

# Midlothian Council-Contract details 2023

Department	Telephone number	Email address
Adult and Social Care	0131 271 3900	swccenquiries@midlothian.gov.uk
Bins, recycling-waste	0131 561 5284	contactcentre@midlothian.gov.uk
Building Standards (warrants & completion cert)	0131 271 3350	building_standards@midlothian.gov.uk
Bulky uplift service	0131 561 5284	contactcentre@midlothian.gov.uk
Children and families	0131 271 3413	cfreferrals@midlothian.gov.uk
Citizens Advice Bureau	Dalkeith 0131 660 1636 Penicuik 01968 675 259	
Dog fouling	0131 561 5284	contactcentre@midlothian.gov.uk
City of Edinburgh Council	0131 200 2000	
Emergency homelessness + Out of hours	0131 201 0450	
Emergency repairs (out of hours)	0131 663 7211	
Emergency social work service (out of hours)	0800 731 6969	
Environmental Health	0131 271 3345	environmentalhealth@midlothian.gov.uk
Feedback (complaints/comments)	0131 561 5444	feedback@midlothian.gov.uk
Homelessness	0131 271 3397/0808 196 2292	homeless.enquiries@midlothian.gov.uk
Housing	0131 271 3394	housing.enquiries@midlothian.gov.uk
Licensing	0131 270 7500	licensing@midlothian.gov.uk
Main switchboard	0131 270 7500	contactcentre@midlothian.gov.uk
Pest control	0131 561 5284	contactcentre@midlothian.gov.uk
Planning helpdesk	0131 271 3302	development.management@midlothian.gov.uk
Police Scotland	Emergency 999 0131 271 3281	Non-emergency 101
Registrar	0131 271 3281	registrar@midlothian.gov.uk
Rent arrears	0131 271 3499	revenues.enquiries@midlothian.gov.uk
Rent and payments enquiries	0131 271 3201/0131 660 1845	revenues.enquiries@midlothian.gov.uk
Repairs (office hours)	0131 663 7211	contactcentre@midlothian.gov.uk
Revenues and benefits (council tax)	0131 271 3201	revenues.enquiries@midlothian.gov.uk
Roads (potholes, blocked gullies and street lights)	0131 270 7500	
Scottish Welfare Fund	0131 270 5600 / 0131 271 3201	
Temporary accommodation	0800 196 2292	
Trading standards	0131 271 3559	tradingstandards@midlothian.gov.uk
Travel passes and permits (blue badges)	0131 561 5455	ptu@midlothian.gov.uk