## **CUSTOMER FACING OFFICES**

There should be visibility between the showroom and the offices to promote an open and transparent environment and a direct connection with all dealership staff, inspiring trust and confidence in the customer.

Offices should be separated from the showroom by crittall style glazed partitioning with aluminium frames powdercoated in RAL 9005.

Where existing glazed partitions are retained, the frames should be be finished to match RAL 9005.



## **TOILETS**

Toilets are also a part of the customer experience of the facility.

The toilets should be modern, light and clean.

Use the same floor tiles as in the showroom but in a smaller format such as 600x600. Modern concrete effect ceramic tiles should be used for the walls.

Toilets should be equipped with white, modern ceramic sanitary ware. Rectangular basins with modern taps as well as wall hung white WCs, are recommended. Basin tops and shelves should be made of water resistant laminate boards in black RAL 9005.

All accessories should be powder coated in black RAL 9005, with simple straight lines. Alternatively, chromed or stainless steel elements should be used. Wall-mounted mirrors should be frameless.

Cubicles and IPS panels should be finished HPL colour reference RAL 9005.







Drawing



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