science Centre Keyworth Nottingham Nottinghamshire NG12 5GG	

Complaints Procedure

If you want to make a complaint, we will:

- · Acknowledge it within 5 working days of receipt
- · Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt
- · Keep you informed by letter, telephone or email, as you prefer, if we need more time
- Provide a final response, in writing, at the latest, within 40 working days of receipt
- · Liaise, at your request, with anyone acting formally or on your behalf.

Complaints should be sent to:

SearchFlow Ltd, 42 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4AJ.

If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman Scheme (TPOs) as detailed on the next page. We will co-operate fully with the Ombudsman during an investigation and comply with his final decision.







Important Consumer Protection Information

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- Sets out minimum standards which firms compiling and selling search reports have to meet.
- Promotes the best practice and quality standards within the industry for the benefit of consumers and property professionals
- Enables consumers and property professionals to have confidence in firms which subscribe to the code, their products and services.

By giving you this information, the search firm is confirming that they keep to the principles of the Code. This provides important protection for you.

The Code's Core Principles

Firms which subscribe to the Search Code will:

- · Display the Search Code logo prominently on their search reports
- · Act with integrity and carry out work with due skill, care and diligence
- · At all times maintain adequate and appropriate insurance to protect consumers
- · Conduct business in an honest, fair and professional manner
- · Handle complaints speedily and fairly
- · Ensure that products and services comply with industry registration rules and standards and relevant laws
- Monitor their compliance with the Code.

Complaints

If you have a query or complaint about your search, you should raise it directly with the search firm, and if appropriate ask for any complaint to be considered under their formal internal complaints procedure. If you remain dissatisfied with the firm's final response, after your complaint has been formally considered, or if the firm has exceeded the response timescales, you may refer your complaint for consideration under The Property Ombudsman scheme (TPOs). The Ombudsman can award up to £5,000 to you if the Ombudsman finds that you have suffered actual financial loss and/or aggravation, distress or inconvenience as a result of your search provider failing to keep to the Code.

Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPOs or to the PCCB.

TPOs Contact Details

The Property Ombudsman Scheme Milford House 43-55 Milford Street Salisbury Wiltshire SP1 2BP

> You can get more information about the PCCB from <u>www.propertycodes.org.uk</u>. PLEASE ASK YOUR SEARCH PROVIDER IF YOU WOULD LIKE A COPY OF THE SEARCH CODE



Personal Regulated Search

Terms and Conditions

The Search Company

- 1. This Search Report was prepared by: OneSearch Direct Limited
 - 6th Floor Skypark 1 8 Elliot Place Glasgow G3 8EP

Company Number: SC230285

(Referred to as "OneSearch").

On behalf of:

Searchflow Limited 5-7 Abbey Court Eagle Way Sowton Industrial Estate Exeter Devon EX2 7HY

Company Number: 04084804

Customer Services:

(Referred to as "Searchflow").

2. OneSearch and Searchflow maintain contractual relationships with various persons involved in the conveyancing process in the UK. OneSearch will disclose on the Search Report any personal or business relationship it has with individuals involved in the sale of the property as identified when the Search Report is ordered. OneSearch cannot accept liability for failing to disclose a relationship when a person's involvement in the transaction is not declared at the outset.

Terms for Preparation of Search

 This Search Report does not consider whether all necessary consents have been obtained. Purchasing agents are advised to obtain the necessary documentation from the vendors.

4. The information in this Search Report has been prepared following a search of (a) publicly available property related information held by the relevant local authority; and (b) property related information derived from the relevant local authority held by OneSearch. Copies of relevant documents held by the relevant local authority can be obtained by contacting the relevant local authority at the said address. Fees and contact information for obtaining copies of such documents are available on request by contacting customer Services using the contact details in paragraph 1. The searches from which this Search Report was prepared were completed on the date this Search Report was issued (the said date of issue being the date stated on page 1 of the report.)

Scope of Area Searched

 Local Plan policies, proposals and recommendations: only those which apply directly to the proper of the search are disclosed.

7. Planning applications and building regulations on the property have been searched. The minimum search period is 10 years.

Definition of Search Terms

Befinition of Search Terms - Roads

 Any road (as defined by the Highways Act 1980) or part thereof which has been taken over and is maintained by the local Roads Authority is denoted as Public.

 Any road (as defined by the Highways Act 1980) or part thereof which has not been taken over and is not maintained by the local Roads Authority is denoted as Private.

Legal Issues

9. The Search Report has been prepared with reasonable care and skill by staff trained and employed by OneSearch.

10. The seller of the subjects or the person acting as his/her estate agent may make copies of this Search Report subject to our prior agreement.

11. These terms are enforceable against OneSearch not only by the seller of the property but also by the purchaser of, or mortgage lender in respect of, the property, in their own right.

Cancellations

12. Wherever possible, we will cancel a request without attaching a charge. In some instances, however, we may need to recover costs which have already been incurred. Any such costs will be applied in line with the following timescales:
Any personal search cancelled up to one working day after the order is placed can be cancelled without charge
Any personal search cancelled on the

expected return date, or one working day before, will attract a 100% charge

 Any personal search cancellation request made between these times will attract a 50% charge

 Any ancillary report cancellation request received where no work has been carried out can be cancelled without charge. Any direct costs incurred will be passed on and charged in full.

Queries

13. Any questions or complaints regarding the content of the Search Report; the manner in which the search was prepared or completed; or the service provided by staff of Searchflow should be submitted in the first instance to Customer Services as set out in paragraph 1. Claims may also be made under the relevant insurance. (See also under Liability and Insurance below.)

Liability

14. This search is protected by Professional Indemnity Insurance arranged by Travelers Insurance Co Ltd, the limit of which is £10,000,000. This indemnity also provides cover for errors and omissions it local authority and water company data/ records which are used to compile our search reports. The search further benefits from 6 years run-off cover.

15. If the insurance company goes out of business, compensation may be available from the Financial Services Compensation Scheme (FSCS). The Financial Ombudsman Service may also provide help in resolving disputes involving insurance companies.

16. The content of this report is partly derived from third party sources. In respect of risk assessments and professional opinions, we do not warrant the accuracy or completeness of any information or content provided, unless we should reasonably have been alerted to any omission, error or inaccuracy in the content. Such content is provided specifically from the sources as described by Searchflow and we do not claim that these represent an exhaustive or comprehensive list of all sources that might be consulted. We shall not be liable for any inaccurate statement, opinion or risk rating in a service which resulted from a reasonable interpretation of the Content.

Complaints Procedure

17. Searchflow is registered with the Property Codes Compliance Board as a subscriber to the Search Code. A key commitment under the Code is that firms will handle any complaints both speedily and fairly.

- If you make a complaint, we will:
- Acknowledge your complaint within 5
- working days of receipt;
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt;

Keep you informed by letter, telephone or email, as you prefer, if we need more time;
Provide a final response, in writing, at the latest within 40 working days of receipt;
Liaise, at your request, with anyone acting formally on your behalf.

Complaints should be addressed to Customer Services as set out in paragraph 1, either by letter, email, or telephone. If you are not satisfied with our final response, you may refer the complaint to The Property Ombudsman scheme:

We will cooperate fully with the Ombudsman during any investigation and comply with their decision.