

**From:** Openreach <no-reply@info.openreach.co.uk>  
**Sent:** 15 February 2024 17:46  
**To:** Matt Heywood | Barefoot Gilles  
**Subject:** Matthew, Ultrafast Full Fibre broadband is built - you can order now

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Ultrafast Full Fibre broadband

openreach



**Ultrafast  
Full Fibre**  
It's ready  
for anything  
and it's  
ready now

Hi Matthew,

We've got good news – Ultrafast Full Fibre broadband is now available at Church Road. You can order now from a range of service providers – simply choose the package that's right for you.

Order Now

Don't forget, with Ultrafast Full Fibre broadband you'll get:

- Download speeds of up to **1000Mbps** – that's ten times faster than the UK Average
- Upload speeds of up to **220Mbps** – perfect for gaming, video calling and uploading large files
- An unbroken full fibre connection – that's **five times more reliable** than anything before
- A connection that can **handle multiple devices at once** – whether you're gaming, binge watching or surfing

- The option to include a **digital phone line** and get the drop on the digital phone line switchover

No more buffering streams or snail-paced downloads - just broadband that really is ready for anything.

**Did you know?**

You might not need to wait for the end of your existing contract before you can upgrade to Ultrafast Full Fibre – speak to your current service provider and they'll guide you through the process.

Once you've placed an order with your service provider of choice, we'll send an engineer to connect your Ultrafast Full Fibre – and it's a one-off installation. They may need to drill a small hole in your wall, or they may be able to use the same access point as your current line. Either way, they'll take care of everything and leave you with a broadband that's ready to deal with anything the future brings. You can find out more about what's involved in our handy video found here - <https://www.openreach.com/fibre-broadband/full-fibre-broadband-installation-checklist>.

We're also upgrading the UK's phone network, from copper lines to a digital phone line service. Most people who use a phone line will need to have switched to digital by 2025. When you order Ultrafast Full Fibre, you can have your digital phone line set up at the same time. All devices that use the phone line, such as fax machines, fire and security alarms, and health pendants, will be affected, so it's important you speak to both your service provider and the device manufacturers. **[Find out more about the upgrade from analogue to digital phone lines](#)** - [Click here](#).

Thanks,

Sam  
Openreach Broadband Advisor

[www.openreach.com](http://www.openreach.com)

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We build and maintain the digital network that enables 690+ providers to deliver broadband to homes, hospitals, schools and businesses large and small. Our engineers work in every community, every day, because we believe everyone deserves decent and reliable broadband.

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