

Emma Care Homes Ltd
92 Emma Road, E13 0DR

Service Users

The aim is to provide a Supported Living facility for three people. We will provide care and support services for men and women, of all ages above 18 plus, requiring support in living and establishing their independence. Our care users could be categorised as:

Sensory impairment, People who misuse drugs or alcohol, Dementia, Physical Disability, Mental Health, Learning difficulties or autism.

Our main target is to support residents with Newham Local Authority. We named our care home as “Emma Care Homes Ltd” reflecting the name of the road “Emma Road”.

Staff

The service users will be looked after by 1 FTE Registered Care Manager and 3 supported workers throughout 24 hours on a different shift. A maximum of 4 to 6 people will be present at any given time. That includes – 3 service users, plus the rotation of carers and a Supported Manager on supervision. We projected that there would be 1 FTE Care Manager/Administration and 1.5 FTE or 2 FTE for the carer role, plus the Nominated Person’s on/off presence.

Managing Working Hours / Transfer of Shifts

At least 2 carers and the Care Manager/Nominated person will be present all the time during the day shift and at least 1 carer throughout the night shift.

The projected transfer of shift is as follows:

Morning/Afternoon	Afternoon/Evening	Evening/Night Shift
6 am – 2 pm	2 pm – 10 pm	10 pm – 6 am
2 carers/Manager on/off visits by Nominated Person	2 carers/Manager on/off visits by Nominated Person	1 carer/Manager on/off visits by Nominated Person

Property Capacity / Staying Overnight

The property was redeveloped about 4/5 years ago with the extension of a large kitchen/dining, office and three bedrooms all with attached bathrooms. The office is a large room with a computer desk, wardrobe and double bed. At least one support staff will be staying at the property during the night shift. The Care Manager/Nominated Person will also be visiting/supervising on/off.

Managing Visits

We are anticipating that there could be a maximum of 6 visits in a week, with a scenario of each looked-after person's relative visiting twice a week. The visiting hours will be managed through advanced booking so that the house is not overcrowded at any given time.

Stakeholders

Our business will rely on the development of relationships with external partners that enable the effective promotion and delivery of our services to the intending parties. We have identified our stakeholders as:

Service Users, Local Government, CQC, Service Users' Families, Community Interest Groups

Registration

Currently, we are in the process of receiving the CQC approval. We have our draft Business Plan, Statement of Purpose, and Policies in place. We are buying consultancy support from a renowned company called CareBox to ensure all compliances are in place.

Nominated Person / My Inspiration

Throughout my career, I worked as a Senior Manager in Local Government within Children's Services for 20 years. Currently, I am working as a full-time Lecturer in a FE college, teaching and supporting Health and Social care students.

Supporting vulnerable people with special needs has always been my passion. I receive great satisfaction and a sense of happiness supporting some of the most needed people in our society. After many years working in the field, I am hoping to establish my

own care support programmes to run by myself. I will eventually become the owner/registered manager of my company.

Current Registered Care Manager

My Care Manager (Mr Ataur Rahman) has been working with the care sector for the last 30 years. He is a CQC registered manager. He has been supporting me over the last few months for setting up my Care Home. He will be joining my company from day one.

Dr Jamal Uddin

10/02/2024

Mobile: 07940 991816