

Ventrolla

By Design



Your Experts in Heritage
Home Improvement

21st Century Traditionalists

Trusted heritage, nationwide Coverage



Nationwide Coverage



Made in the UK



40 Year Heritage



Unique Patented
Products



Extensive Warranties

Estimate

Customer name Michael Brownrigg

Contact Michael Brownrigg

Installation address Lancaster house, Bristol road, Thornbury

Postal address Lancaster House, bristol road, Thornbury, Bristol, BS35 3JA

Phone 07786 252530

Email michaelbrownrigg@icloud.com

Ventrolla
By Design

Sales manager: Howard Silk

Phone: 01423 859300

Email: Howard.Silk@ventrolla.co.uk

Item	Location	Description of Work	Qty	Net Price excl. VAT	Price incl. VAT
1	Second Floor Rear Elevation Attic Rear Casement	Supply & Install a complete new casement window	1	£2,335.22	£2,802.26
2	Second Floor RHS Elevation Attic right passage casement	Supply & Install a complete new casement window	1	£2,335.22	£2,802.26
3	Second Floor RHS Elevation Attic RH Room RH Facing casement	Supply & Install a complete new casement window	1	£2,452.00	£2,942.40
4	Second Floor LHS Elevation Attic RH Room Left facing sash	Fit 1 New Pair of Sashes Including Draught Proofing and Overhaul	1	£3,621.48	£4,153.28
5	Second Floor RHS Elevation attic Stairs facing room sash	Fit 1 New Pair of Sashes Including Draught Proofing and Overhaul	1	£3,796.48	£4,363.28
6	First Floor Front Elevation 1st Floor front room casement	Draught Proof by Fitting Draught Strips to Opening Sections and Overhaul	1	£2,161.80	£2,384.16
7	First Floor RHS Elevation 1st floor RH room office casement	Draught Proof by Fitting Draught Strips to Opening Sections and Overhaul	1	£2,161.80	£2,384.16
8	First Floor Front Elevation 1st floor RHS End room	Draught Proof by Fitting Draught Strips to Opening Sections and Overhaul	1	£2,161.80	£2,384.16
9	First Floor LHS Elevation 1st floor Main bedroom	Draught Proof by Fitting Draught Strips to Opening Sections and Overhaul	1	£3,258.00	£3,629.60
10	Ground Floor Front Elevation Ground floor Dining room	Draught Proof by Fitting Draught Strips to Opening Sections and Overhaul	1	£3,258.00	£3,629.60

10 items

Quotation Ref.: L11140 / Q7

Banking Details

Ventrolla Limited
Sort code: 30-65-22
Account no: 85395160

VAT will be charged at the prevailing rate
This quote is valid for 30 days from 26 Jan 2024

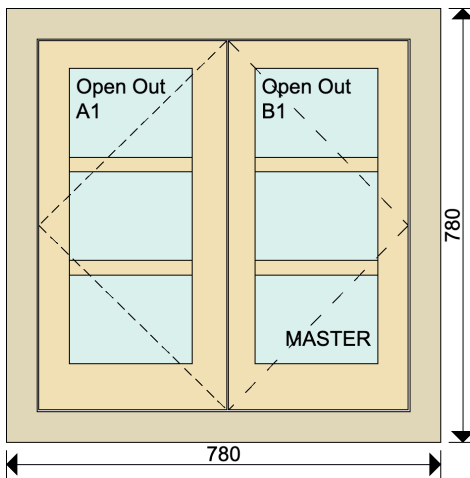
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Sub Total excl. VAT	£27,541.80
VAT	£3,933.36
Total Order Value incl. VAT	£31,475.16
Deposit With Order	£15,737.58

Estimate

All drawings are viewed from the inside

The opening sash symbol (or arrow head) points to the hinge position

ITEM 1 - Second Floor Rear Elevation Attic Rear Casement**Price excl. VAT: £2,335.22****Price incl. VAT: £2,802.26**

Supply & Install a complete new casement window (Traditional Casement or Door 90mm range) in Sapele Hardwood with Heritage Double Glazed units

Moulding and Glazing Bar

Lambs Tongue, 26 mm Glazing Bar

Heritage Double Glazing - Casement

4mm K Glass Toughened - Argon Filled, Black spacer - 4mm float Toughened

Paint / Finish

Internal: Final Finish -Teknos Standard White, External: Final Finish -Teknos Standard White, Cill: Final Finish -Teknos Standard White

Ironmongery

2 x Casement Bulb End Handle, 2 x Casement Bulb End Stay (10 inch), 6 x Casement Hinges (3 inch) in Polished Brass

Item Weight: 25.6 Kg

Casement Bulb End Stay (10 inch)



Casement Hinges (3 inch)



Casement Bulb End Handle



Estimate

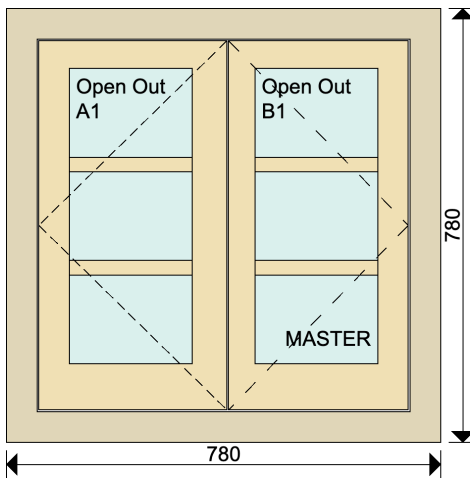
All drawings are viewed from the inside

The opening sash symbol (or arrow head) points to the hinge position

ITEM 2 - Second Floor RHS Elevation Attic right passage casement

Price excl. VAT: £2,335.22

Price incl. VAT: £2,802.26



Supply & Install a complete new casement window (Traditional Casement or Door 90mm range) in Sapele Hardwood with Heritage Double Glazed units

Moulding and Glazing Bar

Lambs Tongue, 26 mm Glazing Bar

Heritage Double Glazing - Casement

4mm K Glass Toughened - Argon Filled, Black spacer - 4mm float Toughened

Paint / Finish

Internal: Final Finish -Teknos Standard White, External: Final Finish -Teknos Standard White, Cill: Final Finish -Teknos Standard White

Ironmongery

2 x Casement Bulb End Handle, 2 x Casement Bulb End Stay (10 inch), 6 x Casement Hinges (3 inch) in Polished Brass

Item Weight: 25.6 Kg



Estimate

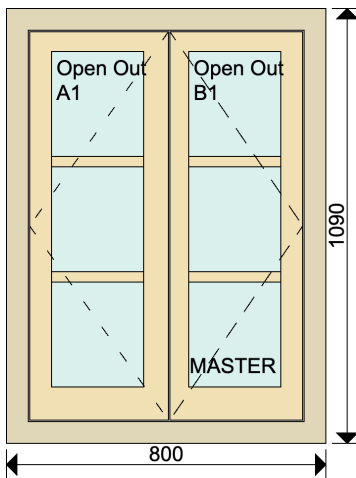
All drawings are viewed from the inside

The opening sash symbol (or arrow head) points to the hinge position

ITEM 3 - Second Floor RHS Elevation Attic RH Room RH Facing casement

Price excl. VAT: £2,452.00

Price incl. VAT: £2,942.40



Item Weight: 34.7 Kg

Supply & Install a complete new casement window (Traditional Casement or Door 90mm range) in Sapele Hardwood with Heritage Double Glazed units

Moulding and Glazing Bar

Lambs Tongue, 26 mm Glazing Bar

Heritage Double Glazing - Casement

4mm K Glass Toughened - Argon Filled, Black spacer - 4mm float Toughened

Paint / Finish

Internal: Final Finish -Teknos Standard White, External: Final Finish -Teknos Standard White, Cill: Final Finish -Teknos Standard White

Ironmongery

2 x Casement Bulb End Handle, 2 x Casement Bulb End Stay (10 inch), 6 x Casement Hinges (3 inch) in Polished Brass

Casement Bulb End Stay (10 inch)



Casement Hinges (3 inch)



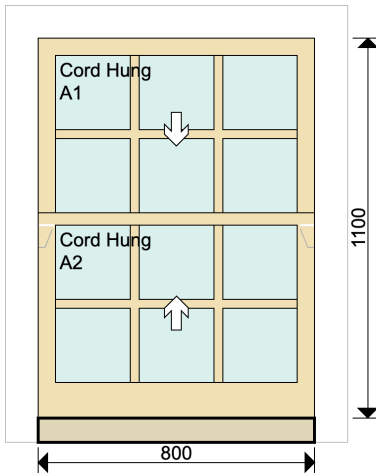
Casement Bulb End Handle



Estimate

All drawings are viewed from the inside

The opening sash symbol (or arrow head) points to the hinge position

ITEM 4 - Second Floor LHS Elevation Attic RH Room Left facing sash**Price excl. VAT: £3,621.48****Price incl. VAT: £4,153.28**

Item Weight: 24.7 Kg

Fit 1 New Pair of Sashes in Sapele Hardwood with Heritage Double Glazed Units Including Draught Proofing and Overhaul**Repair**

Replace 1 cill

Moulding and Glazing Bar

Lambs Tongue, 26 mm Glazing Bar

Sash Horn

Top: Type B, Bottom: No horn

Heritage Double Glazing - Top

4mm K Glass Toughened - Argon Filled, Black spacer - 4mm float Toughened

Heritage Double Glazing - Bottom

4mm K Glass Toughened - Argon Filled, Black spacer - 4mm float Toughened

Paint / Finish

Internal: Final Finish -Teknos Standard White, External: Final Finish -Teknos

Standard White

Ironmongery

1 x Sash Catch Brighton, 2 x Sash Lift, 2 x Sash Restrictor in Polished Brass

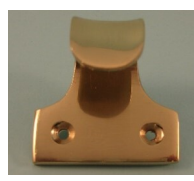
Sash Catch Brighton



Sash Restrictor



Sash Lift



Estimate

All drawings are viewed from the inside

The opening sash symbol (or arrow head) points to the hinge position

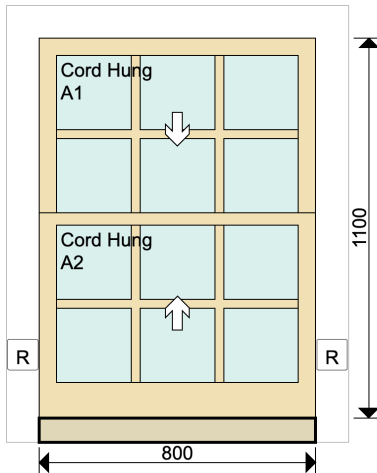
Ventrolla

By Design

ITEM 5 - Second Floor RHS Elevation attic Stairs facing room sash

Price excl. VAT: £3,796.48

Price incl. VAT: £4,363.28



Fit 1 New Pair of Sashes in Sapele Hardwood with Heritage Double Glazed Units Including Draught Proofing and Overhaul

Repair

Replace 1 cill; Splice repair to inner jamb at right frame jamb bottom section;
Splice repair to inner jamb at left frame jamb bottom section

Moulding and Glazing Bar

Lambs Tongue, 26 mm Glazing Bar

Sash Horn

Top: No horn, Bottom: No horn

Heritage Double Glazing - Top

4mm K Glass Toughened - Argon Filled, Black spacer - 4mm float Toughened

Heritage Double Glazing - Bottom

4mm K Glass Toughened - Argon Filled, Black spacer - 4mm float Toughened

Paint / Finish

Internal: Final Finish -Teknos Standard White, External: Final Finish -Teknos Standard White

Ironmongery

1 x Sash Catch Brighton, 2 x Sash Lift, 2 x Sash Restrictor in Polished Brass

Item Weight: 24.7 Kg

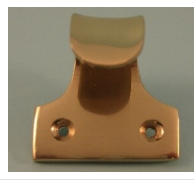
Sash Catch Brighton



Sash Restrictor



Sash Lift



Estimate

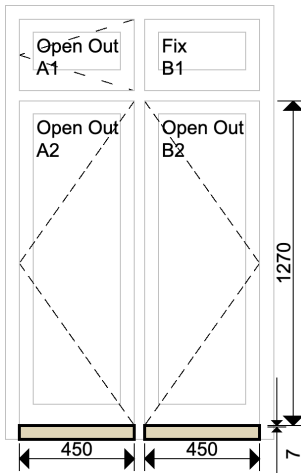
All drawings are viewed from the inside

The opening sash symbol (or arrow head) points to the hinge position

ITEM 6 - First Floor Front Elevation 1st Floor front room casement

Price excl. VAT: £2,161.80

Price incl. VAT: £2,384.16



Draught Proof by Fitting Draught Strips to Opening Sections and Overhaul

Repair

Replace 2 cills

Paint / Finish

Internal: Not Applicable, External: Not Applicable

Ironmongery

4 x Casement Bulb End Handle, 4 x Casement Bulb End Stay (10 inch), 12 x Casement Hinges (3 inch) in Polished Brass

Casement Bulb End Stay (10 inch)



Casement Hinges (3 inch)



Casement Bulb End Handle



Estimate

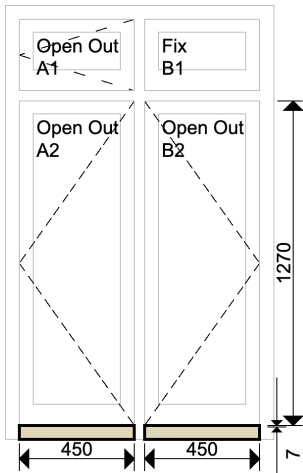
All drawings are viewed from the inside

The opening sash symbol (or arrow head) points to the hinge position

ITEM 7 - First Floor RHS Elevation 1st floor RH room office casement

Price excl. VAT: £2,161.80

Price incl. VAT: £2,384.16



Draught Proof by Fitting Draught Strips to Opening Sections and Overhaul

Repair

Replace 2 cills

Paint / Finish

Internal: Not Applicable, External: Not Applicable

Ironmongery

4 x Casement Bulb End Handle, 4 x Casement Bulb End Stay (10 inch), 12 x Casement Hinges (3 inch) in Polished Brass

Casement Bulb End Stay (10 inch)



Casement Hinges (3 inch)



Casement Bulb End Handle



Estimate

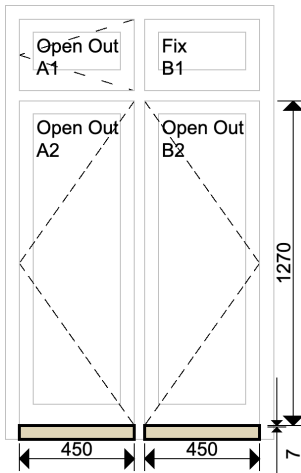
All drawings are viewed from the inside

The opening sash symbol (or arrow head) points to the hinge position

ITEM 8 - First Floor Front Elevation 1st floor RHS End room

Price excl. VAT: £2,161.80

Price incl. VAT: £2,384.16



Draught Proof by Fitting Draught Strips to Opening Sections and Overhaul

Repair

Replace 2 cills

Paint / Finish

Internal: Not Applicable, External: Not Applicable

Ironmongery

4 x Casement Bulb End Handle, 4 x Casement Bulb End Stay (10 inch), 12 x Casement Hinges (3 inch) in Polished Brass

Casement Bulb End Stay (10 inch)



Casement Hinges (3 inch)



Casement Bulb End Handle



Estimate

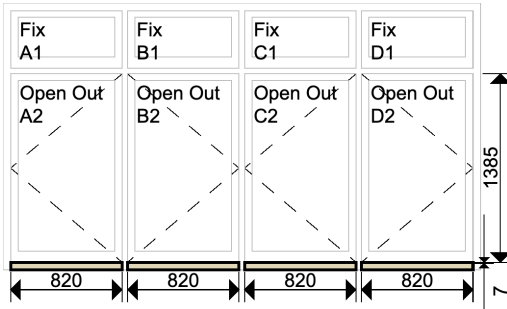
All drawings are viewed from the inside

The opening sash symbol (or arrow head) points to the hinge position

ITEM 9 - First Floor LHS Elevation 1st floor Main bedroom

Price excl. VAT: £3,258.00

Price incl. VAT: £3,629.60



Draught Proof by Fitting Draught Strips to Opening Sections and Overhaul

Repair
Replace 4 cills
Paint / Finish
Internal: Not Applicable, External: Not Applicable
Ironmongery
N/A



1st floor front main bedroom casement

Estimate

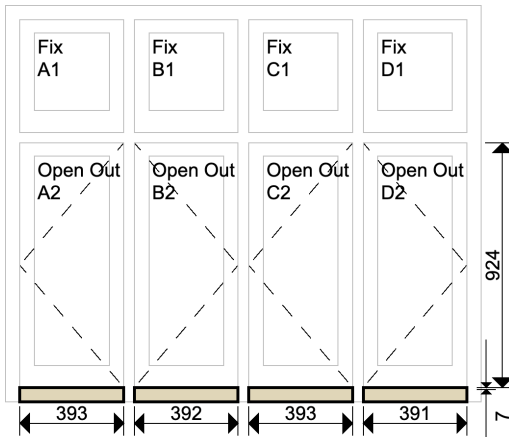
All drawings are viewed from the inside

The opening sash symbol (or arrow head) points to the hinge position

ITEM 10 - Ground Floor Front Elevation Ground floor Dining room

Price excl. VAT: £3,258.00

Price incl. VAT: £3,629.60



Draught Proof by Fitting Draught Strips to Opening Sections and Overhaul

Repair
Replace 4 cills
Paint / Finish
Internal: Not Applicable, External: Not Applicable
Ironmongery
N/A



LEAD TIME

Varying from area to area, Ventrolla lead times depend on how busy we are, and the specific renovation work required. On average, our lead times range from 6 -18 weeks from the date the order is placed.

TERMS AND CONDITIONS

1. THE WORKS AND CHANGES

1.1 We will carry out the Work at the Property and provide the materials as set out in the Estimate.

1.2 If the scope or any of the Work needs to be changed for any reason (including if you request or we recommend or legal requirements), this must be agreed in writing (this includes email). We will notify any change to the Price as a result before doing the changed Work. From that point, the definition of "Work" and "Price" as used within this Contract means the amended Work and Price.

1.3 Our costs unless expressly stated do not include access equipment or other equipment required to perform the works.

2. TIMING AND ACCESS

2.1 We will notify you of a provisional start date for the Work and will aim to complete the Work within a reasonable period of time. However, the timing is not guaranteed and is not fixed and you do not have the right to terminate this Contract due to timing.

2.2 We are not responsible or liable in any way for any delay to the Work caused by reasons outside our control including for example weather conditions, flood, fire, wars or changes to the Work, Supply Chain issues including materials availability, Design sign off or lack of access to the Property.

2.3 If you cause delay (for example delays in consents or by not making access to the Property available or not signing off the design brief) then we can require you to pay for any losses or expenses caused (for example for lost working time, wages or other costs).

2.4 You agree to ensure that our personnel have access to the Property during the hours of access agreed at all times between the proposed start date and the completion of the Work, unless agreed otherwise. We will try to ensure that the Work is done during those hours unless we notify and agree otherwise with you.

3. YOUR PROPERTY OBLIGATIONS

3.1 You warrant and represent to us that you are the legal and beneficial owner of the Property or are acting under legally binding authority from that owner.

3.2 Unless agreed otherwise, you must get (and pay any fees for) all consents needed and comply with any conditions relating to the Work prior to us carrying out the Work. These consents include as examples only any consents needed from any mortgage provider, insurer, listed building consents, landlord, head-landlord, owner of the Property, planning or building regulation authorities, councils and so on. If you fail to do so, you must pay us for any resulting losses, damages or costs including reimbursing us for any liability or claims against us.

3.3 You must clear the area of the Property where we are to do the Work including removing any objects, furniture and soft furnishings that could be damaged and covering with dust sheets any remaining furniture or furnishings. You must remove all curtains, blinds, shades, curtain rails and any other window dressing prior to us starting the Work.

3.4 You must ensure that the Property complies with health and safety legislation and provides safe working conditions for our personnel during the Work and that you have insurance to cover this. We will arrange any insurance required by us for performance of the Work.

3.5 You are responsible for any repairs needed or loss of or damage to existing structures and contents (including any plaster, paint, panelling, furniture, furnishings or flooring) unless caused by our negligence or listed as part of the Work in which you have agreed to pay us. You accept that the Work may cause damage to surfaces near where the Work is done.

3.6 You are responsible for the security of your property and for ensuring that only authorised people may enter it.

3.7 You agree to perform any work notified by us as necessary after the Work, including for example painting any primed wood as soon as possible but within our guidance documentation affecting warranties and guarantees.

4. STANDARDS AND GUARANTEE

4.1 We will carry out the Work with reasonable care and skill and to a reasonable standard.

4.2 Any materials or goods we supply will be of satisfactory quality and fit for their normal purposes and in compliance with any legal requirements at the time of use.

4.3 Please use our contact details as detailed on the Estimate for any after-sales service or queries.

4.4 If the Work includes renovation or repair of original wooden windows and doors and installation of the Ventrolla Perimeter Sealing System (the "Ventrolla Service Work") then we will issue you with a written guarantee ("Guarantee") after completion of the Work and after you have paid us in full. The Guarantee will be subject to terms set out in it. It will be for 5 years from completion of the Work and will cover putting right any defects in our services and the materials we used in the Ventrolla Service Work.

It will not cover any defects which result from anything outside our control (as examples only flood, fire, storms, subsidence or issues with the construction or condition of the Property or any part of it other than the windows or doors renovated or repaired by us) or any caused by anyone else's actions. Our Guarantee is only effective if you have complied in full with our maintenance instructions which can be found in your completion pack.

4.5 Unless agreed otherwise, all timber that we provide or use in the Work will be provided primed but not painted. Any Guarantee will not apply unless you paint any primed timber within a reasonable period (but no later than 6 weeks) following completion of our Work.

4.6 Any Guarantee is in addition to your statutory rights and not in replacement for them. You have legal rights for our work and goods to be of satisfactory quality and other rights (if a consumer) under consumer protection law (the Citizens Advice Bureau website gives information).

4.7 We do not guarantee or warrant (and our personnel have no authority to warrant) that condensation can be controlled or prevented by the installation of Ventrolla draught proofing systems.

5. YOUR CANCELLATION RIGHTS

5.1 If you are a consumer (that is, you are entering this Contract as a natural person who is acting for purposes outside your trade, business, craft or profession) then you have the right to cancel this Contract within 14 days of the date of receiving your deposit (the "Cancellation Period"). If this does not apply, then you do not have this cancellation right.

5.2 You must notify us within the Cancellation Period if you wish to cancel the Contract and can (but do not have to) use our Notice of Cancellation, which can be supplied on request. You should use our contact details on the Estimate.

5.3 See our Notice of Right to Withdraw which can be supplied on request.

5.4 If you are a consumer who has cancelled within the Cancellation Period, we will refund all advance payments made to us for the Work. We will make the refund by the same method as you made the payment to us and will refund you within 14 days of receipt of your notice. If you cancel after the 14-day period has ended we reserve the right to deduct the cost of survey[s] and associated works in line with clause 5.6 which will include all reasonable costs incurred including Loss of Profit.

5.5 We will not usually start the Work until after the Cancellation Period. If you wish us to start earlier and we agree and are available, then you notify us in writing and acknowledge potential costs. We can provide you with a "Start Work Now" form on request to do so.

5.6 If we have started the Work before you exercise your cancellation rights within the Cancellation Period, then you must pay us (or we can deduct from any advance payment before refunding you) the proportion of the Price representing the proportion of the Work done including but not limited to: Site Visits, Site Surveys, Design Works, Procurement of Materials (including the price of any materials procured for your project) & Loss of Profit.

6. PAYMENT AND PRICE

6.1 The price set out in the Estimate is valid for 28 days from the date of the Estimate. If you wish to accept this Estimate after that period, you must first check with us to see if the Price has changed. If so, and you do not wish to proceed, then after you let us know, we will refund any advance payment that you have made within 14 days of your notice less any associated costs as per clauses 5.4 & 5.6 respectively.

6.2 You agree to pay the Price to us, using the payment method notified to you. All prices and costs are exclusive of VAT applicable at the prevailing rate.

6.3 You agree to pay to us the Price in 3 instalments. The first is the Advance Payment (deposit) {1} and the remainder of the Price (including any amendment to it under clause 1.2) at the point of Manufacture Completion {2} and Scheduled Dispatch {3}, in advance of the Works.

Payment Profile

Deposit: 50%

Manufacturing Completion: 25%

Dispatch Schedule [30 days from installation] 25%

6.4 The payment instalments above may be varied only by agreement between us and you, for example if interim instalments are agreed for a large project of Work or if there are anticipated delays or phases for the Work.

6.5 Any other amounts due to us from you (if any) are to be paid in line with the payment profile within clause 6.3. we will send you a payment receipt at each stage of your payments to us.

6.6 If you do not pay us any amounts when due, then you agree to pay to us interest on the overdue amounts at the statutory interest rate and with costs in each case as set out in the late payment of commercial debts legislation in the UK at the time (whether or not that legislation would otherwise apply to the payment and our terms) and your works will be suspended until payments have been received in line with our payment terms.

7. COMPLAINTS AND LIABILITY

7.1 If you have any complaints about the Work or anything related to our terms, contact us using our contact details on the Estimate. We have a complaints procedure that is available on request. We will attempt to resolve any dispute with you directly. This does not affect your or our legal rights.

8. GENERAL TERMS

8.1 Nobody other than we and you have any rights to enforce any part of this Contract under the Contracts (Rights of Third Parties) Act 1999 or otherwise.

8.2 This agreement is personal to you and may not be transferred or assigned to anyone else unless we agree in writing. Any Guarantee from us may be transferred to a buyer of the Property after written notice to us.

8.3 We may sub-contract all or any of the Work (but we remain responsible to you for the Work if so) and may (with written notice to you) assign or transfer this agreement or any part of it.

8.4 This agreement supersedes any previous agreements and is the entire agreement between us and you in relation to the Work. You acknowledge that in entering this agreement you are not relying on any term, warranty or representation not set out in this agreement. All implied conditions, warranties or other terms not set out are excluded to the fullest extent permitted by law.