



The Gig House, Chilton Street, Clare, CO10 8QS

**Report Prepared for:** Not Supplied

**Report Reference:** 333814900

**Client Reference:** AEL-0016-LSRE-993738\_SSR

**Date:** 2 February 2024



## Contaminated Land

**PASSED**

Executive Summary | SEE PAGE 1

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Consultant Commentary | SEE PAGE 4

[CLICK HERE](#)



## Flood Risk

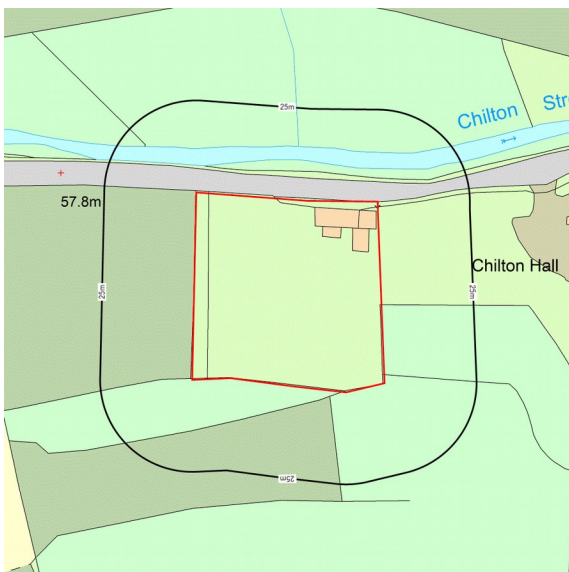
**PASSED**

Executive Summary | SEE PAGE 1

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Consultant Commentary | SEE PAGE 5

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## Coal Mining **NONE IDENTIFIED**

Executive Summary | SEE PAGE 2

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Detail | SEE PAGE 43

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## Ground Hazards **IDENTIFIED**

Executive Summary | SEE PAGE 2

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Detail | SEE PAGE 43

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## Energy & Infrastructure **IDENTIFIED**

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Detail | SEE PAGE 52

[CLICK HERE](#)



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## Contaminated Land

SEE PAGE 4 OR

[CLICK HERE](#)

**PASSED**



### Liability Assessment

Within the scope of this assessment no Liabilities have been identified. No further action is required.



### Argyll's Recommendations

**No Action Required**



## Flood Risk

SEE PAGE 5 OR

[CLICK HERE](#)

**PASSED**



### Consultant's Summary

The Site is not considered to be at significant risk of flooding. However, it would be prudent to consider our recommendations below.



### Insurance

The flood risk identified is unlikely to affect obtaining buildings and contents insurance at standard terms.



### Recommendations

**No action required - standard enquiries only**

#### Standard Enquiries

- Ask the seller whether flooding has occurred in the area before. If it has, please contact us for advice.
- Establish the availability of buildings and contents insurance before exchanging contracts.



## Coal Mining

SEE PAGE 43 OR [CLICK HERE](#)

**NONE IDENTIFIED**



### Professional Opinion and Recommendations

Our search indicates that the Site is not within an area where a full coal mining report should be obtained. As such, no action is required.



## Ground Hazards

SEE PAGE 43 OR [CLICK HERE](#)

**IDENTIFIED**



### Professional Opinion and Recommendations

We have identified ground hazards that may affect the site or nearby area.

#### Natural Ground Stability

Information provided by the BGS indicates that land in the area could be prone to compressibility and uneven settlement hazards. There is a moderate potential that problems could occur in the area.

Whether or not a Site is affected by ground movement can depend on a number of factors – including property age and type of construction.

We recommend that you consult a local RICS accredited surveyor to arrange the most suitable survey for the Site, to assess whether or not it is affected by ground stability issues.

If it has been built recently, contact Building Control at the Local Authority in order to check whether it was constructed to a standard that will minimise the risk of structural damage. Alternatively, the Site may benefit from building warranty through companies such as the NHBC.



## Energy & Infrastructure

SEE PAGE 52 OR [CLICK HERE](#)

**IDENTIFIED**



### Professional Opinion and Recommendations

We have identified projects that may affect the Site or nearby area. These projects could result in visual impact or noise to the neighborhood. They could also affect nearby property values; this could be a negative affect or a positive one. For instance, being near a new rail link may boost values in the local area.

#### Wind Energy

The Site is within 4km of an operational or planned wind farm or wind turbine.

As such, you may wish to find out further information regarding the potential operations, and understand any possible effect on the Site. You could contact the Local Authority to find out if there are any planning applications to carry out any associated activities in the local area, or contact the operating company using the information within the data section provided below.



# Report Scope

Report Prepared on: **The Gig House, Chilton Street, Clare, CO10 8QS**  
Current Use: **Assumed Residential**  
Proposed Use: **Assumed Residential**  
Transaction Type: **Assumed purchase**  
Site Area (m<sup>2</sup>): **2568.87**  
National Grid Reference: **575320 247000**



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# Contaminated Land Consultant Commentary



## On-site Sources

**LOW**

No potentially contaminative uses of concern have been identified at the Site, following a review of historical mapping dating from c.1886.

## Off-site Sources

**LOW**

A review of historical maps dating from c.1886 shows no significant potentially contaminative uses within 100m of the Site.

## Pathways and Receptors

**HIGH**

The general area appears to be in residential use, with residential properties on Site.

The superficial hydrogeology underlying the Site is classified as a Secondary Aquifer - Undifferentiated. The bedrock hydrogeology is classified as a Principal Aquifer.

The Site lies within a Source Protection Zone III.

There are no non-potable abstractions licences within 100m.

There are no potable abstraction licences within 500m.

The nearest watercourse is the Chilton Stream 8m north.

Finally, no designated eco-receptors were identified within a 500m radius of the Site.

## Additional Sources of Information

No additional sources of information have been used.

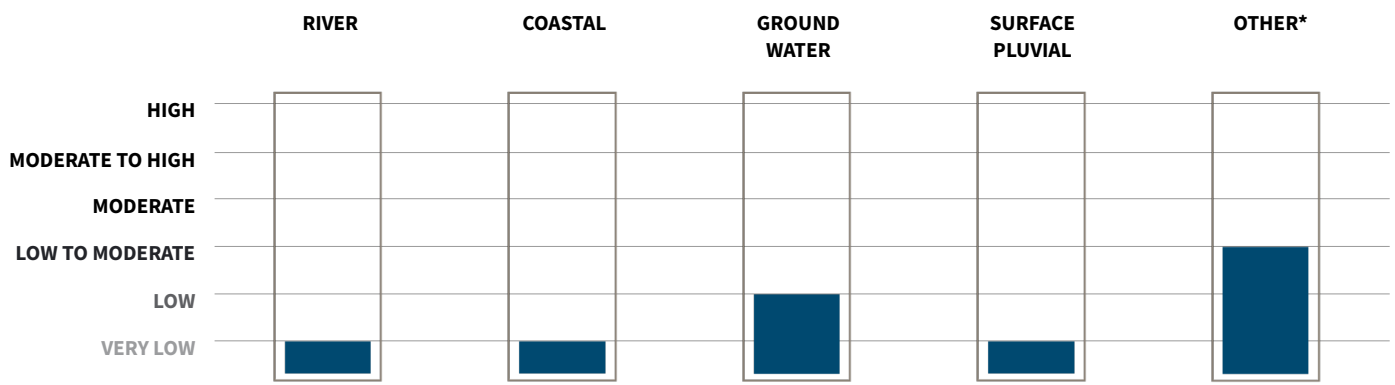
# Flood Risk

## Consultant Commentary



### Flood Analysis

Would a Flood Risk Assessment be required if development is proposed?	<b>NO</b>
What is the risk of flooding in an undefended scenario or assuming defences fail?	<b>LOW TO MODERATE</b>
Are there existing flood defences within 500m of the Site?	<b>YES</b>
What is the risk of flooding when these defences are operational?	<b>LOW TO MODERATE</b>



\* Other factors influencing flood risk include flood storage areas, historical floods, and proximity to water features.

### Argyll's Comment

River	No commentary required.
Coastal	No commentary required.
Groundwater	No commentary required.
Surface Water	No commentary required.
Other Factors	<p>The Chilton Stream is located 8m north. However, due to the elevation of the Site, the risk to the Site is not significant.</p> <p>A flood event occurred 15m north-east in 1968. However, due to the location of the flood and the the topography, the risk to the Site is not significant.</p>

# Contaminated Land

## Data Section



**Contaminated Land Data:** This section details the data used as part of our Contaminated Land Risk analysis. Each key dataset is mapped with the detail outlined beneath. We only show section headers beyond the tabular summary where we have found data to report. The relevant data has been reviewed by the report writer, supplemented by a review of historical mapping.

# contents

Tabular Summary	This section gives an overview of the data found at the Site and in the surrounding area. We present the data in three buffer zones, extending to a maximum of 500m. The search distances vary based on the scale of the activity and regulatory guidance. We display the number of records found in each database under the relevant heading. Where we have not searched a database, we will display the abbreviation N/A instead.
Authorised Industrial Processes	This section shows current and licensed activities relevant to contaminated land and environmental controls from a range of regulatory bodies. The search distances vary based on the scale of the activity.
Incidents and Enforcements	This section shows pollution incidents, licence enforcements and prosecutions. It also includes Contaminated Land Register Entries and Notices.
Landfill and Waste sites	This section presents detailed information on waste and landfill sites for the Site and surrounding area.
Current Land Use	This section shows contemporary trade directories and fuel stations. This information is indicative of operations at the Site and surrounding area, and may also relate to inactive or former land uses.
Historical Land Use	This section presents selected information on historical land use for the Site and surrounding area. The data shows historical land use information collected from 1:10,000 scale mapping, and for tanks and energy facilities 1:2,500 scale mapping. This includes polygon and point based land uses digitised by Landmark.
Groundwater Vulnerability	This section presents information relating to the aquifer designations beneath the Site. The aquifer designation of the Superficial and Bedrock geology are both mapped, followed by the detail. These aquifer designations are followed by information on the local geology. This information is considered in our Pathways and Receptors section.
Environmental Sensitivity	This section presents designated eco-receptors and sensitive area designations at the Site and in the surrounding area. This information is considered in our Pathways and Receptors section.



# Contaminated Land: Tabular Summary

## Authorised Industrial Processes

<b>Authorisations</b>	<b>On-site</b>	<b>1-100m</b>	<b>101-250m</b>
Local Authority Pollution Prevention and Controls	0	0	N/A
Local Authority Integrated Pollution Prevention And Control	0	0	N/A
Integrated Pollution Controls	0	0	N/A
Environmental Permitting Regulations - Industry	0	0	N/A
Radioactive Substances Register*	0	0	N/A
<b>Discharges</b>	<b>On-site</b>	<b>1-100m</b>	<b>101-250m</b>
Consented Discharges to Controlled Waters**	0	0	N/A
Referrals of Red List Discharges to Sewers (Corporate Entities)**	0	0	N/A
<b>Hazardous Sites</b>	<b>On-site</b>	<b>1-100m</b>	<b>101-250m</b>
Control of Major Accident Hazards Sites (COMAH)	0	0	0
Explosive Sites	0	0	0
Notification of Installations Handling Hazardous Substances (NIHHS)	0	0	0
Planning Hazardous Substance Consents	0	0	0

## Incidents and Enforcements

<b>Contraventions</b>	<b>On-site</b>	<b>1-100m</b>	<b>101-250m</b>
Contaminated Land Register Entries and Notices	0	0	0
Local Authority Pollution Prevention and Control Enforcements	0	0	N/A
Enforcement and Prohibition Notices	0	0	N/A
Planning Hazardous Substance Enforcements	0	0	N/A
Environmental Pollution Incidents	0	0	N/A
Prosecutions (Post 2000)	0	0	N/A

## Landfill and Waste Sites

<b>Landfill and Waste</b>	<b>On-site</b>	<b>1-100m</b>	<b>101-250m</b>
BGS Recorded Landfill Sites	0	0	0
Integrated Pollution Control Registered Waste Sites	0	0	0
Permitted Waste Sites - Authorised Landfill Site Boundaries	0	0	0
Environmental Permitting Regulations - Waste Sites	0	0	0
Local Authority Recorded Landfill Sites	0	0	0
Registered Landfill Sites	0	0	0
Registered Waste Transfer Sites	0	0	N/A
Registered Waste Treatment or Disposal Sites	0	0	N/A
Historic Landfill	0	0	0





# Contaminated Land: Tabular Summary

## Current Land Use

Current Potentially Contaminative Uses	On-site	1-100m	101-250m
Contemporary Trade Directory Entries**	0	0	N/A
Fuel Station Entries	0	0	N/A

## Historical Land Use

Historical Potentially Contaminative Uses	On-site	1-100m	101-250m
Historical Tanks And Energy Facilities	0	0	N/A
Potentially Contaminative Industrial Uses (Past Land Use)	0	0	N/A

Potentially Infilled Land	On-site	1-100m	101-250m
Former Marshes	0	0	N/A
Potentially Infilled Land (Non-Water)	0	0	N/A
Potentially Infilled Land (Water)	0	0	N/A

## Groundwater Vulnerability

Hydrogeology	On-site	1-250m	251-500m
Superficial Aquifer Designations	Yes	N/A	N/A
Bedrock Aquifer Designations	Yes	N/A	N/A

## Geology

Geology	On-site	1-250m	251-500m
BGS 1:50,000 Bedrock Geology	Yes	N/A	N/A
BGS 1:50,000 Superficial Deposits	Yes	N/A	N/A
BGS 1:50,000 Geological Mapping Coverage	Yes	N/A	N/A



# Contaminated Land: Tabular Summary

## Environmental Sensitivity

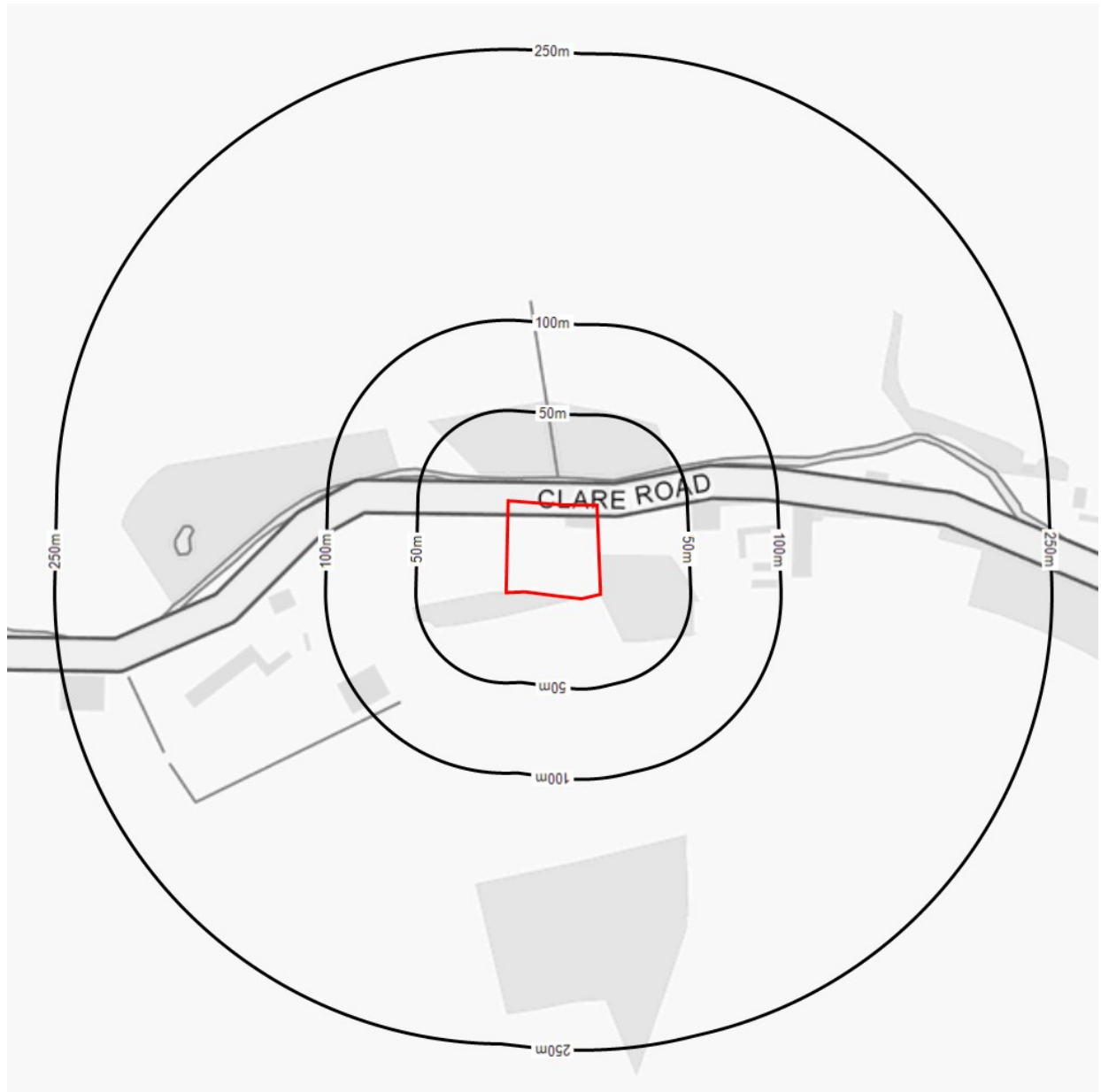
<b>Environmental Sensitivity</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
Local Nature Reserves	0	0	0
Marine Conservation Zones	0	0	0
National Nature Reserves	0	0	0
National Parks	0	0	0
Ramsar Sites	0	0	0
Sites of Special Scientific Interest	0	0	0
Special Areas of Conservation	0	0	0
Special Protection Areas	0	0	0
Water Abstractions	0	0	0
Source Protection Zones	1	0	0

\*\*dataset searched to 25m

\*dataset searched to 50m



# Contaminated Land: Authorised Industrial Processes



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- |                                                             |                                                                     |
|-------------------------------------------------------------|---------------------------------------------------------------------|
| Site                                                        | Consented Discharges to Controlled Waters                           |
| Multiple Features Present                                   | Referrals of Red List Discharges to Sewers (Corporate Entities)     |
| Local Authority Pollution Prevention and Controls           | Control of Major Accident Hazards Sites (COMAH)                     |
| Local Authority Integrated Pollution Prevention And Control | Explosive Sites                                                     |
| Integrated Pollution Controls                               | Notification of Installations Handling Hazardous Substances (NIHHS) |
| Environmental Permitting Regulations - Industry             | Planning Hazardous Substance Consents                               |
| Radioactive Substances Register                             |                                                                     |



## Authorisations

### **Local Authority Pollution Prevention and Controls**

No features identified.

### **Local Authority Integrated Pollution Prevention And Control**

No features identified.

### **Integrated Pollution Controls**

No features identified.

### **Environmental Permitting Regulations - Industry**

No features identified.

### **Radioactive Substances Register**

No features identified.



## Discharges

### **Consented Discharges to Controlled Waters**

No features identified.

### **Referrals of Red List Discharges to Sewers (Corporate Entities)**

No features identified.



## Hazardous Sites

### **Control of Major Accident Hazards Sites (COMAH)**

No features identified.

### **Explosive Sites**

No features identified.

### **Notification of Installations Handling Hazardous Substances (NIHHS)**

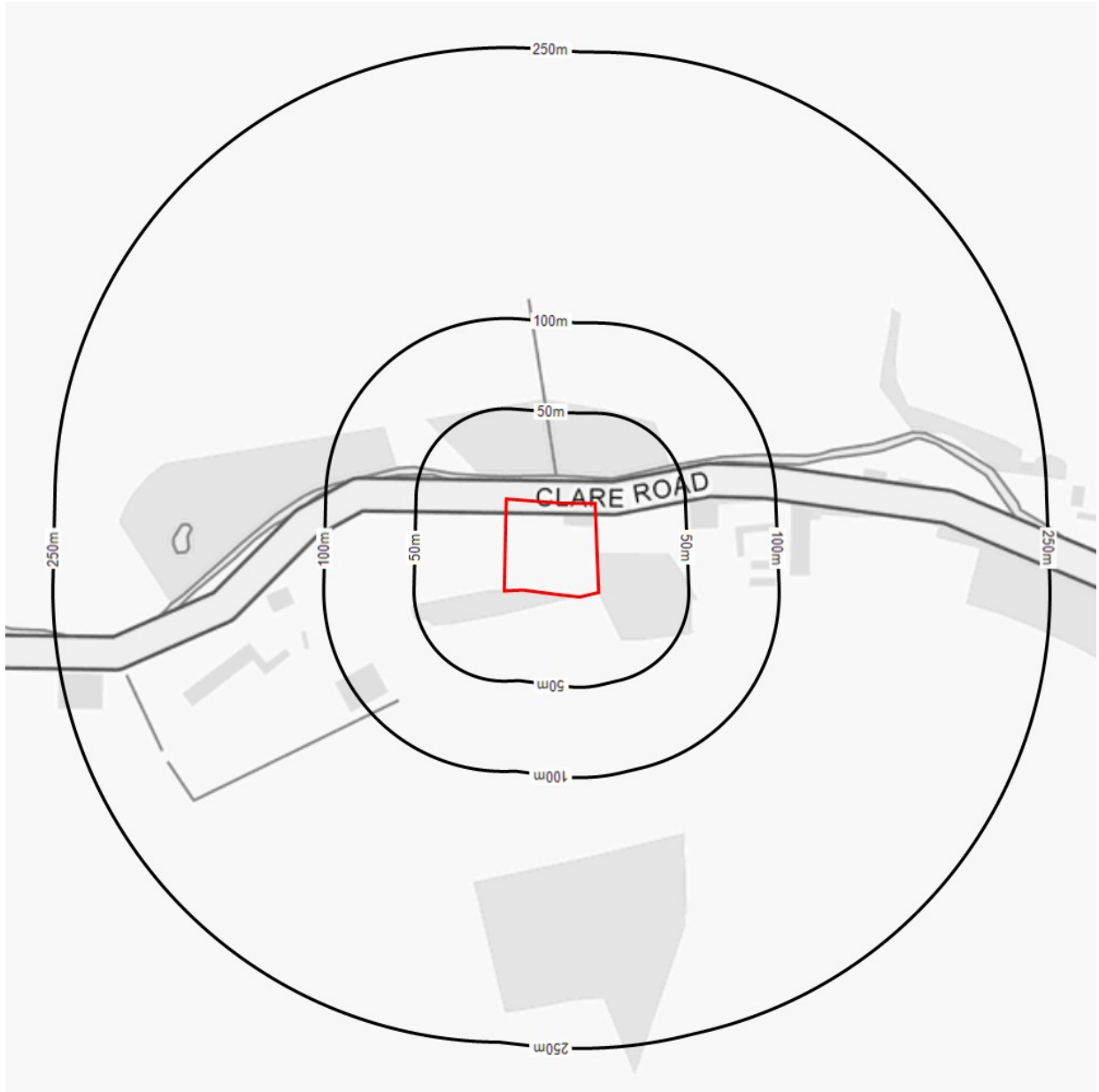
No features identified.

### **Planning Hazardous Substance Consents**









No features identified.



# Contaminated Land: Incidents and Enforcements



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- |                                                                                                                                                   |                                                                                                                               |
|---------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
|  Site                                                          |  Enforcement and Prohibition Notices       |
|  Multiple Features Present                                     |  Planning Hazardous Substance Enforcements |
|  Contaminated Land Register Entries and Notices                |  Environmental Pollution Incidents         |
|  Local Authority Pollution Prevention and Control Enforcements |  Prosecutions (Post 2000)                  |



# Contaminated Land: Incidents and Enforcements

---

## Contraventions

### **Contaminated Land Register Entries and Notices**

No features identified.

### **Local Authority Pollution Prevention and Control Enforcements**

No features identified.

### **Enforcement and Prohibition Notices**

No features identified.

### **Planning Hazardous Substance Enforcements**

No features identified.

### **Environmental Pollution Incidents**

No features identified.

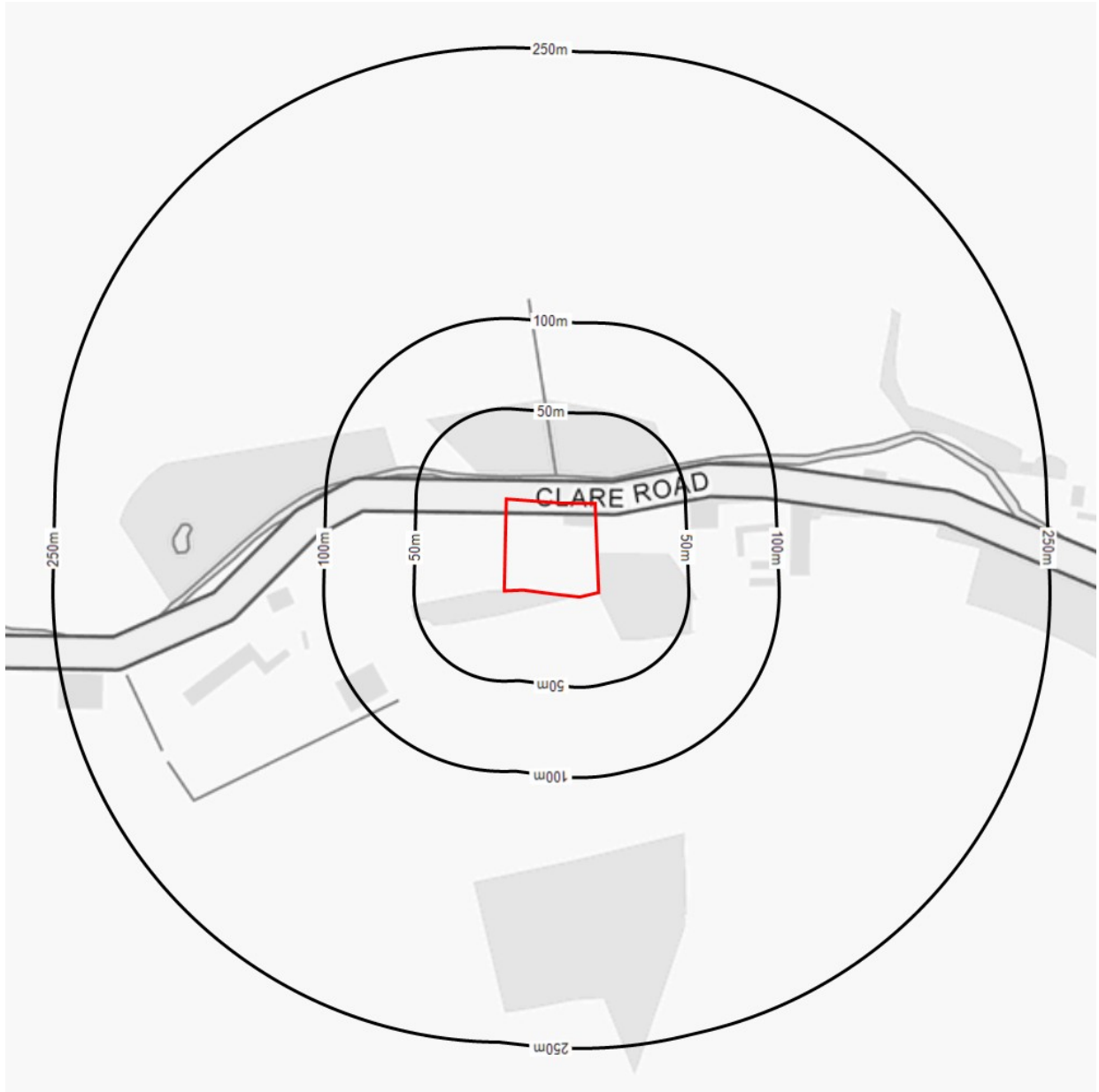
### **Prosecutions (Post 2000)**

No features identified.





# Contaminated Land: Landfill and Waste



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- |  |                           |  |  |                                              |
|--|---------------------------|--|--|----------------------------------------------|
|  | Site                      |  |  | Local Authority Recorded Landfill Sites      |
|  | Multiple Features Present |  |  | Registered Landfill Sites                    |
|  |                           |  |  | Registered Waste Transfer Sites              |
|  |                           |  |  | Registered Waste Treatment or Disposal Sites |
|  |                           |  |  | Historic Landfill                            |
|  |                           |  |  |                                              |
- Environmental Permitting Regulations - Waste Sites



## Landfill and Waste

### **BGS Recorded Landfill Sites**

No features identified.

### **Integrated Pollution Control Registered Waste Sites**

No features identified.

### **Permitted Waste Sites - Authorised Landfill Site Boundaries**

No features identified.

### **Environmental Permitting Regulations - Waste Sites**

No features identified.

### **Local Authority Recorded Landfill Sites**

No features identified.

### **Registered Landfill Sites**

No features identified.

### **Registered Waste Transfer Sites**

No features identified.

### **Registered Waste Treatment or Disposal Sites**

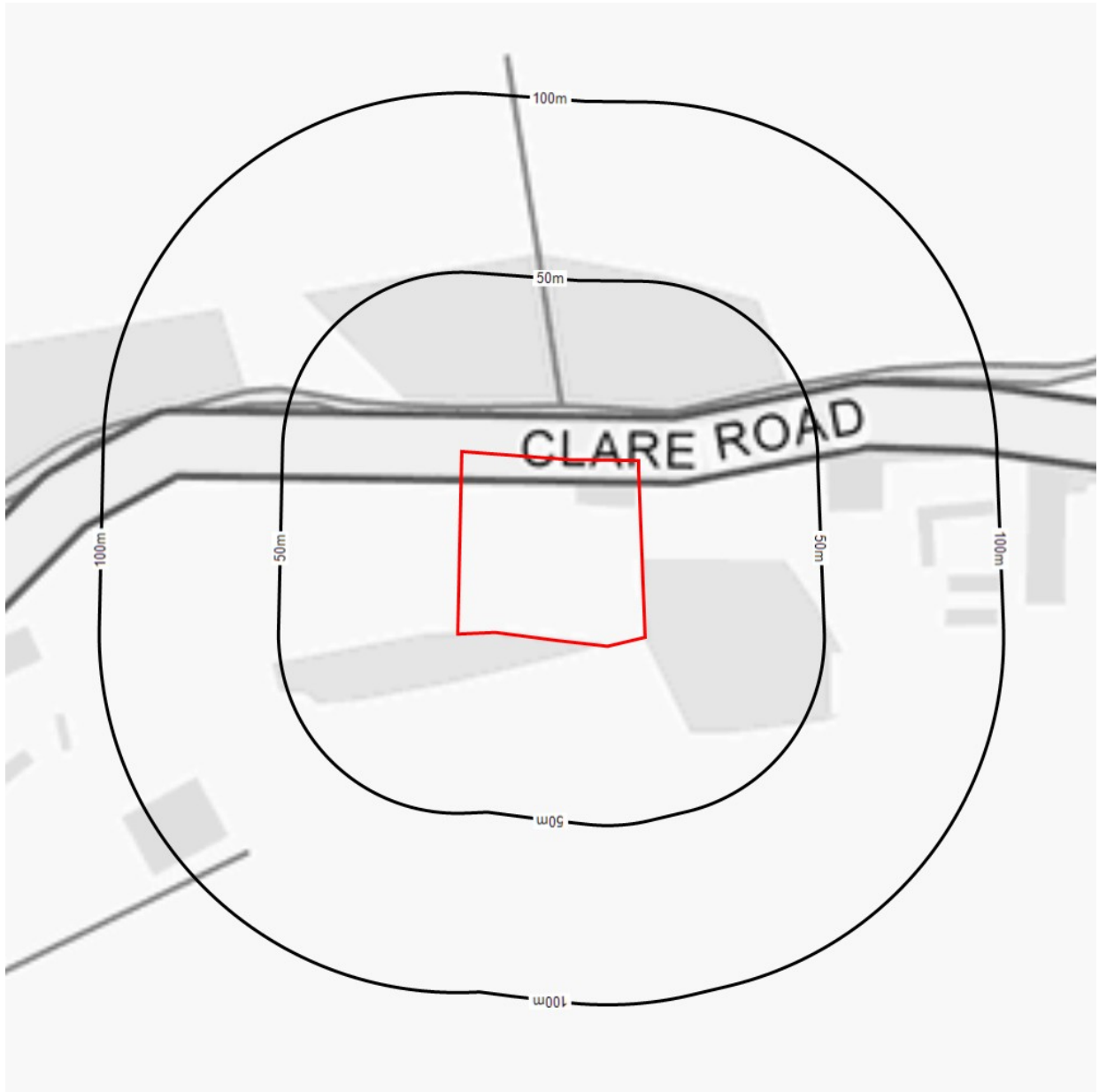
No features identified.

### **Historic Landfill**

No features identified.



# Contaminated Land: Current Land Uses



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Site



Multiple Features Present



Contemporary Trade Directory Entries



Fuel Station Entries



# Contaminated Land: Current Land Uses

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## Current Potentially Contaminative Uses

### **Contemporary Trade Directory Entries**

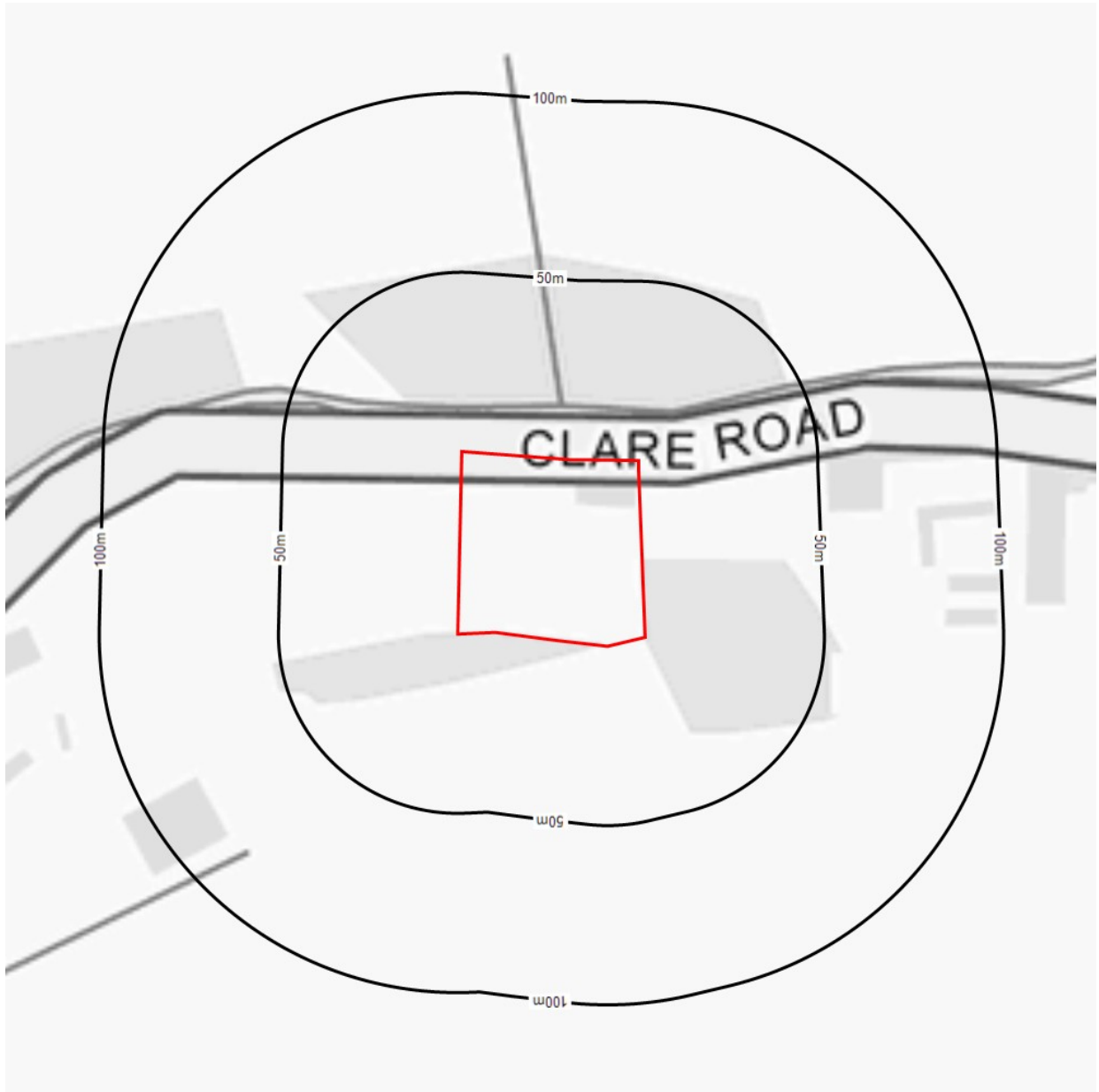
No features identified.

### **Fuel Station Entries**

No features identified.



# Contaminated Land: Historical Land Uses



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- |  |                                                           |  |                                       |
|--|-----------------------------------------------------------|--|---------------------------------------|
|  | Site                                                      |  | Former Marshes                        |
|  | Multiple Features Present                                 |  | Potentially Infilled Land (Non-Water) |
|  | Historical Tanks And Energy Facilities                    |  | Potentially Infilled Land (Water)     |
|  | Potentially Contaminative Industrial Uses (Past Land Use) |  |                                       |



# Contaminated Land: Historical Land Uses

---

## Historical Potentially Contaminative Uses

### **Historical Tanks And Energy Facilities**

No features identified.

### **Potentially Contaminative Industrial Uses (Past Land Use)**

No features identified.



## Potentially Infilled Land

### **Former Marshes**

No features identified.

### **Potentially Infilled Land (Non-Water)**

No features identified.

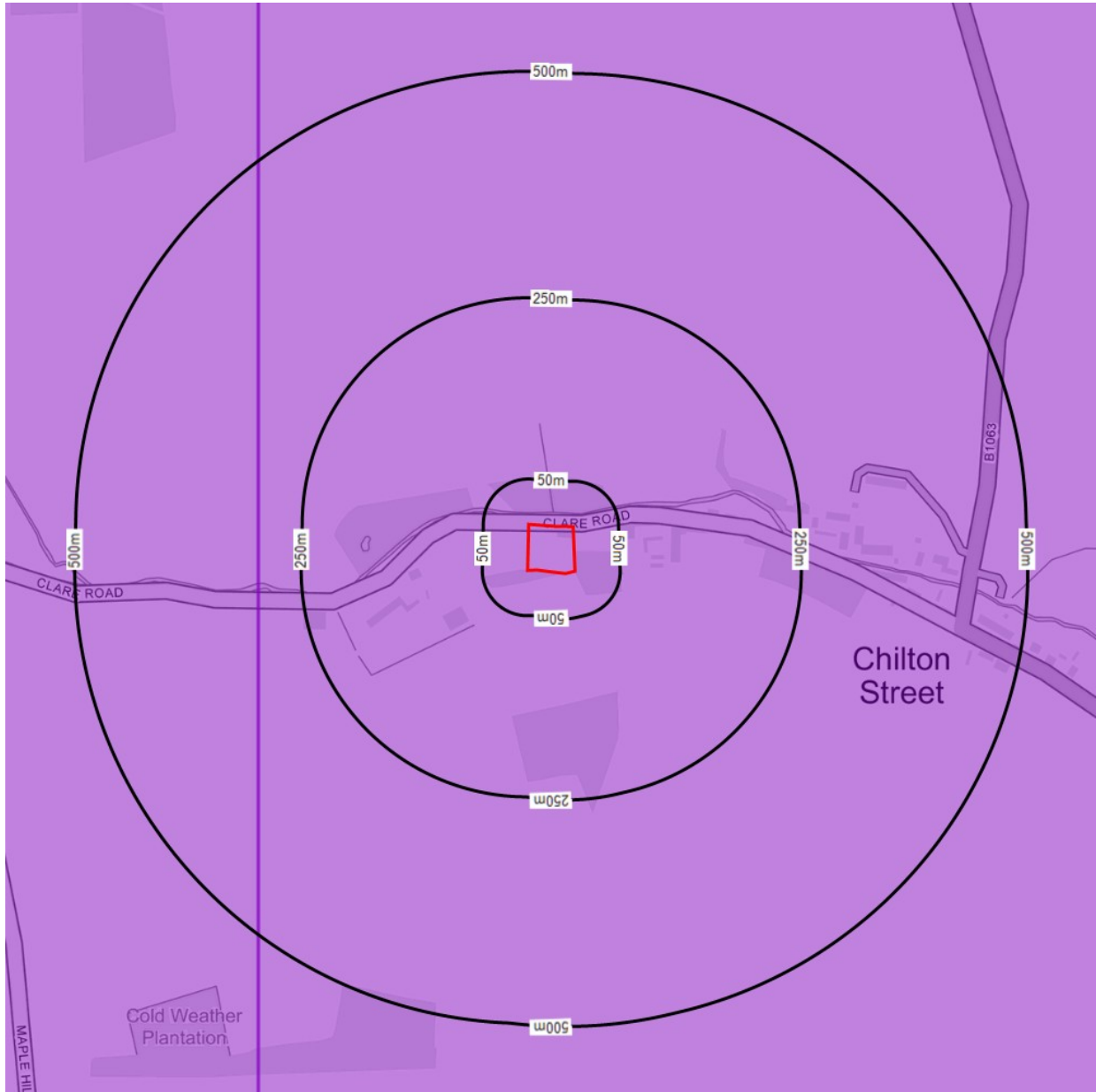
### **Potentially Infilled Land (Water)**

No features identified.



# Contaminated Land: Groundwater Vulnerability

## Bedrock



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Site



Principal Aquifer



Secondary Aquifer A



Secondary Aquifer B



Secondary Aquifer Undifferentiated



Unproductive Strata

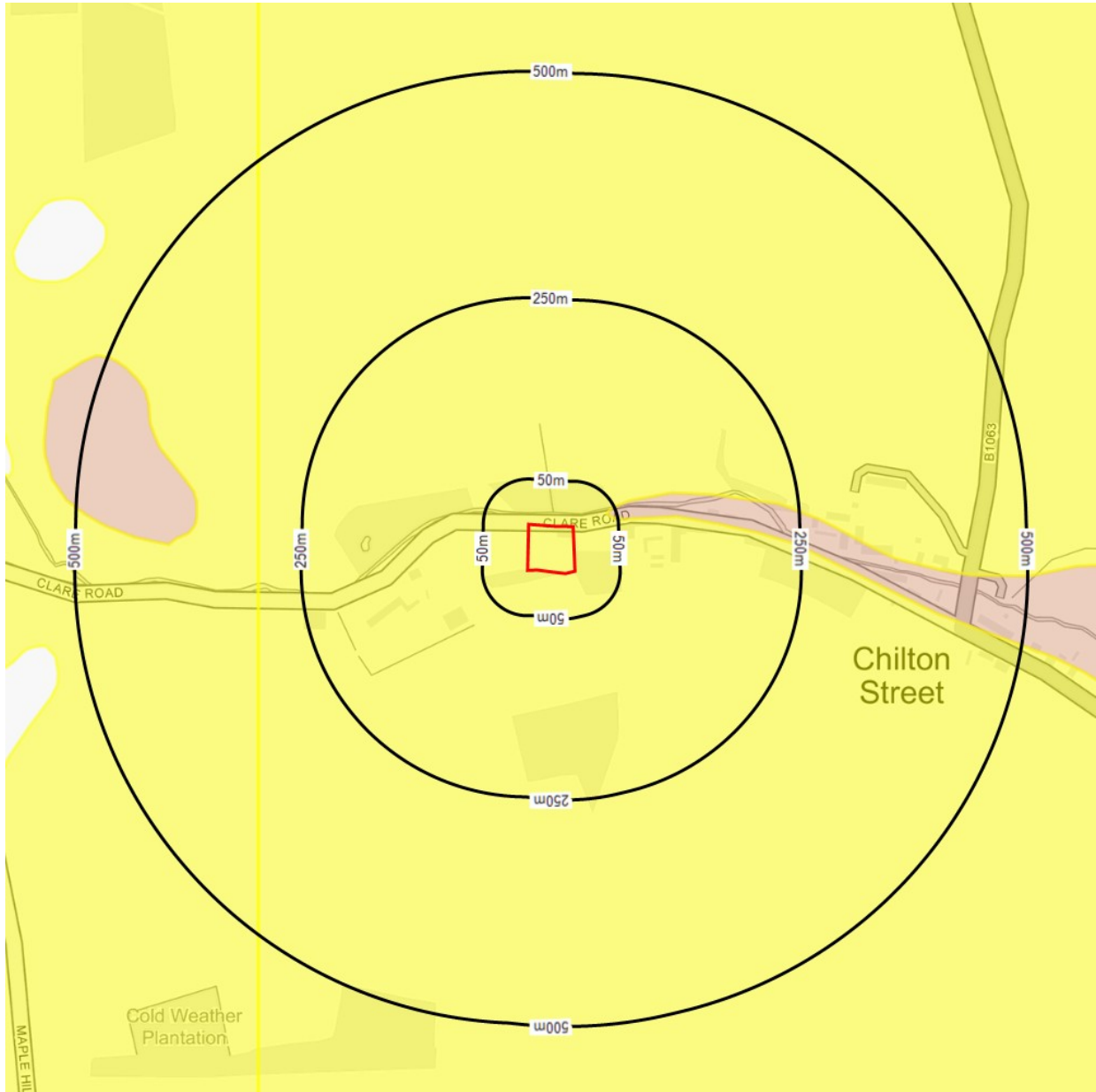


Unknown





## Superficial



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Site



Principal Aquifer



Secondary Aquifer A



Secondary Aquifer B



Secondary Aquifer Undifferentiated



Unproductive Strata



Unknown



Unknown (lakes and Landslips)



## Hydrogeology

### Bedrock Aquifer Designations

Details	Distance	Direction	Contact
Aquifer Designation: Principal Aquifer	0m	N	4

### Superficial Aquifer Designations

Details	Distance	Direction	Contact
Aquifer Designation: Secondary Aquifer - Undifferentiated	0m	N	4



## Geology

### BGS 1:50,000 Bedrock Geology

Details	Distance	Direction	Contact
Lex Code: LCCK Rock Name: Lewes Nodular Chalk Formation, Seaford Chalk Formation, Newhaven Chalk Formation and Culver Chalk Formation (Undifferentiated) Rock Type: Chalk Min Age: Not Supplied Max Age: Turonian	0m	N	5

### BGS 1:50,000 Superficial Deposits

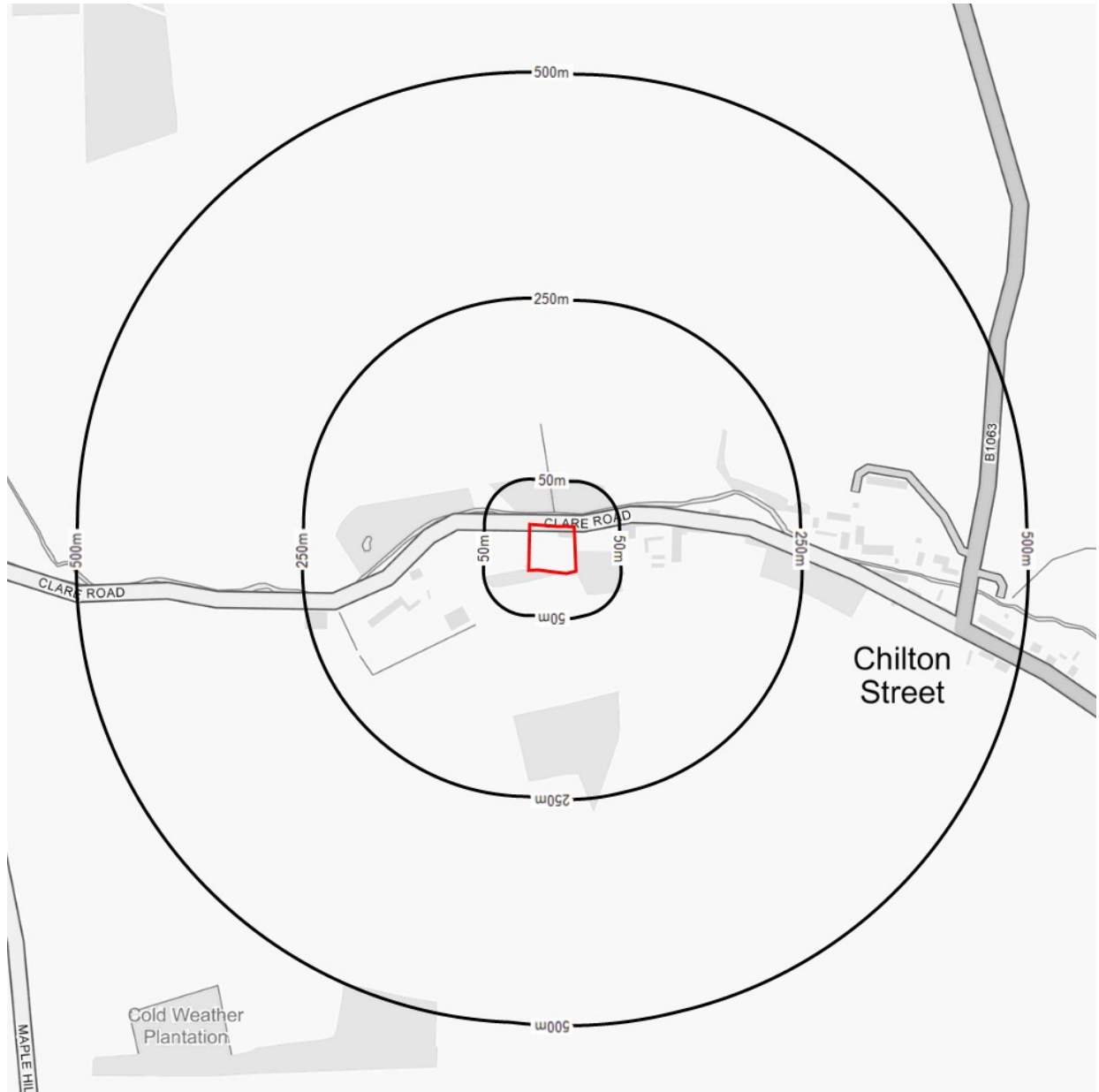
Details	Distance	Direction	Contact
Lex Code: HEAD Rock Name: Head Rock Type: Clay, Silt, Sand and Gravel Min Age: Not Supplied Max Age: Quaternary	0m	N	5

### BGS 1:50,000 Geological Mapping Coverage

Details	Distance	Direction	Contact
Map Sheet No: 206 Map Name: Sudbury Bedrock Geology: Available Superficial Geology: Available	0m	N	5



# Contaminated Land: Environmental Sensitivity

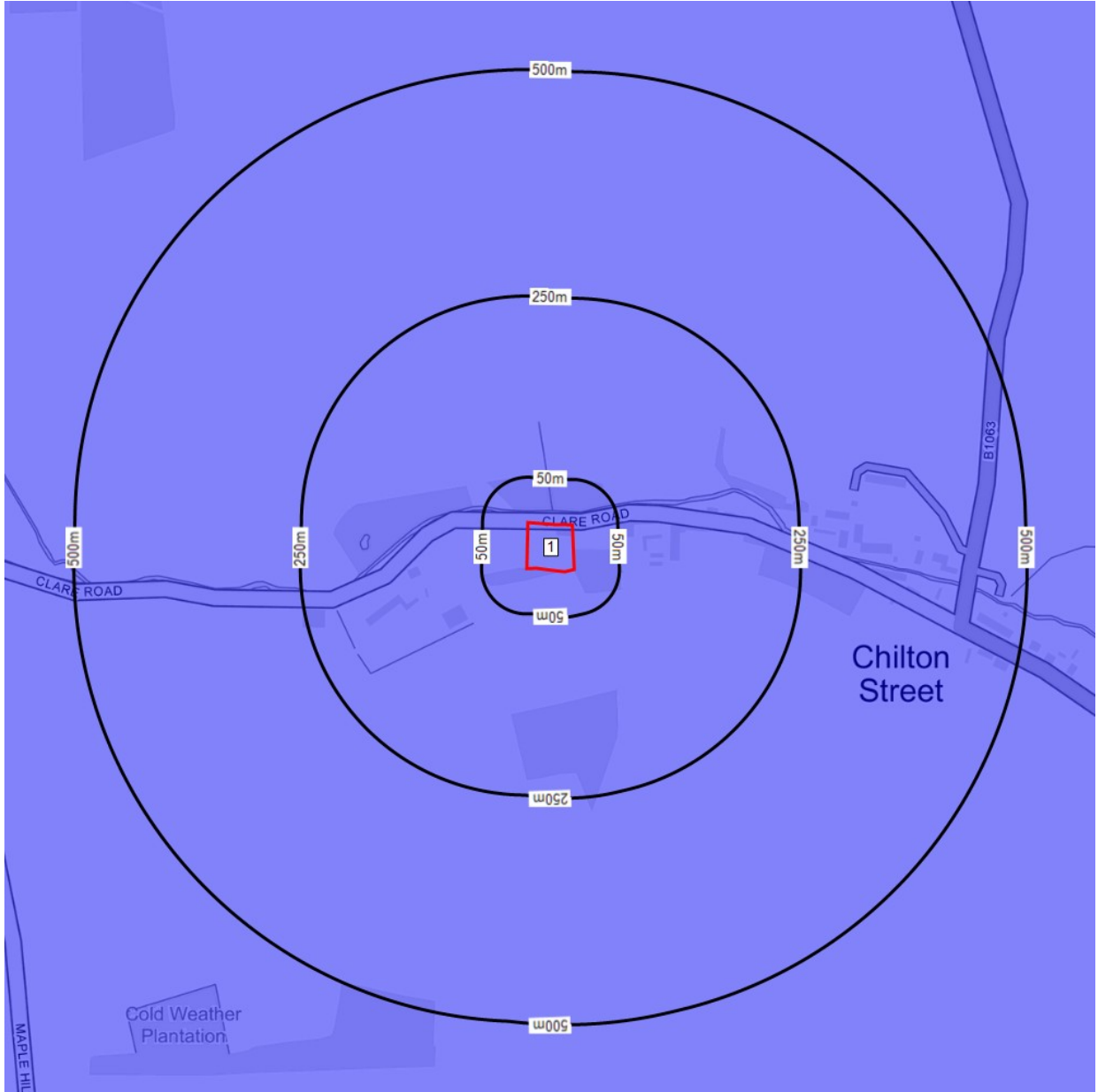


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- |                           |                          |                                      |
|---------------------------|--------------------------|--------------------------------------|
| Site                      | National Nature Reserves | Sites of Special Scientific Interest |
| Multiple Features Present | National Parks           | Special Areas of Conservation        |
| Local Nature Reserves     | National Scenic Areas    | Special Protection Areas             |
| Marine Nature Reserves    | RAMSAR Sites             |                                      |



# Contaminated Land: Source Protection Zones



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- |                           |                           |
|---------------------------|---------------------------|
| Site                      | Outer Zone (Zone 2c)      |
| Multiple Features Present | Total Catchment (Zone 3)  |
| Inner Zone (zone 1)       | Total Catchment (Zone 3c) |
| Inner Zone (zone 1c)      | Special Interest (Zone 4) |
| Outer Zone (Zone 2)       | Water Abstractions        |



## Environmental Sensitivity

### Local Nature Reserves

No features identified.

### Marine Conservation Zones

No features identified.

### National Nature Reserves

No features identified.

### National Parks

No features identified.

### Ramsar Sites

No features identified.

### Sites of Special Scientific Interest

No features identified.

### Special Areas of Conservation

No features identified.

### Special Protection Areas

No features identified.

### Water Abstractions

No features identified.

### Source Protection Zones

Map ID	Details	Distance	Direction	Contact
1	<p><b>Name:</b> Not Supplied</p> <p><b>Reference:</b> Not Supplied</p> <p><b>Type:</b> Zone III (Total Catchment): The total area needed to support the discharge from the protected groundwater source.</p>	0m	N	3

# Flood Risk

## Data Section



**Flood Risk Data:** This section details the data used as part of our Flood Risk analysis. Each key source of flooding has the data mapped with the detail outlined beneath. All relevant data in this section has been reviewed by the report writer and taken into account in the overall analysis. As a result, the individual risks in the data below may vary from our overall opinion.

# contents

<b>Tabular Summary</b>	This section gives an overview of the data at the Site and in the surrounding area. We present the data in three buffer zones, extending to a maximum of 500m. Where we have not been able to search a database, we will display the abbreviation N/A instead.
<b>River and Coastal Flooding</b>	The data used to form our river and coastal flood risk analysis includes: <ul style="list-style-type: none"><li>• <b>Flood Zones:</b> Created for land-use planning, Flood Zones map the likelihood of flooding assuming no defences are present, fail or are over-topped. This data is presented as FZ1, FZ2 or FZ3.</li><li>• <b>Risk of Flooding from Rivers and Seas (RoFRS):</b> Provides an indication of flood risk taking into account the presence of defences and the level of protection they offer.</li><li>• <b>Flood Defences:</b> Recorded by the regulatory body, and includes defence type and standard of protection.</li><li>• <b>Areas Benefiting from Flood Defences:</b> Areas defined as having protection of at least 1 in 100 for river and 1 in 200 for coastal.</li><li>• <b>Flood Storage Areas:</b> Areas that store floodwater during flood events.</li></ul>
<b>Surface Water Flooding</b>	We present the risk of surface water flooding in three separate return periods: <ul style="list-style-type: none"><li>• 1:75</li><li>• 1:200</li><li>• 1:1000</li></ul> Each map will show the likely flood depth bandings within each of these return periods.
<b>Groundwater Flooding</b>	The data takes into account the two key mechanisms of groundwater flooding; clearwater and permeable superficial deposits.
<b>Other Factors</b>	This section accounts for risk that is not tied to modelled data. It includes historical floods, proximity to water features and elevation above both of these features.



# Flood Risk: Tabular Summary

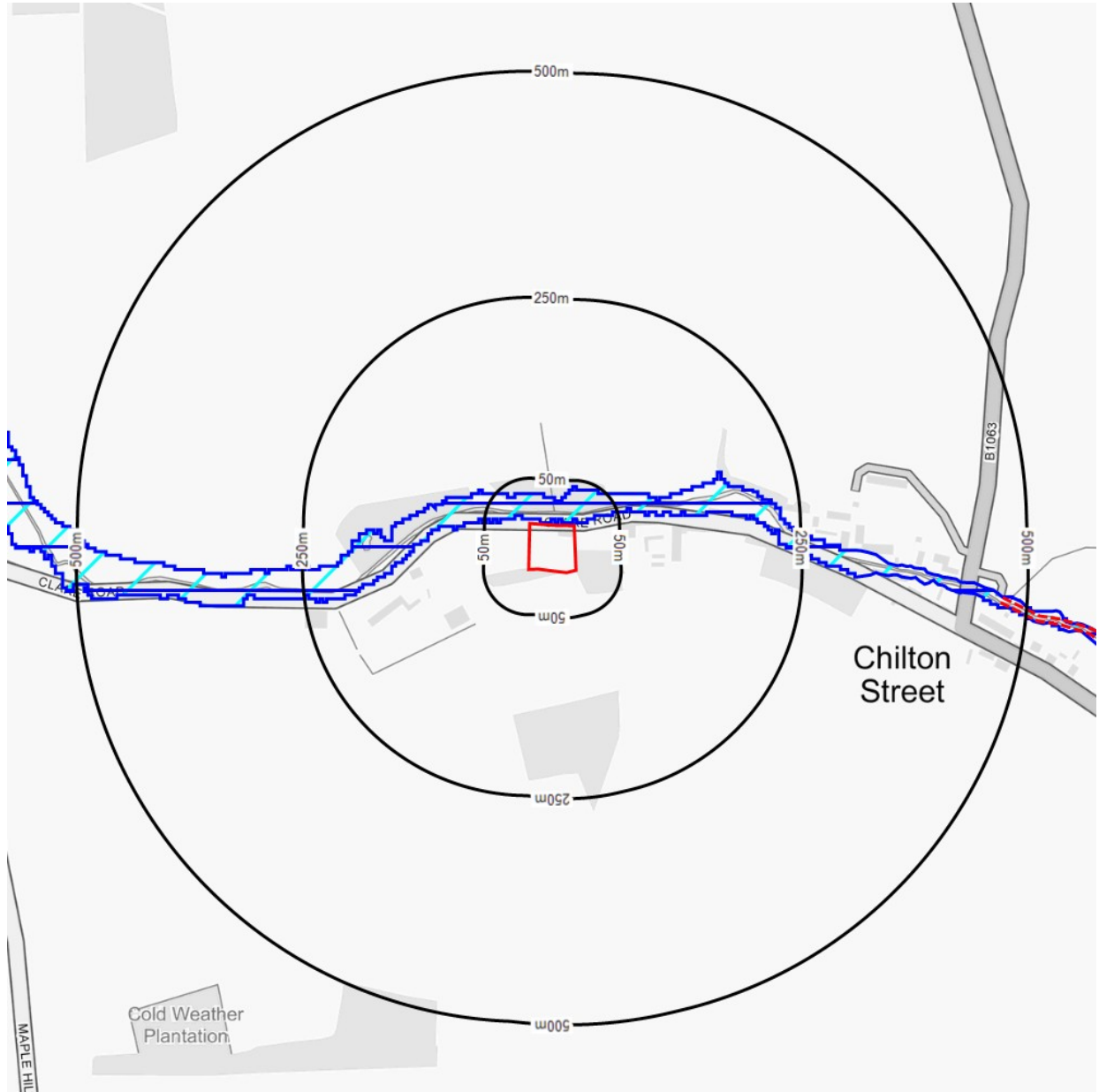
## Flooding

<b>River and Coastal Flooding</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
Flooding from Rivers or Sea without Defences (Flood Zone 3)	No	Yes	No
Extreme Flooding from Rivers or Sea without Defences (Flood Zone 2)	No	Yes	No
Areas Benefitting from Flood Defences	No	No	No
Spatial Flood Defences (with attributes)	No	No	Yes
Risk of Flooding from Rivers and Sea (RoFRS)	No	Yes	Yes
<b>Surface Water Flooding</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
JBA Pluvial 75 Depths	No	No	Yes
JBA Pluvial 200 Depths	No	Yes	Yes
JBA Pluvial 1000 Depths	No	Yes	Yes
<b>Groundwater Flooding</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
Groundwater Flood Risk 5m	Yes	Yes	Yes
<b>Other Factors</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
Flood Storage Areas	No	No	No
Recorded Flood Outlines	No	Yes	No
OS VectorMap District - Water Features	No	Yes	Yes
OS MasterMap Water Network	No	Yes	Yes





# Flood Risk: River and Coastal (map 1)



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Site



Flood Zone 2



Flood Zone 3



Areas Benefiting from Flood Defences



Flood Defences



# Flood Risk: River and Coastal (map 2)



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Site

RoFRS - Very Low

RoFRS - Low

RoFRS - Medium

RoFRS - High



# Flood Risk: River and Coastal

## Flooding from Rivers or Sea without Defences (Flood Zone 3)

Details	Distance	Direction	Contact
Environment Agency	2m	N	3

## Extreme Flooding from Rivers or Sea without Defences (Flood Zone 2)

Details	Distance	Direction	Contact
Environment Agency	2m	N	3

## Areas Benefitting from Flood Defences

No features identified.

## Spatial Flood Defences (with attributes)

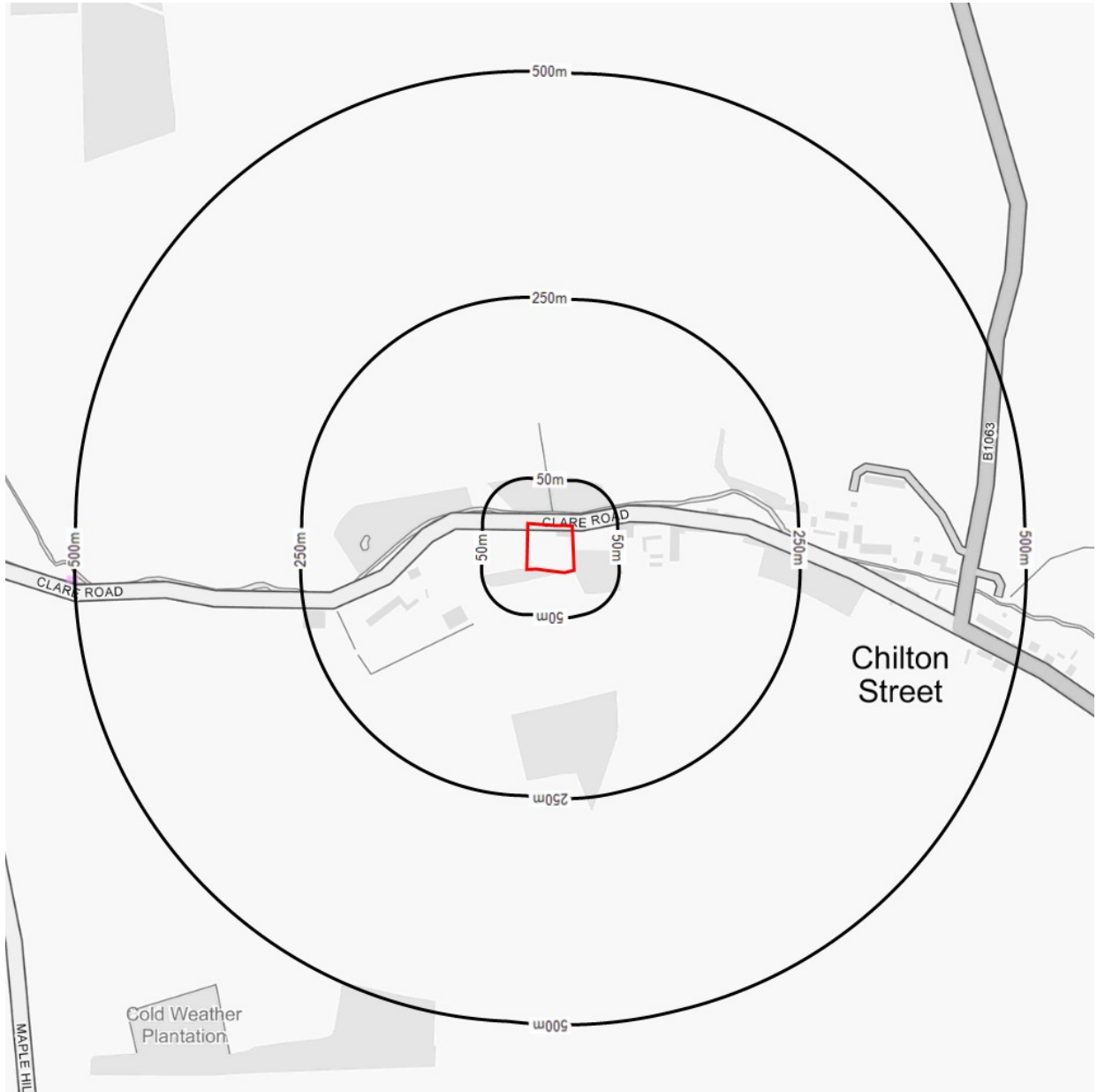
Details	Distance	Direction	Contact
Environment Agency	471m	E	3

## Risk of Flooding from Rivers and Sea (RoFRS)

Details	Distance	Direction	Contact
Risk: Medium	2m	N	3
Risk: High	8m	N	3





# Flood Risk: Surface Water (1:75 year event)




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 Site

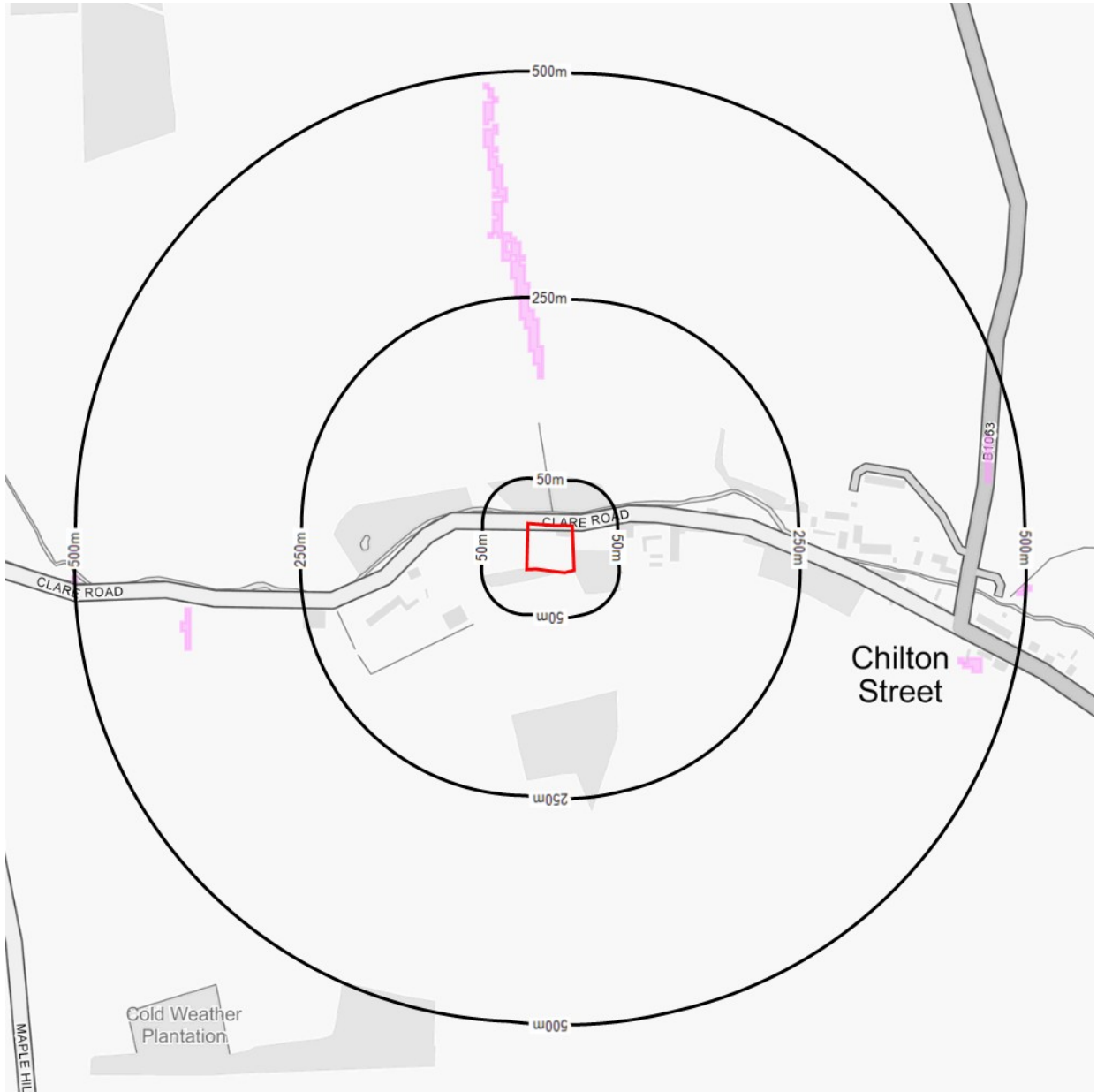
 10cm – 30cm depth

 30cm – 1m depth

 1m + depth





# Flood Risk: Surface Water (1:200 year event)




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 Site

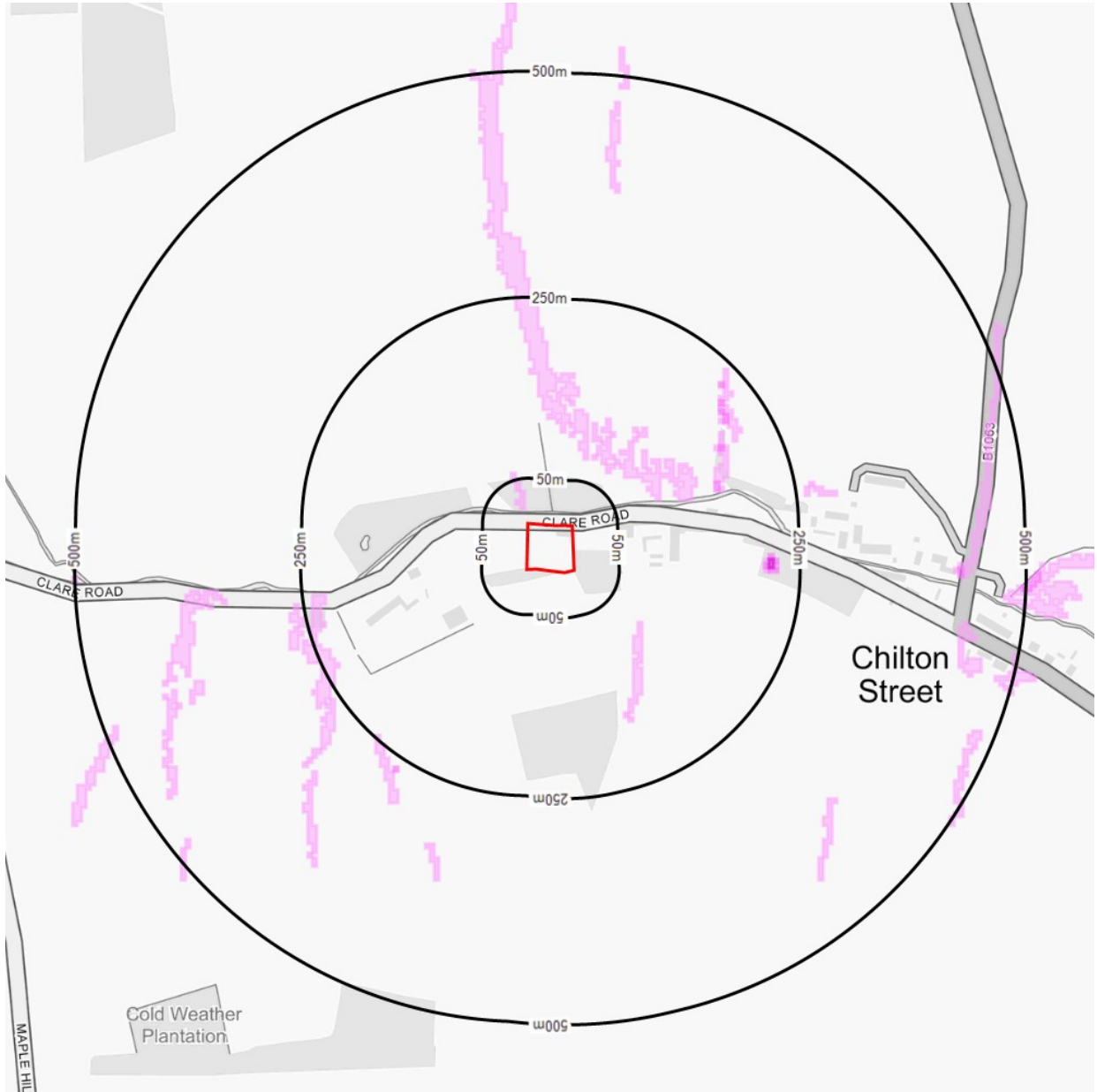
 10cm - 30cm depth

 30cm - 1m depth

 1m + depth



# Flood Risk: Surface Water (1:1000 year event)



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◇ Site

10cm - 30cm depth

30cm - 1m depth

1m + depth



# Flood Risk: Surface Water

## JBA Pluvial 75 Depths

Details	Distance	Direction	Contact
Type: Greater than 0.1m and Less than or equal to 0.3m	498m	W	1

## JBA Pluvial 200 Depths

Details	Distance	Direction	Contact
Type: Greater than 0.1m and Less than or equal to 0.3m	162m	N	1

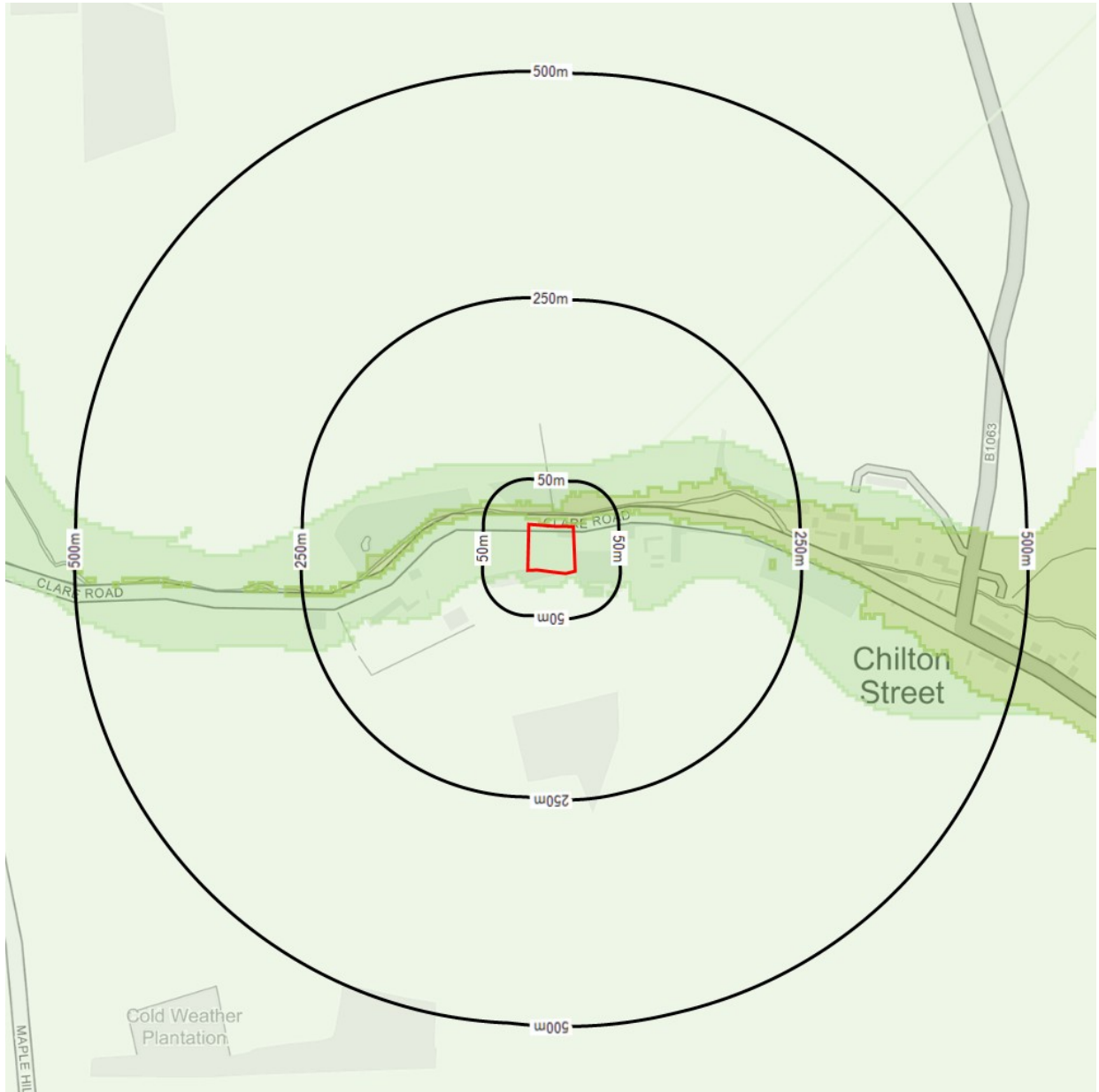
## JBA Pluvial 1000 Depths

Details	Distance	Direction	Contact
Type: Greater than 0.1m and Less than or equal to 0.3m	17m	NW	1
Type: Greater than 0.3m and Less than or equal to 1.0m	162m	E	1
Type: Greater than 1.0m	216m	E	1

Flood data provided by JBA Risk Management Limited. © Copyright JBA Risk Management Limited 2008-2024



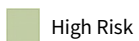
# Flood Risk: Groundwater



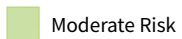
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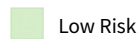
Site



High Risk



Moderate Risk



Low Risk



Negligible Risk





# Flood Risk: Groundwater

## Groundwater Flood Risk 5m

Details	Distance	Direction	Contact
Type: Low	0m	N	1
Type: Moderate	2m	N	1
Type: Negligible	5m	SE	1



# Flood Risk: Other



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- |                         |                         |
|-------------------------|-------------------------|
| Site                    | Tidal River             |
| Water Feature           | Lake or Reservoir       |
| Flood Storage Areas     | Forshore and Sea        |
| Recorded Flood Outlines | Underground River       |
| Primary Flow (named)    | Marsh                   |
| Primary Flow (un-named) | Canal, Lock or Transfer |
| Secondary Flow          |                         |



# Flood Risk: Other

## Flood Storage Areas

No features identified.

## Recorded Flood Outlines

Details	Distance	Direction	Contact
<b>Event Type:</b> Historic Flood Event - Fluvial <b>Start Date:</b> 1968-01-12 <b>End Date:</b> 1968-01-15 <b>Source:</b> Main River <b>Cause:</b> Channel Capacity Exceeded (no raised defences)	15m	NE	3

## OS VectorMap District - Water Features

Details	Distance	Direction	Contact
Ordnance Survey	8m	N	2

## OS MasterMap Water Network

Details	Distance	Direction	Contact
<b>Name:</b> Chilton Stream <b>Type:</b> Primary Flow (named)	10m	N	2
<b>Name:</b> <b>Type:</b> Primary Flow (un-named)	13m	N	2
<b>Name:</b> <b>Type:</b> Underground River	210m	SW	2

# Ground Hazards & Coal Mining

## Data Section



**Ground Hazards & Coal Mining Data:** This section contains information on natural and mining related hazards which may affect the Site. These includes subsidence, radon and mining. Hazards that may need further investigation are detailed here. This report is neither a guarantee of the physical condition of the subject Site nor a substitute for any physical investigation or inspection.

# contents

<b>Tabular Summary</b>	This section gives an overview of the data found at the Site and in the surrounding area. We present the data in three buffer zones, extending to a maximum of 500m. We display the number of records found in each database under the relevant heading. Where we have not been able to search a database, we will display the abbreviation N/A instead.
<b>Coal Mining</b>	This section is driven by the Site's proximity to Coalfield Consultation Areas.
<b>Subsidence</b>	This section uses several different datasets to assess the susceptibility of the Site to the subsidence
<b>Natural and Mining Related Hazards</b>	This section looks at non-coal mining hazards, including former mineral sites and landfill sites.
<b>Radon</b>	Both the likelihood of radon being an issue, and the requirement for radon protection measures.



# Ground Hazards & Coal Mining: Tabular Summary

## Coal Mining

Coal Mining	On-site	1-100m	101-250m
Coal Mining Subsidence Damage Claims*	0	0	N/A
Coalfield Consultation Areas	0	N/A	N/A

## Subsidence

Insurance Claims from Subsidence	On-site	1-100m	101-250m
Postcode Unit Insurance Claims Rating - Subsidence	0	N/A	N/A

Natural Ground Instability	On-site	1-100m	101-250m
Natural Cavities	0	0	0
Potential for Landslide Ground Stability Hazards*	0	0	N/A
Potential for Ground Dissolution Stability Hazards*	0	0	N/A
Potential for Compressible Ground Stability Hazards*	0	1	N/A
Potential for Shrinking or Swelling Clay Ground Stability Hazards*	0	0	N/A
Potential for Running Sand Ground Stability Hazards*	0	0	N/A
Potential for Collapsible Ground Stability Hazards*	0	0	N/A

## Natural and Mining Related Hazards

Former Mining	On-site	1-100m	101-250m
Potentially Contaminative Land Uses (1950-1980) from large scale historical mapping	0	N/A	N/A
Potentially Contaminative Land Uses (1855-1909) from large scale historical mapping*	0	0	N/A
Potentially Contaminative Land Uses (1893-1915) from large scale historical mapping	0	N/A	N/A
Potentially Contaminative Land Uses (1906-1937) from large scale historical mapping	0	N/A	N/A
Potentially Contaminative Land Uses (1924-1949) from large scale historical mapping	0	N/A	N/A
Potentially Contaminative Industrial Uses (Past Land Use)	0	N/A	N/A
Man-Made Mining Cavities	0	0	0
BGS Recorded Mineral Sites	0	0	N/A
Mining Instability	0	N/A	N/A
Non Coal Mining Areas of Great Britain*	0	0	N/A
Potential Mining Areas	0	N/A	N/A



# Ground Hazards & Coal Mining: Tabular Summary

<b>Salt and Brine</b>	<b>On-site</b>	<b>1-100m</b>	<b>101-250m</b>
Brine Compensation Area	0	N/A	N/A
Brine Pumping Related Features	0	N/A	N/A
Brine Subsidence Solution Area	0	N/A	N/A
Salt Mining Related Features	0	N/A	N/A
<b>Landfill Sites and Infilled Land</b>	<b>On-site</b>	<b>1-100m</b>	<b>101-250m</b>
Former Marshes	0	N/A	N/A
Potentially Infilled Land (Non-Water)	0	N/A	N/A
Potentially Infilled Land (Water)	0	N/A	N/A
Potentially Contaminative Industrial Uses (Past Land Use)	0	N/A	N/A
BGS Recorded Landfill Sites	0	N/A	N/A
Permitted Waste Sites - Authorised Landfill Site Boundaries	0	N/A	N/A
Registered Landfill Sites	0	N/A	N/A
Local Authority Recorded Landfill Sites	0	N/A	N/A
Historic Landfill	0	N/A	N/A

## Radon

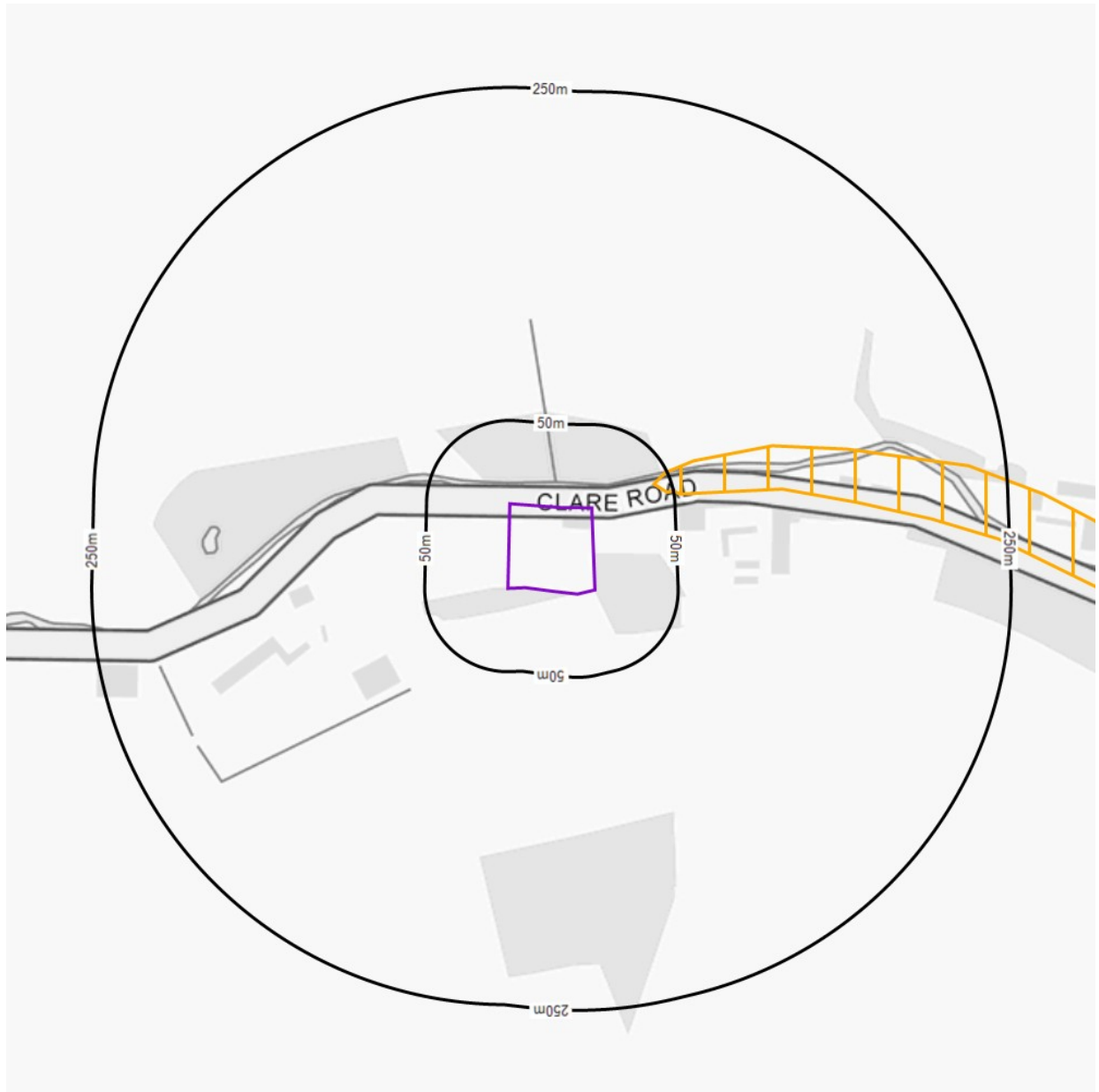
<b>Radon</b>	<b>On-site</b>	<b>1-100m</b>	<b>101-250m</b>
Radon Potential	0	N/A	N/A

\*\* dataset searched to 25m

\* dataset searched to 50m



# Ground Hazards & Coal Mining



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- |  |                               |  |                                                   |
|--|-------------------------------|--|---------------------------------------------------|
|  | Site                          |  | Brine Subsidence Solution Area                    |
|  | Coalfield Consultation Area   |  | Salt Mining Related Feature                       |
|  | Mining from Historical Maps   |  | Infilled Land                                     |
|  | Mining Cavities               |  | Landfills                                         |
|  | Other Mining                  |  | Natural Cavities                                  |
|  | CBCSB Compensation District   |  | Potential for Ground Stability Hazards - High     |
|  | Brine Pumping Related Feature |  | Potential for Ground Stability Hazards - Moderate |



## Coal Mining

### **Coal Mining Subsidence Damage Claims**

No features identified.

### **Coalfield Consultation Areas**

No features identified.





## Insurance Claims

### Postcode Unit Insurance Claims Rating - Subsidence

No features identified.

## Natural Ground Instability

### Natural Cavities

No features identified.

### Potential for Landslide Ground Stability Hazards

No features identified.

### Potential for Ground Dissolution Stability Hazards

No features identified.

### Potential for Compressible Ground Stability Hazards

Details	Distance	Direction	Contact
<p><b>Hazard Potential:</b> Moderate</p> <p><b>Hazard Description:</b> Compressibility and uneven settlement hazards are probably present. Land use should consider specifically the compressibility and variability of the site.</p> <p><b>Hazard Guidance:</b> Avoid large differential loadings of ground. Do not drain or dewater ground near the property without technical advice.</p>	40m	NE	5

### Potential for Shrinking or Swelling Clay Ground Stability Hazards

No features identified.

### Potential for Running Sand Ground Stability Hazards

No features identified.

### Potential for Collapsible Ground Stability Hazards

No features identified.



# Ground Hazards & Coal Mining: Natural and Mining Related Hazards

## Former Mining

### **Potentially Contaminative Land Uses (1950-1980) from large scale historical mapping**

No features identified.

### **Potentially Contaminative Land Uses (1855-1909) from large scale historical mapping**

No features identified.

### **Potentially Contaminative Land Uses (1893-1915) from large scale historical mapping**

No features identified.

### **Potentially Contaminative Land Uses (1906-1937) from large scale historical mapping**

No features identified.

### **Potentially Contaminative Land Uses (1924-1949) from large scale historical mapping**

No features identified.

### **Potentially Contaminative Industrial Uses (Past Land Use)**

No features identified.

### **Man-Made Mining Cavities**

No features identified.

### **BGS Recorded Mineral Sites**

No features identified.

### **Mining Instability**

No features identified.

### **Non Coal Mining Areas of Great Britain**

No features identified.

### **Potential Mining Areas**

No features identified.

## Salt and Brine

### **Brine Compensation Area**

No features identified.

### **Brine Pumping Related Features**

No features identified.

### **Brine Subsidence Solution Area**

No features identified.

### **Salt Mining Related Features**

No features identified.



# Ground Hazards & Coal Mining: Natural and Mining Related Hazards

## Landfill Sites and Infilled Land

### **Former Marshes**

No features identified.

### **Potentially Infilled Land (Non-Water)**

No features identified.

### **Potentially Infilled Land (Water)**

No features identified.

### **Potentially Contaminative Industrial Uses (Past Land Use)**

No features identified.

### **BGS Recorded Landfill Sites**

No features identified.

### **Permitted Waste Sites - Authorised Landfill Site Boundaries**

No features identified.

### **Registered Landfill Sites**

No features identified.

### **Local Authority Recorded Landfill Sites**

No features identified.

### **Historic Landfill**

No features identified.



## Radon

### Radon Potential

No features identified.

# Energy & Infrastructure

## Data Section



**Energy & Infrastructure Data:** This section details the data used as part of our Energy and Infrastructure analysis. Each key area has the data mapped with the detail outlined beneath.

# contents

<b>Tabular Summary</b>	Provides an overview of the data found at the Site and in the surrounding area. We present the data in three buffer zones, extending to a maximum of 4km. We display the number of records found in under the relevant heading. Where we have not been able to find data, we will display the abbreviation N/A instead.
<b>Oil and Gas Exploration</b>	Licences or drilling facilities with 4km of the Site. Onshore oil and gas exploration and production licences relate to areas of land (blocks). The presence of one or more of these licences does not mean that exploration or production will definitely happen.
<b>Wind Energy</b>	Operational or planned wind farms or turbines within 4km of the Site. Includes wind projects in the UK Wind Energy Database and locations of individual wind turbines and planning applications for wind turbines with an output of 1MW.
<b>Solar Energy Facilities</b>	Operational and proposed solar farms within 2km of the Site. The data provides the name of the operating company, the generating capacity, and the farm's operational status.
<b>Other Renewable Energy</b>	Renewable power sources with an output of 1MW within 2km of the Site. These power sources are: Small / Large Hydroelectric; Shoreline Wave; Tidal Barrage / Stream; Biomass; Co-firing; Anaerobic/ Sewage Digestion; Hot Dry Rocks; Landfill Gas; Energy from Waste (EfW) Incineration; and Advanced Conversion Technology.
<b>High Speed 2 (HS2)</b>	HS2 track sections, stations, safeguarding limits homeowner zones and extended homeowner protection zones within 4km of the Site. This report comments on both phases using current available information.
<b>Crossrail</b>	Crossrail 1 and 2 track sections, stations and safeguarding limits within 2km of the Site. Crossrail (CR1) is a rail project stretching from Reading and Heathrow in the west, to Shenfield and Abbeywood in the east. Crossrail 2 (CR2) is a new (proposed) railway, linking the national rail networks in and around Surrey and Hertfordshire via an underground tunnel through London.
<b>Railways</b>	Above and below ground railways within 250m of the Site, including trams and light rail.
<b>Pipelines</b>	The Southampton to London Pipeline route within 250m of the Site.



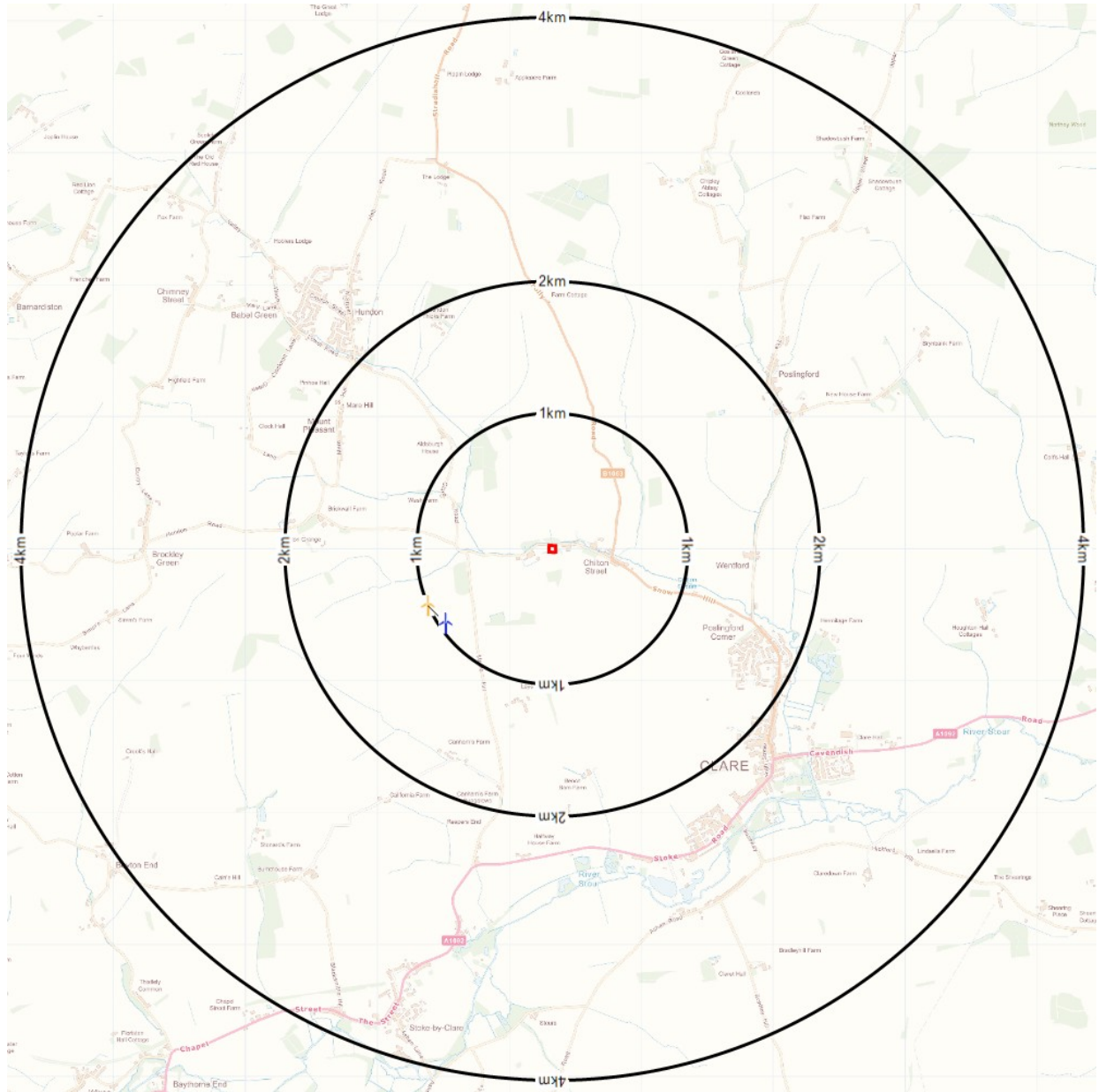
# Energy & Infrastructure: Tabular Summary

## Energy And Infrastructure

<b>Oil and Gas Explorations</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
Licensed Areas for Onshore Energy Exploration and Production	0	0	N/A
Licensed Wells for Energy Exploration	0	0	N/A
Offered Blocks for Onshore Energy Exploration and Production	0	0	N/A
<b>Wind Energy</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
Wind Farms	0	0	N/A
Wind Turbines	0	0	N/A
Renewable Energy Planning Database	0	0	N/A
<b>Solar Energy</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
Renewable Energy Planning Database	0	N/A	N/A
<b>Other Renewable</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
Renewable Energy Planning Database	0	N/A	N/A
<b>High Speed 2</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
HS2 - Track	0	N/A	N/A
HS2 - Stations	0	N/A	N/A
HS2 - Safeguarding Limits	0	N/A	N/A
HS2 - Payment Zones	0	N/A	N/A
<b>Crossrail 1</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
Crossrail - Safeguarding Limits	0	N/A	N/A
Crossrail - Stations	0	N/A	N/A
Crossrail - Track	0	N/A	N/A
<b>Crossrail 2</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
Crossrail 2 - Track	0	N/A	N/A
Crossrail 2 - Stations	0	N/A	N/A
Crossrail 2 - Safeguarding Limits	0	N/A	N/A
<b>Above and below ground railways</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
Railed Transport - Tracks	0	0	N/A
Railed Transport - Stations and Stops	0	0	N/A
<b>Southampton to London Pipeline</b>	<b>On-site</b>	<b>1-250m</b>	<b>251-500m</b>
Southampton to London Pipeline Development	0	0	N/A



# Energy & Infrastructure: Energy



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- Site
- OGA Offered Exploration Blocks
- Wind Farms
- Planning Apps – Wind Energy
- Planning Apps – Other Renewable Energy

- OGA Licensed Exploration Blocks
- Drilling Locations
- Wind Turbines
- Planning Apps – Solar Farms
- Southampton to London pipeline



## Oil and Gas Exploration

### Licensed Areas for Onshore Energy Exploration and Production

No features identified.

### Offered Blocks for Onshore Energy Exploration and Production

No features identified.

### Licensed Wells for Energy Exploration

No features identified.

## Wind Energy

### Wind Farms

Details	Distance	Direction	Contact
Name: Maple Hill Operator: Not Supplied Developer: Engena Ltd Owner: Landowner or private owner Num Turbines: 1	1002m	SW	1

### Wind Turbines

Details	Distance	Direction	Contact
Name: Maple Hill Turbine	1002m	SW	1

### Renewable Energy Planning Database

No features identified.

## Solar Energy Facilities

### Renewable Energy Planning Database

No features identified.

## Other Renewable Energy

### Renewable Energy Planning Database

No features identified.

## Southampton to London pipeline

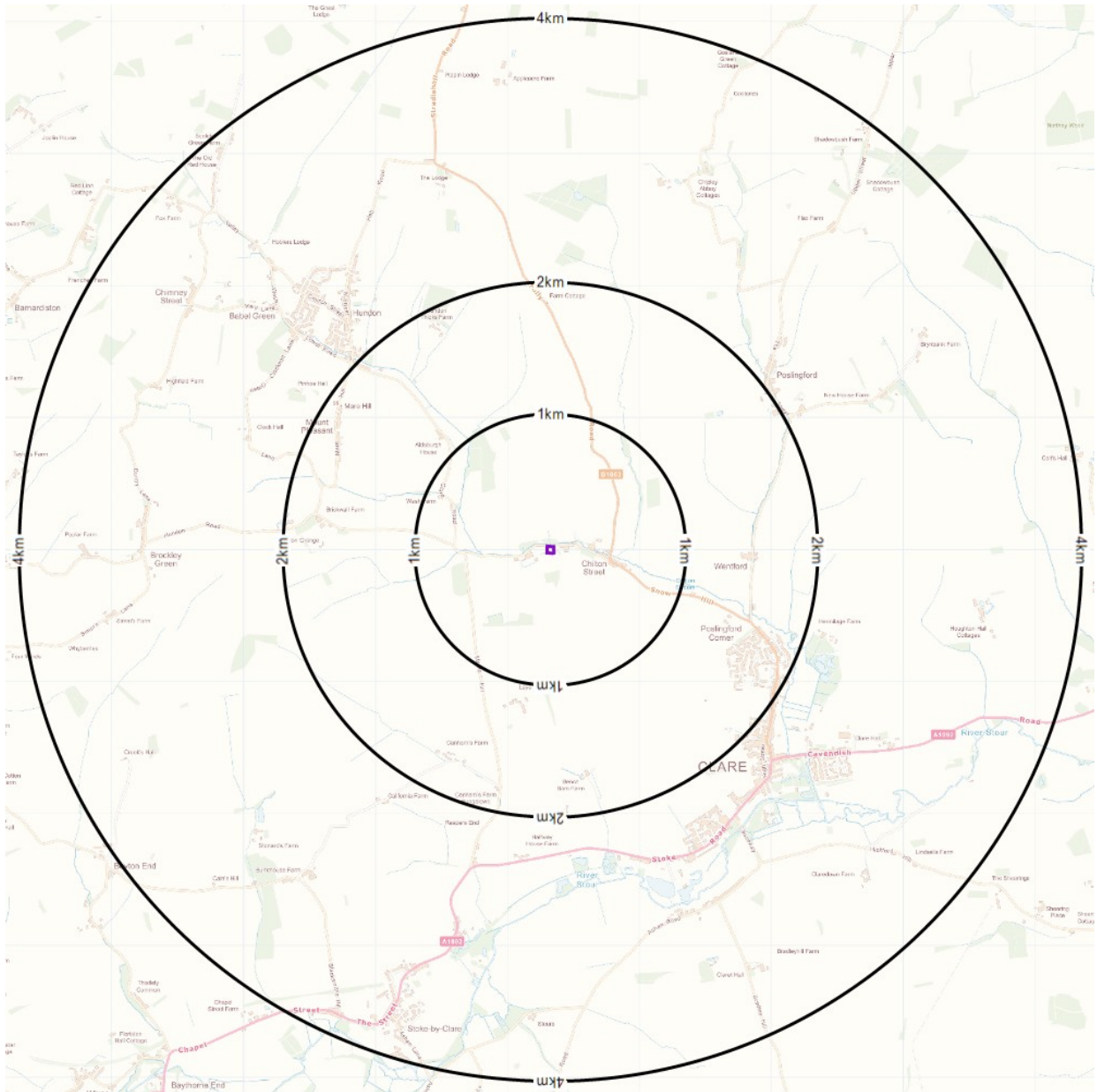
### Southampton to London Pipeline Development

No features identified.





# Energy & Infrastructure: Infrastructure 1



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- |                                   |                                          |
|-----------------------------------|------------------------------------------|
| Site                              | HS2 – Track                              |
| Crossrail 1 – Track               | HS2 – Station                            |
| Crossrail 1 – Station             | HS2 – Safeguarding Limits                |
| Crossrail 1 – Safeguarding Limits | HS2 – Homeowner Payment Zone 1           |
| Crossrail 2 – Track               | HS2 – Homeowner Payment Zone 2           |
| Crossrail 2 – Station             | HS2 – Homeowner Payment Zone 3           |
| Crossrail 2 – Safeguarding Limits | HS2 – Rural Support Zone                 |
|                                   | HS2 – Extended Homeowner Protection Zone |



## High Speed 2

### **HS2 - Track**

No features identified.

### **HS2 - Stations**

No features identified.

### **HS2 - Safeguarding Limits**

No features identified.

### **HS2 - Payment Zones**

No features identified.

## Crossrail 1

### **Crossrail - Track**

No features identified.

### **Crossrail - Stations**

No features identified.

### **Crossrail - Safeguarding Limits**

No features identified.

## Crossrail 2

### **Crossrail 2 - Track**

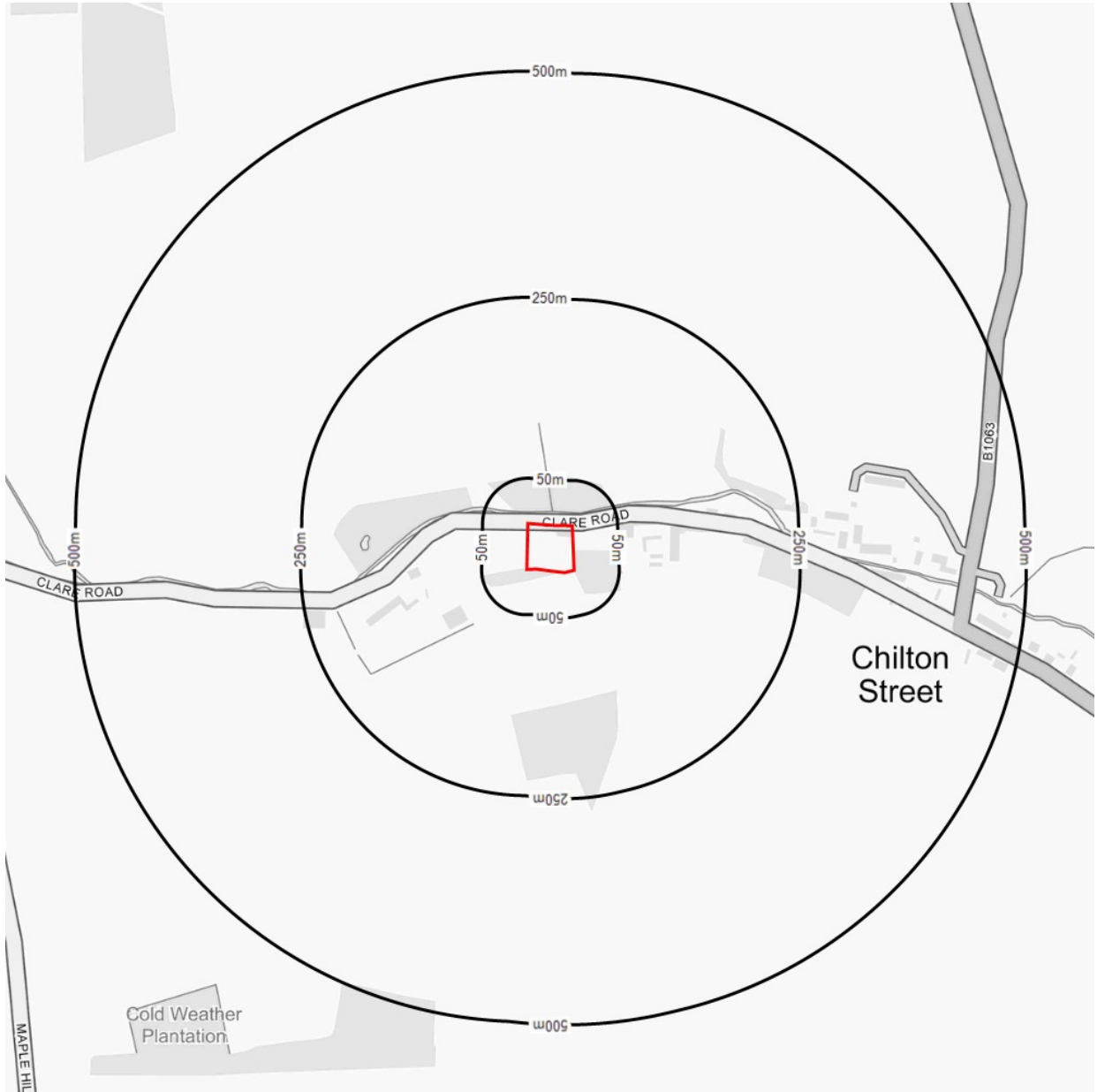
No features identified.

### **Crossrail 2 - Stations**

No features identified.

### **Crossrail 2 - Safeguarding Limits**

No features identified.



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Site



Railway - Station

Track

Underground Track



## Above and below ground railways

### **Railed Transport - Tracks**

No features identified.

### **Railed Transport - Stations and Stops**

No features identified.

# Site Solutions Residence

## About this report



### Site Solutions Residence Limitations

**Site Solutions** Residence reports help you and your clients make informed property decisions. Our reports are 'desktop' assessments, written and quality checked by our team of expert consultants. We carry out the work in our Brighton office using data, maps and our expertise. We do not carry out a physical inspection of the property nor do we contact any regulator. This means that we cannot guarantee that we will have identified all issues of concern.

In the Data Section of the report we list the data sources that we have used. Most of these data sets come from third party sources such as the Environment Agency. We cannot guarantee the accuracy of this data and are not responsible for any inaccuracies in third party data.

All **Site Solutions** reports are covered by our terms and conditions, a copy of which is available on our website, [www.landmark.co.uk/product-terms-conditions](http://www.landmark.co.uk/product-terms-conditions). If you need any further information please contact us on 0330 036 6115.




### Contaminated Land Risk Analysis Methodology

For this section of the report we assess the condition of the land. We see whether the land could be 'Contaminated Land' under the relevant legislation. This section of the report meets the requirements for an independent site report. This is the recommendation of the Law Society Practice Note on Contaminated Land.

The main legislation is Part 2A of the Environmental Protection Act 1990. We also assess whether similar requirements could arise under the Water Resources Act 1991. The Contaminated Land legislation asks whether a 'plausible contaminant-pathway-receptor relationship' exists. If we identify a relationship, then our consultants will assess the potential significance. We define Liabilities as the potential for remedial works under Part 2A of the Environmental Protection Act 1990 and/or the Water Resources Act 1991.

If the Site is to have a change of use, then we also consider relevant requirements under the Planning Regime. It may be that the level of contamination will only become an issue if the Site is to be redeveloped. An example of this is when former industrial land is redeveloped for housing. If the Site is to be redeveloped then it could also include remedial works required under the planning regime. These remedial works may be the responsibility of the Site owner or occupier.

We will issue one of the following Liability statements, in line with Defra's recommended four stage test.

Assessment	Liability Statement	Defra Category
PASSED 	Within the scope of this assessment no Liabilities have been identified. No further action is required.	3 or 4
PASSED – PRUDENT ACTION 	Within the scope of this assessment no Liabilities have been identified. However, your attention is drawn to the prudent action suggested below.	3 or 4
FURTHER ACTION 	We have identified potential soil and/or groundwater liabilities. To quantify these we recommend you undertake the action outlined below.	Potentially 1 or 2






## Flood Risk Analysis Methodology

For this section of the report, we assess the risk of flooding at the Site. A Consultant will analyse the data within the report, and take into account factors such as source of flooding, extent, and which part of the Site is at risk (is it operationally sensitive).

Three key areas are addressed:

- the overall risk of flooding (taking into account defences)
- how flood risk affects the availability of insurance
- how flood risk affects the potential to redevelop

We report the overall risk in a summary statement, with the three outcomes listed below:

Assessment	Risk Statement
PASSED 	<p><b>Negligible, Low &amp; Low-Moderate Risk:</b> The Site is not considered to be at significant risk of flooding. No further action is deemed necessary.</p> <p><b>Recommendations:</b> Some simple advice may be provided.</p> <p><b>Insurability:</b> Insurance should be readily available.</p>
PASSED – PRUDENT ACTION 	<p><b>Moderate Risk:</b> Data indicates some risk exists to the Site and its occupants. However, this is expected to be associated with an ‘extreme’ event.</p> <p><b>Recommendations:</b> Practical advice will be provided. This may be to obtain further information or to write a flood preparation plan.</p> <p><b>Insurance:</b> In most cases insurance should be readily available.</p>
FURTHER ACTION 	<p><b>Moderate to High and High:</b> This report reveals a significant risk of flooding which should be addressed.</p> <p><b>Recommendations:</b> Further assessment is recommended to clarify the risk of flooding at the Site. This will inform whether flood protection measures should be installed.</p> <p><b>Insurance:</b> Insurance may not be available without a higher premium or excess.</p>

The flood risk gauges provide an analysis of each of the four main types of flooding: river, coastal, groundwater and surface water. A fifth gauge provides analysis of ‘other factors’. This includes historical floods, proximity to water features and elevation above both of these features. The purpose of this gauge is to account for risk that is not tied to modelled data.

Environment Agency defences protect large areas of England and Wales from river and coastal flooding. Our analysis of flood risk from these sources takes defences into account. Where defences are present we will report both defended and undefended risk to present the full risk profile. However, our overall assessment and recommendations will be based on the defended risk.

In Scotland, we do not have access to data from the Scottish Environmental Protection Agency (SEPA). As a result, we are unable to take into account defences. Consequently, in Scotland our assessment is always based on the undefended risk.

An Argyll Consultant will write Site-specific commentary to summarise the risk. The purpose of this is to explain the drivers of the risk, and where possible, the extent and impact. This will be a non-technical account, explaining our assessment in simple terms. Our Consultants generate the risk assessment using several sources. This means the gauges in the front of the report will supersede any risk reported in the data section. We also consider the implications of flood risk under the National Planning Policy Framework (NPPF). We always provide a view on whether a Flood Risk Assessment would be required if development is proposed. Where the client lets us know that the Site is to be redeveloped, we provide recommendations on the most appropriate next step.



# Useful Contacts

Please see below the contact details of the suppliers referred to within this report. For all queries please contact:

**Landmark Information Group Limited**  
1<sup>st</sup> Floor  
98-99 Queens Road  
Brighton  
BN1 3XF

If you require assistance please contact our customer services team on:

**0330 036 6115**

Or by email at:

**argyll@landmark.co.uk**

Contact	Name	Address	Contact Details
	<b>Public Health England</b>	Centre for Radiation Chemical and Environmental Hazards Chilton Didcot Oxon OX11 0RQ	<b>T:</b> 01235 822622 <b>F:</b> 01235 833891 <b>E:</b> radon@phe.gov.uk <b>W:</b> www.ukradon.org
1	<b>Landmark Information Group Limited</b>	Imperium Imperial Way Reading Berkshire RG2 0TD	<b>T:</b> 0844 844 9966 <b>E:</b> helpdesk@landmark.co.uk <b>W:</b> www.landmark.co.uk
2	<b>Ordnance Survey</b>	Adanac Drive Southampton Hampshire SO16 0AS	<b>T:</b> 03456 05 05 05 <b>E:</b> customerservices@ordnancesurvey.co.uk <b>W:</b> www.ordnancesurvey.gov.uk
3	<b>Environment Agency, National Customer Contact Centre (NCCC)</b>	PO Box 544 Templeborough Rotherham S60 1BY	<b>T:</b> 03708 506 506 <b>E:</b> enquiries@environment-agency.gov.uk
4	<b>Environment Agency, Head Office</b>	Rio House Waterside Drive Aztec West, Almondsbury Bristol Avon BS32 4UD	<b>T:</b> 01454 624400



## Useful Contacts

Contact	Name	Address	Contact Details
5	<b>British Geological Survey, Enquiry Service</b>	British Geological Survey Environmental Science Centre Keyworth Nottingham Nottinghamshire NG12 5GG	<b>T:</b> 0115 936 3143 <b>E:</b> enquiries@bgs.ac.uk <b>W:</b> www.bgs.ac.uk

Please note that if you choose to contact any of the above organisations, they may have a charging policy in place for enquiries.





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The Property Ombudsman scheme  
Milford House  
43-55 Milford Street  
Salisbury  
Wiltshire SP1 2BP

Tel: 01722 333306

Fax: 01722 332296

Website: [www.tpos.co.uk](http://www.tpos.co.uk)

Email: [admin@tpos.co.uk](mailto:admin@tpos.co.uk)



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- Acknowledge it within 5 working days of receipt
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt
- Keep you informed by letter, telephone or e-mail, as you prefer, if we need more time
- Provide a final response, in writing, at the latest within 40 working days of receipt
- Liaise, at your request, with anyone acting formally on your behalf

## Complaints should be sent to:

Legal Director  
Landmark Information Group Limited  
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98 - 99 Queens Road  
Brighton  
BN1 3XF

Tel: 03300 366 115

Email: [argyll@landmark.co.uk](mailto:argyll@landmark.co.uk)

If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman scheme (TPOs):

Tel: 01722 333306,

Email: [admin@tpos.co.uk](mailto:admin@tpos.co.uk)

We will co-operate fully with the Ombudsman during an investigation and comply with his final decision.