

From: [MCC - Planning](#)
To: [REDACTED]
Subject: RE: Monmouthshire County Council - A new Trees report has been submitted - 19290467
Date: 01 February 2024 10:00:00

Dear Sue,

I've discussed this with my line manager and on this occasion, we are able to log the application without an application form. So based on the information below, an application will be logged this morning and it will be passed onto our Tree officer. In the meantime, please can you email across a location plan which shows the position of the two trees within your garden, we can then add this to the file.

Thank you
Gareth

Gareth Plumb
Planning Support Services Officer
Monmouthshire County Council/Cyngor Sir Fynwy
Tel/ffon: 01633 644819
Email/ebost: garethplumb@monmouthshire.gov.uk
Website/gwefan: www.monmouthshire.gov.uk/planning
Development Management, Conservation & Enforcement: County Hall, Rhadyr, Usk,
Monmouthshire, NP15 1GA

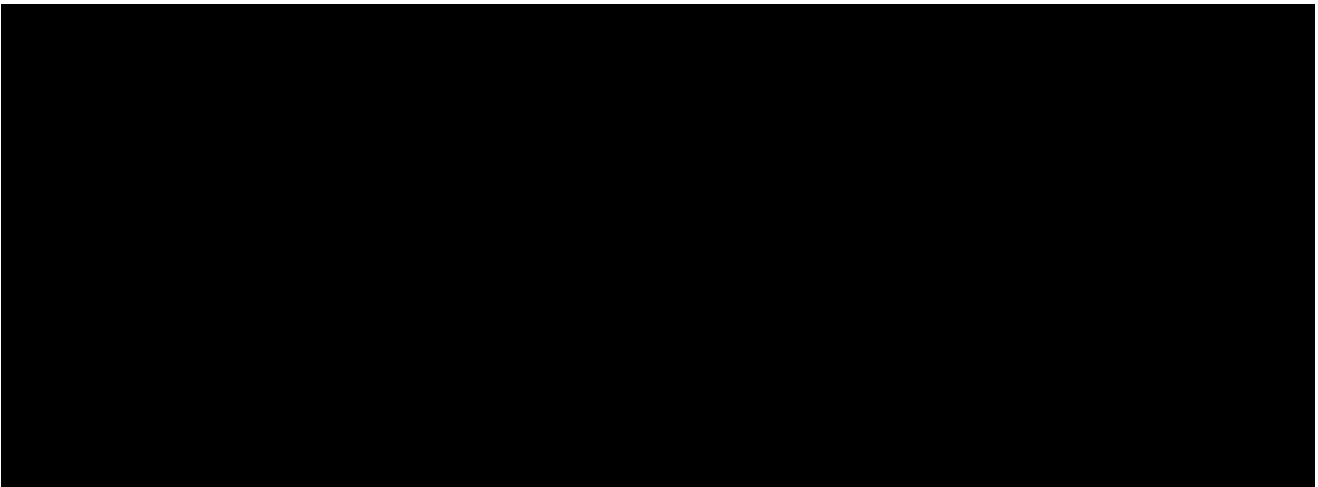
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The Planning Service is operating remotely and there is no dedicated member of the team available at County Hall. People working within the Planning Service are fully available via the telephone, email or electronic communication. If we do not respond straight away please be patient - we will get back to you as soon as we can.

We welcome electronic communication, including the submission of planning applications.

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Useful information can be found here: [Public-and-Reception-2022.pdf](#) (monmouthshire.gov.uk)



From: MCC - Planning <Planning@monmouthshire.gov.uk>

Sent: 29 January 2024 11:36

To: Susan Carter [REDACTED]

Subject: RE: Monmouthshire County Council - A new Trees report has been submitted - 19290467

Good Morning Sue,

Please find attached.

If you are unable to open the attached there is an option to submit your application via the planning portal.

<https://www.planningportal.co.uk/>

Alternatively we can post a copy of the application form to you.

If you would like a copy of the form posted out, please let us know and we will arrange to get this posted out to you on Thursday.

Cofion gorau/Kind regards,

Amber Morgan

Planning Support Services Officer | Swyddog Gwasanaethau Cymorth Cynllunio

E-mail | E-bost: ambermorgan@monmouthshire.gov.uk

Tel / ffôn: 01633 644868

Website | Gwefan: www.monmouthshire.gov.uk/planning

Development Management, Heritage and Enforcement:

M.C.C., County Hall, The Rhadyr, Usk, Monmouthshire NP15 1GA.

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Mae'r Gwasanaeth Cynllunio yn gweithredu o bell a does dim aelod penodol o'r tîm ar gael yn Neuadd y Sir. Mae pobl sy'n gweithio o fewn y Gwasanaeth Cynllunio ar gael yn llawn dros y ffôn, drwy'r e-bost neu drwy gyfathrebu electronig. Os na fyddwn yn ymateb yn syth, byddwch yn amyneddgar - byddwn yn dychwelyd atoch cyn gynted ag y gallwn.

Rydym yn croesawu cyfathrebu electronig, gan gynnwys i gyflwyno ceisiadau cynllunio.

Bydd unrhyw wybodaeth personol a ddatgelir i ni yn cael ei phrosesu yn unol â'n Polisi Preifatrwydd

<https://www.monmouthshire.gov.uk/cy/eich-preifatrwydd/43785-2/>

Mae gwybodaeth ddefnyddiol ar gael yma: [Public-and-Reception-2022.pdf \(monmouthshire.gov.uk\)](#)

From: Susan Carter [REDACTED]
Sent: Saturday, January 27, 2024 3:43 PM
To: MCC - Planning <Planning@monmouthshire.gov.uk>
Subject: Re: Monmouthshire County Council - A new Trees report has been submitted - 19290467

Dear Rachael

I have a mac and your document is unable to be opened. Please could you send it in a different form I have tried with no success Perhaps i will have to go to the council hub in the library as ask them to do it for me

Kind regards

Sue Carter

From: MCC - Planning <Planning@monmouthshire.gov.uk>
Sent: 25 January 2024 13:01
To: Susan Carter <[REDACTED]>
Subject: RE: Monmouthshire County Council - A new Trees report has been submitted - 19290467

Good afternoon

I have attached an application form for you to fill in and return.

Many Thanks

Rachel

From: Susan Carter [REDACTED]
Sent: Wednesday, January 24, 2024 8:59 PM
To: MCC - Planning <Planning@monmouthshire.gov.uk>
Subject: Re: Monmouthshire County Council - A new Trees report has been submitted - 19290467

Dear Louise

I want to cut down two trees in my garden and Wye country services said they needed your approval as where I live is in a conservation area I was not aware of this but would like permission to go ahead I have lots of trees in my garden apples pears damsons Holly's and other ornamental trees. I want to plant a couple of Rowan trees but need to fell the walnut and an apple as they are elderly and bits fall off which makes them quite dangerous.

Kind regards

Sue Carter

Sent from [Outlook for iOS](#)

From: MCC - Planning <Planning@monmouthshire.gov.uk>

Sent: Wednesday, January 24, 2024 2:01:39 PM

To: [REDACTED]

Subject: FW: Monmouthshire County Council - A new Trees report has been submitted - 19290467

Good afternoon Susan Carter,

Thank you for the submission below, but please could you explain what the submission is for? There is no additional information. Are you looking to apply for planning permission?

Many thanks.

Cofion gorau/Kind regards,

Louise Bailey

Planning Support Services Officer | Swyddog Gwasanaethau Cymorth Cynllunio

E-mail | E-bost: louisebailey@monmouthshire.gov.uk

Website | Gwefan: www.monmouthshire.gov.uk/planning

Development Management, Heritage and Enforcement:

Monmouthshire County Council, County Hall, The Rhadyr, Usk NP15 1GA.

From: noreply@monmouthshire.gov.uk <noreply@monmouthshire.gov.uk>

Sent: Wednesday, January 24, 2024 12:54 PM

To: MCC - Planning <Planning@monmouthshire.gov.uk>

Subject: Monmouthshire County Council - A new Trees report has been submitted - 19290467

Hello C&P - Planning,

A new service request has been submitted. Please review the below information.

Number	19290467
Type	Trees

Customer Details

Name	Mrs. Susan Carter
Mobile Phone	-

Home
Phone
Email
Address
Address



47 Hereford Road, Monmouth, NP25 3HQ,
Wales, Wales

Information

Is this related to the recent Storm / Flooding?

No

Location

St Pegas, 47 Hereford Road, Monmouth, NP25 3HQ

Location Map

[Click Here to View Interactive Map](#)



Monmouthshire County Council

[_____](#) to view this request on mobile application.

Please note: this is an automated email, do not reply to this email address.

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To view your customer details and submissions, please use the **Login Portal** link located directly above this message.

For more information, visit us at www.monmouthshire.gov.uk or email contact@monmouthshire.gov.uk

You are receiving this email because you have requested a service or information from us and we use My Monmouthshire as a customer service tool to administer this request. You can withdraw your information at any time by de-registering. However, if you receive multiple services from Monmouthshire County Council such as Tip Bookings this will mean you will need to re-register to continue to receive these services. If you have paid for and receive garden waste collections, this will remove any contract information we hold against the address therefore the service **will not** continue. If you wish to continue to remove all your details, please [de-register here](#). You may continue to submit requests anonymously; however, we will be unable to feedback any updates on progress.

Mae'r neges e-bost yma a'r ffeiliau a anfonir gyda hi yn gyfrinachol ac fe'i bwriedir ar gyfer yr unigolyn neu gorff y'u cyfeiriwyd atynt yn unig. Gall gynnwys gwybodaeth freintiedig a chyfrinachol ac os nad chi yw'r derbynnydd bwriadedig, rhaid i chi beidio copïo, dosbarthu neu gymryd unrhyw gamau yn seiliedig arni. Os cawsoch y neges e-bost yma drwy gamgymeriad hysbyswch ni cyn gynted ag sydd modd os gwelwch yn dda drwy ffonio 01633 644644. Cafodd y neges e-bost yma sgan firws gan Microsoft Exchange Online Protection . Mae'r Cyngor yn croesawu gohebiaeth yn Gymraeg, Saesneg neu yn y ddwy iaith. Byddwn yn cyfathrebu â chi yn ôl eich dewis. Ni fydd gohebu yn Gymraeg yn arwain at oedi. Gwybodaeth preifatrwydd: Os ydych wedi gofyn am wasanaeth neu wybodaeth gennym, byddwn yn cofnodi eich data ar gyfer dibenion prosesu a chaiff hyn ei gadw yn ein system gwybodaeth cwsmeriaid Fy Sir Fynwy. I gael gwybodaeth preifatrwydd, cyfeiriwch at y dudalen Gwefan a Chwcis ar ein gwefan - <https://www.monmouthshire.gov.uk/cy/eich-preifatrwydd/43785-2/>. This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this email in error, please notify us as soon as possible by telephone on 01633 644644. This email has been virus scanned by Microsoft Exchange Online Protection. The Council welcomes correspondence in English or Welsh or both, and will respond to you according to your preference. Corresponding in Welsh will not lead to a delay. Privacy Information: If you have a requested a service from us, your data will be processed via our customer services management system called 'My Monmouthshire'. For privacy information, please refer to the Website & Cookies page on our website - <https://www.monmouthshire.gov.uk/your-privacy/website-cookies/>.

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dibenion prosesu a chaiff hyn ei gadw yn ein system gwybodaeth cwsmeriaid Fy Sir Fynwy. I gael gwybodaeth preifatrwydd, cyfeiriwch at y dudalen Gwefan a Chwcis ar ein gwefan - <https://www.monmouthshire.gov.uk/cy/eich-preifatrwydd/43785-2/>. This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this email in error, please notify us as soon as possible by telephone on 01633 644644. This email has been virus scanned by Microsoft Exchange Online Protection. The Council welcomes correspondence in English or Welsh or both, and will respond to you according to your preference. Corresponding in Welsh will not lead to a delay. Privacy Information: If you have a requested a service from us, your data will be processed via our customer services management system called 'My Monmouthshire'. For privacy information, please refer to the Website & Cookies page on our website - <https://www.monmouthshire.gov.uk/your-privacy/website-cookies/>.

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