





© 0333 321 5091



Ethics & Sustainability

At Paving Stones Direct we pride ourselves on supplying ethically sourced, high quality natural stone and porcelain paving throughout the UK. All of our stone and porcelain products are sourced through trusted suppliers and quarry owners throughout the world.

We're your end to end paving solution!











About Us



Chat with us online

contractors and builders

Our head office and distribution









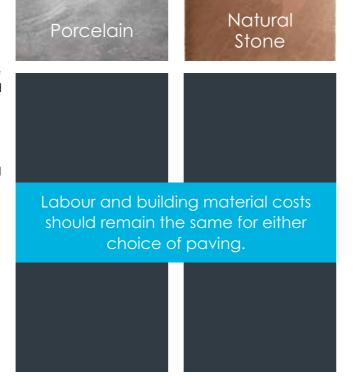






When it comes to choosing your paving, it is important to understand the difference between the cost of your paving and the final cost of your project.

Buying Premium
Porcelain Paving should
not increase the cost
of labour and overall
installation.



When deciding on the right product for you, it's worth considering if the location is in a well-lit or dim area. If your patio is in a more shaded area of your property, porcelain is a perfect choice due to the low porosity. This in effect has strong stain and scratch resistant properties and will stop anything penetrating your slab making it easy to clean.

We also have a wide range of natural stone and granite products perfect for your more rural and homely renovations, in an array of finishes from the more natural riven to the smoother sawn. We have lots of choice to help you turn your garden space into something that you'll love for years to come.

We split packs across our entire product range to give you exactly the coverage you need.

*We advise an additional 10% for wastage.



Simply scan to view more on our website

As you browse through the Paving Stones Direct brochure you'll be inspired to find the perfect materials for your project.

Simply open your mobile phone camera, hold it over the QR code and it will automatically scan the QR code on the page to take you to our website where you can view more inspiring pictures and order samples.



Samples



Order a sample directly from our website if you would like to feel the texture and quality of our products.

Please visit www.pavingstonesdirect.co.uk or call us on 0333 321 5091. The cost of the sample will be refunded when your order is placed.



We're in control of our global stock...

Ethics & Sustainability

Our team take the time and the resources to choose the most ethically sourced materials around the world. Having and owning our own quarries gives us the freedom and responsibility for the conditions of our workers and the conditions of our products. We provide an ethical and safe environment for all our workers and source from local factories to ensure the livelihood of local business are protected.

Paving Stones Direct has made sustainability our priority as we believe it is our responsibility to change the way the mining industry has a negative impact on our environment. With the world changing around us, it is more vulnerable than ever so we regularly communicate with surrounding environmental agencies, so we can comply with all local regulations and laws to protect the wildlife, customers, and our environment.



Our Northern UK Based Distribution Centre



New for 2024/25

We have extended our collections to include exciting new products. These new products enhance our already comprehensive choice which will suit any garden project, modern or traditional.



Nero Black Slate Porcelain



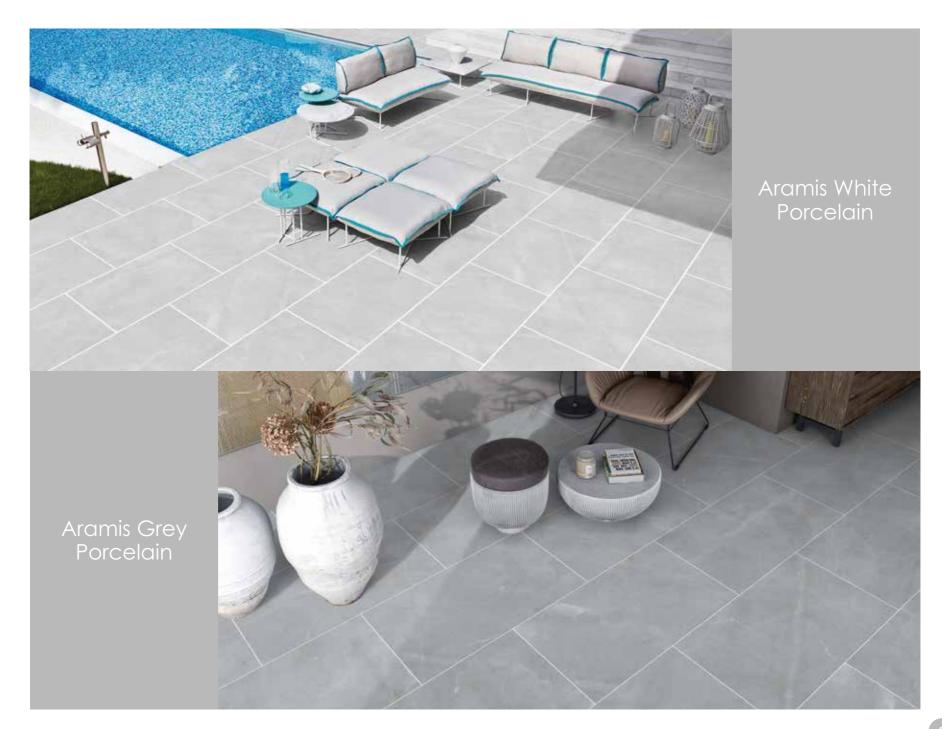
Pietra Di Vals Porcelain Range





Silver Shine Wall Cladding





Finishes Explained

Natural stone is beautiful in its own right, it can also have a range of "finishes" applied to it to create different surfaces, resulting in the products complementing each other. Below we have listed and explained many of the different "finishes" and illustrated examples of our products which have been treated in that way.



SAWN & HONED

To achieve a honed finish an abrasive is used to buff the surface to create a matte look and velvet-like touch.



PORCELAIN

Manufactured and printed
outdoor tiles with a R11
anti-slip surface. Porcelain
is non-porous, incredibly
durable and requires very
little maintenance.





NATURAL/HANDCUT
The natural finish is when the stone has been shaped by nature and the edges are cut by hand using a chisel.
The result is a surface that is riven in texture.





SAWN EDGE
A sawn edge is achieved
using a machine to saw the
edges of the paving. This
technique creates a smooth
straight edge.





SHOTBLASTED
This process involves honing the product first, then at high velocity firing small beads of steel at the paving to achieve a textured non-slip surface.





TUMBLED
The stone is tumbled in a machine similar to a cement mixer. This process gives the stone a smooth weathered edge and surface.





BULLNOSED

This process can be done by machine or hand. A rounded edge is created which is perfect for steps & copings.





FLAMED
To achieve a flamed surface an oxy acetylene torch is used to "scorch" the top creating a non-slip surface.







Hand Cut & Tumbled Cobbles - Hand Chiseled & Tumbled Edges



Multi Colour Sandstone 208



Silver Grey 209

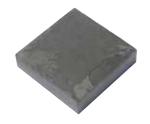


Silver Granite 215



Fossil Mint

Sawn Cut Cobbles - Machine Cut Edges



Brazilian Black Slate 210



Brazilian Grey Slate 211



Sawn Mint 211



Sawn Buff 212



Sawn Grey 212



Sawn Raj Green 213



Sawn Black Granite 213



Sawn Ash Black Granite 214

Hand Cut Cobbles - Hand Chiseled Edges



Italian Porphyry 197



Black Granite 201



Black Limestone 209



Sawn & Tumbled Cobbles - Machine Cut & Tumbled Edges



Porcelain Cobbles - Machine Cut Edges













Single size: 100 x 100 & 200 x 100 | 20-30mm nominal thickness



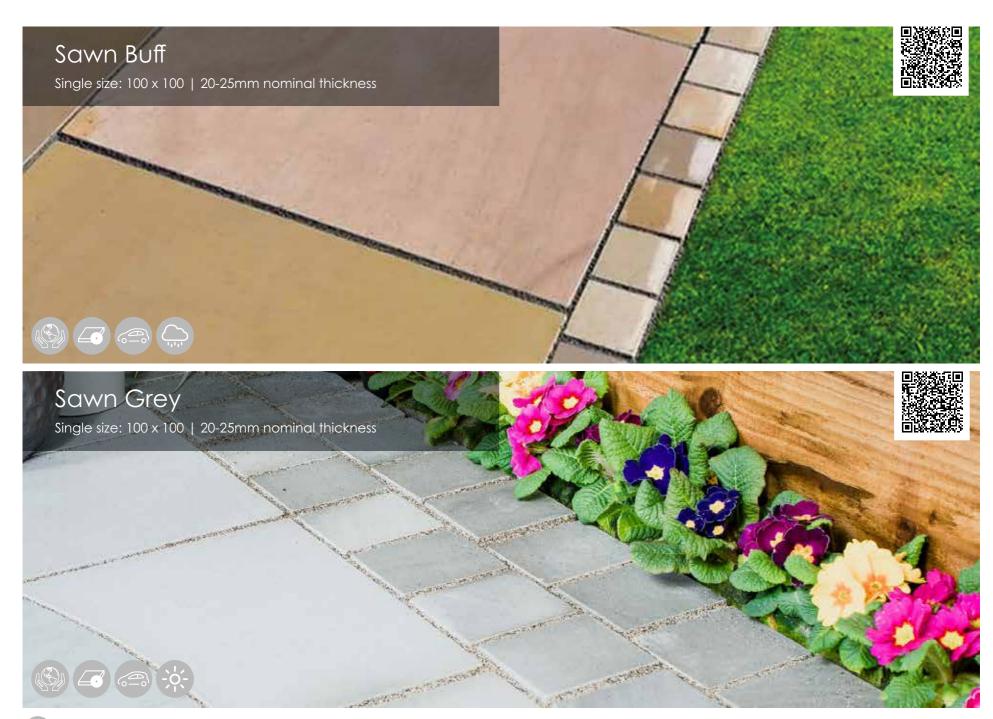


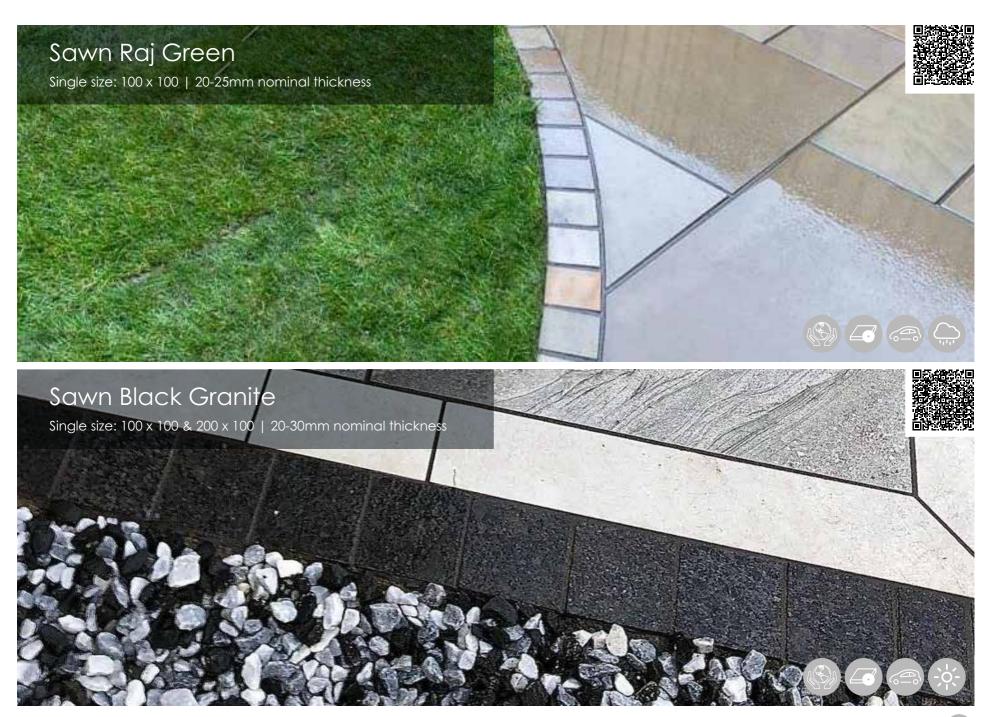












Sawn Ash Black Granite

Single size: 100 x 100 & 200 x 100 | 20-30mm nominal thickness













Single size: 100 x 100 & 200 x 100 | 20-30mm nominal thickness















Sahara Limestone

Single size: 200 x 100 & 100 x 100 | 20-30mm nominal thickness





















Single size: 100 x 100 & 200 x 100 | 20-25mm nominal thickness









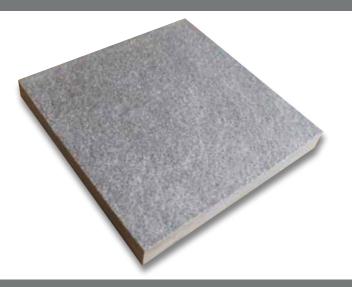






Magnum Grey Porcelain Cobbles

Single size: 100 x 100 | 20mm thickness















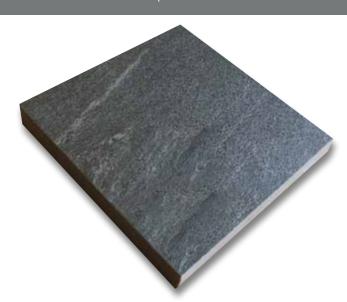


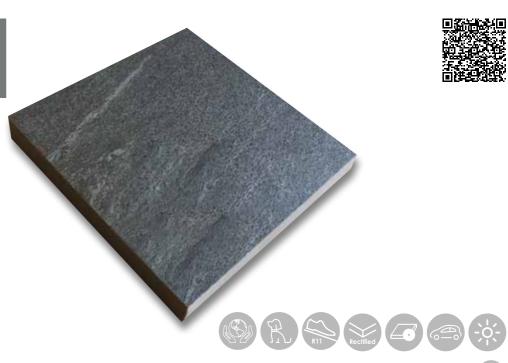




Anthracite Porcelain Cobbles

Single size: 100 x 100, 200 x 100 | 20mm thickness



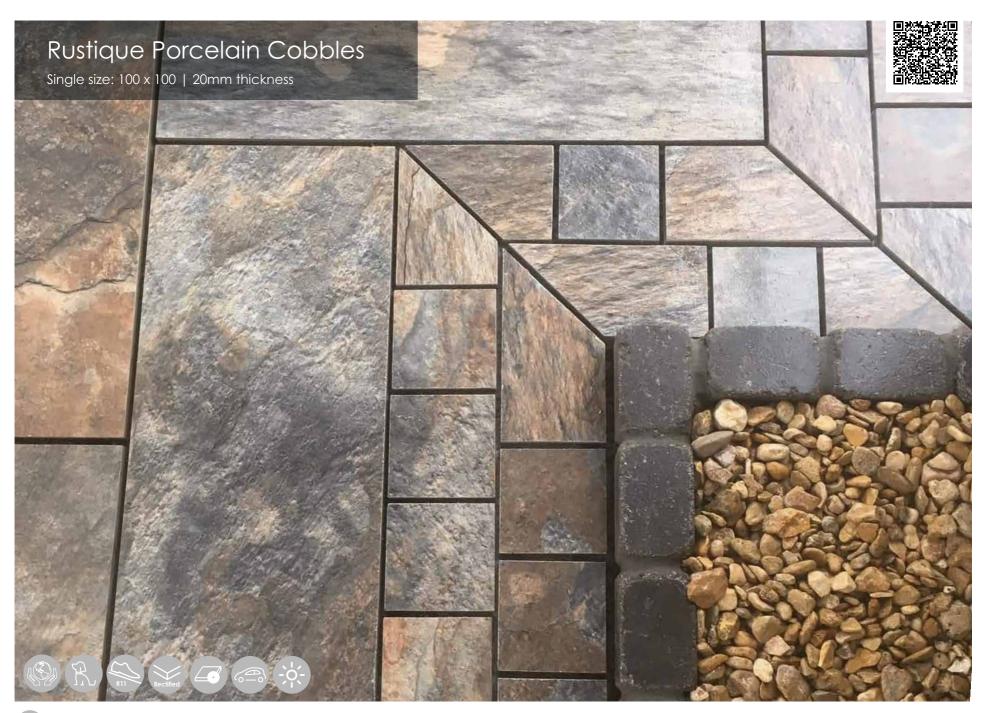












Smoke Grey Porcelain Cobbles

Single size: 100 x 100 | 20mm thickness



















Single size: 100 x 100 | 20mm thickness



















Chunky Wall Coping - 900 x 300, 600 x 300 & 900 x 150 | 50mm nominal thickness







Bullnose Wall Coping - 1000 x 350, 900 x 150, 600 x 300 & 600 x 150 | 30mm nominal thickness



Black Limestone



Sawn Buff



Sawn Mint

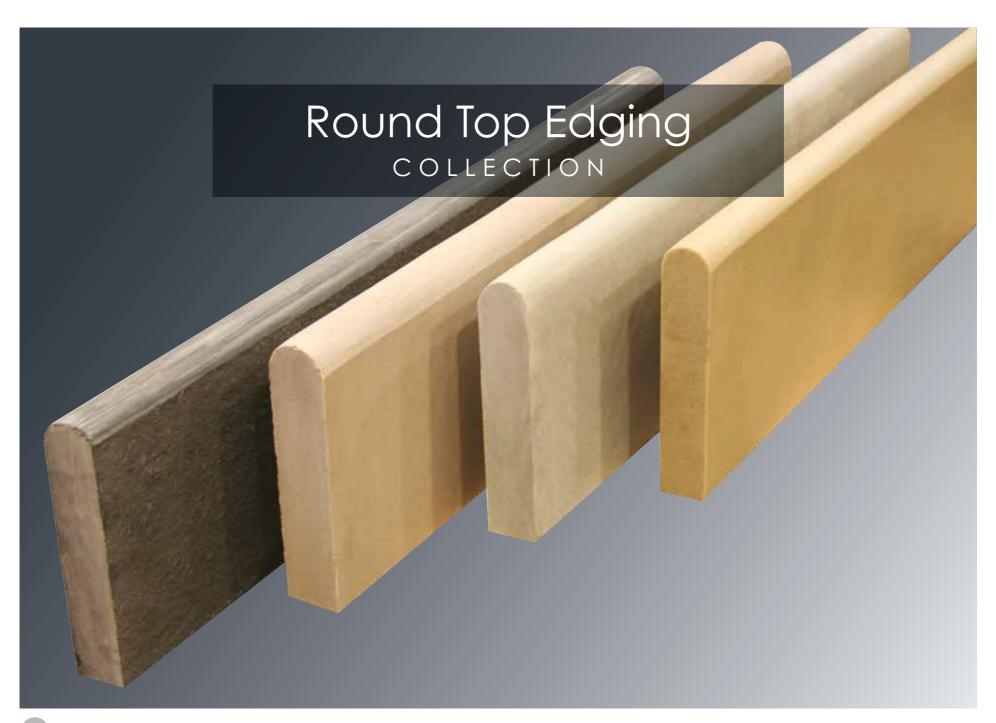


Sawn Grey



Sawn Raj Green

Our bullnose wall copings come in four size options and with the choice of single or double bullnose.



Round Top Edgings - 600 x 150 x 30









Black Limestone

Sawn Buff

Sawn Grey





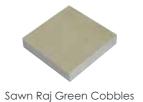


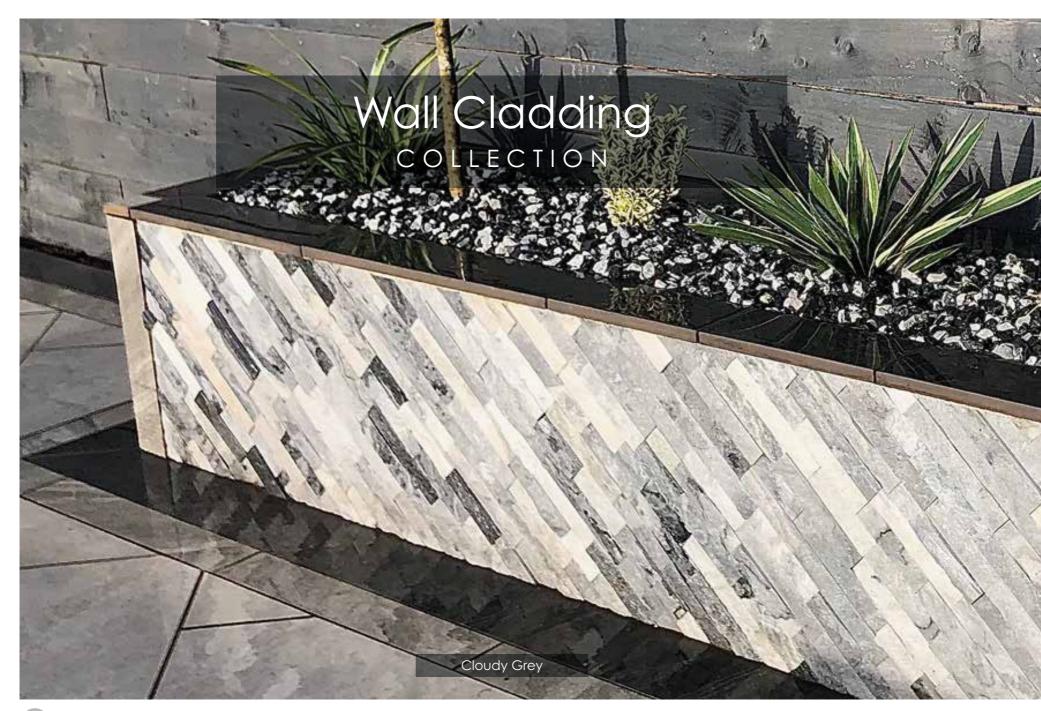
Have thought about our smooth sawn accessories?

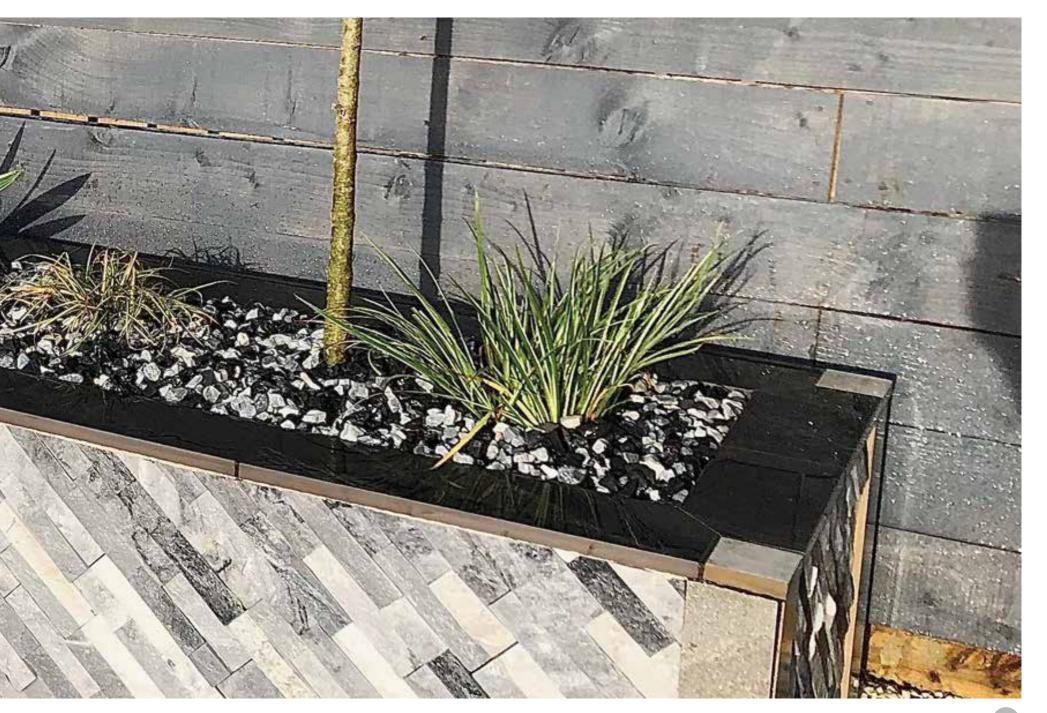












Natural Quartz Wall Cladding



Black Galaxy Quartz 228



Oyster Quartz 229



Cloudy Grey 230



Golden Quartz 231

Don't forget adhesive!





Quick Tips

- Re-cover tired looking exterior walls
- Lightweight and simple to install
- Prime wall prior to installation
- Easy to maintain
- Modern contemporary look

Tools for the job!



Slate, Granite & Natural Stone Wall Cladding



Blue Black Slate 232



Brazilian Slate 233



Silver Shine Natural Stone 234



Multi Colour Slate 235



Rustic Slate 236



Absolute Black Granite 237



Rustic Bronze Slate 238



Raj Green Natural Stone 239



Kandla Grey Natural Stone 240



Black Sparkle Granite

Porcelain Wall Cladding



Swedish White 241



Canadian Beige 242



New York Grey 243



London Daze 244



Chicago Black 245

Wall Cladding

Available Size: 550 x 150

Black Galaxy Quartz



Natural Black Galaxy Quartz cladding, dark black in colour which naturally offers a sparkle effect when in sunlight. Suitable for any contemporary garden project or a feature wall inside or outside your home.









Available Size: 550 x 150

Oyster Quartz

Natural Oyster quartz cladding with a variety of pastel colours. Suitable for any contemporary garden project or a feature wall inside or outside your property.







Available Size: 550 x 150

Cloudy Grey

Natural Cloudy Grey cladding with light and dark pastel grey shades. Suitable for any contemporary garden project or a feature wall inside the home.











Available Size: 550 x 150

Golden Quartz

Natural gold quartz cladding predominantly contains creams, browns, grey and white shades with sparkles. Suitable for any contemporary garden project.







Available Size: 600 x 150

Blue Black Slate

Our natural slate cladding has rich blue and black tones, with a multi layered riven texture to the top and machine cut edges. Suitable for any contemporary garden project or a feature wall inside the home.









Available Size: 550 x 200

Our patural Brazilian Slate cladding has rich blue black and light grounds.

Brazilian Slate

Our natural Brazilian Slate cladding has rich blue black and light grey tones, with machine cut edges. Suitable for any contemporary garden project or a feature wall inside the home.







Silver Shine

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Silver Shine wall cladding combines a unique blend of silver and dark greys tones to deliver a stunning look for your garden, walling that is bound to turn some heads.









Available Size: 600 x 150

Multi Colour Slate

Stunning Multi Colour Slate Wall Cladding contains a refreshing mixture of greens, reds, greys and creamy yellows with a light riven texture. Ideal for outdoor and indoor use.







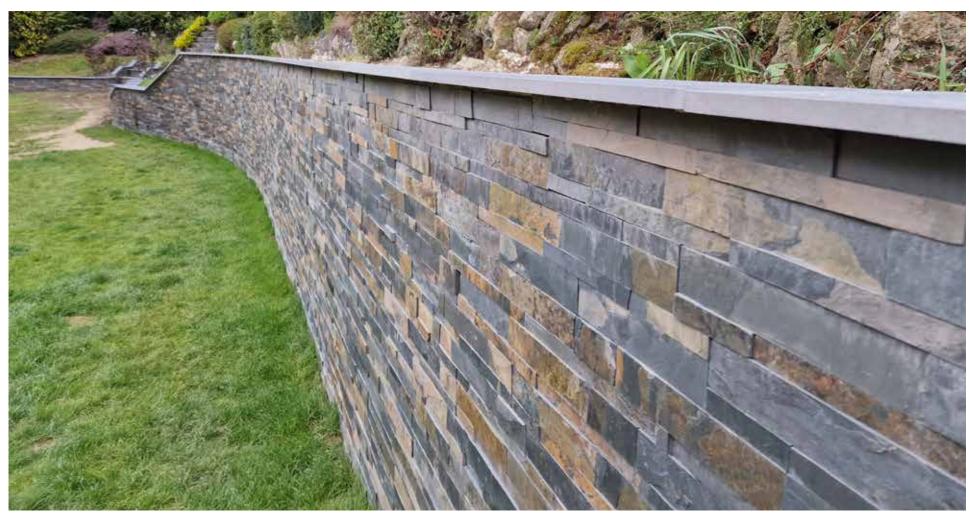
Rustic Slate

Rustic Slate predominantly contains rustic browns and copper tones with a blend of black and blue.



Available Size: 600 x 150







Available Size: 600 x 150

Absolute Black Granite

Our natural Absolute Black Granite cladding contains dark rich black shades, creating a beautiful contrast to most of our porcelain patios to give a modern finish to any project.







Available Size: 600 x 150

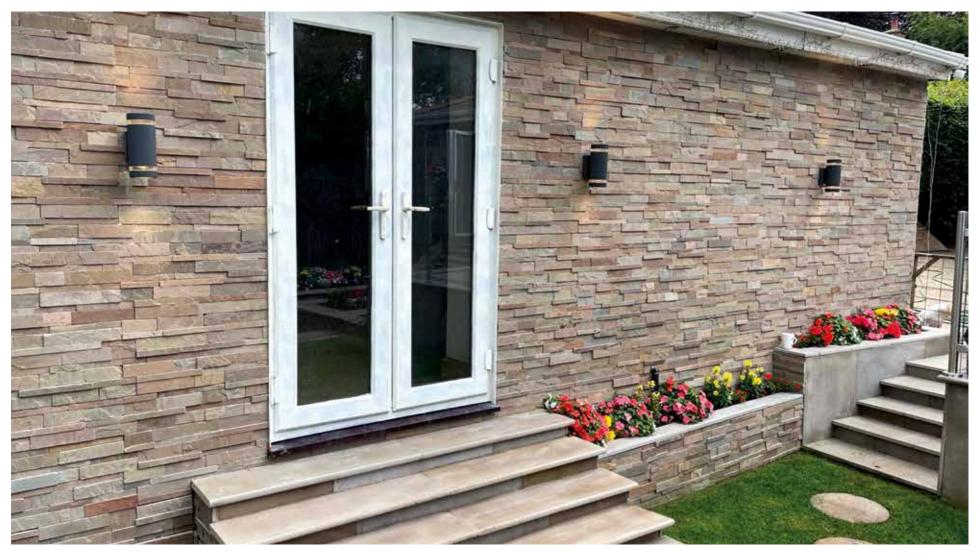
Rustic Bronze Slate

Natural Rustic Bronze Slate wall cladding, predominantly contains rich black, brown and grey tones with a light riven texture.









Available Size: 600 x 150



Add a refreshing and modern look of Raj Green natural stone to your walls to give your outdoor project that perfect finishing touch.







Available Size: 600 x 150

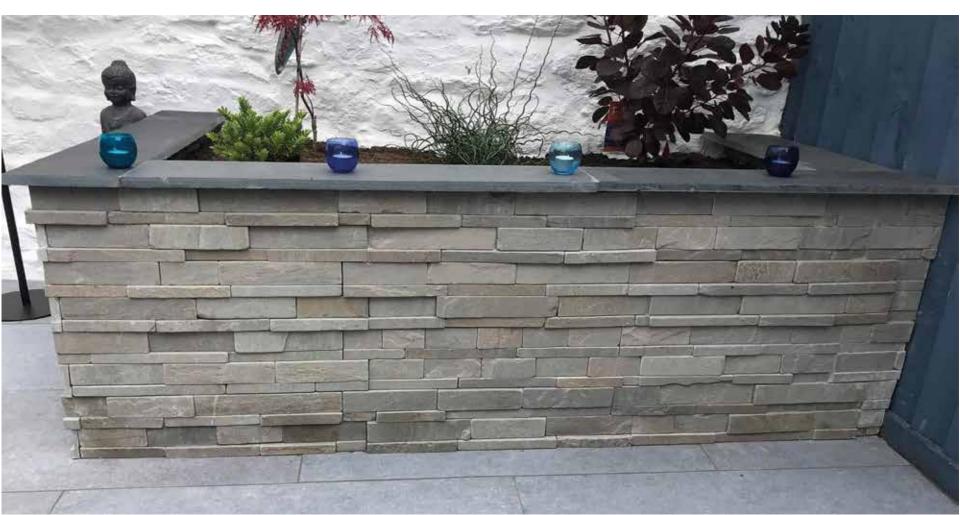
Kandla Grey

Bring the refreshing and modern look of Kandla Grey to your walls with our stunning sandstone wall cladding option. This refreshing choice showcases the impressive qualities of natural stone.











Available Size: 605 x 155 x 8mm nominal

Swedish White

A stylish modern cladding predominantly with tones of light browns, greys and whites. Suitable for any contemporary garden project or a feature wall inside the home.







Porcelain Wall Cladding

Available Size: 605 x 155 x 8mm nominal

Canadian Beige

A stylish modern cladding predominantly with tones of light brown and creams. Suitable for any contemporary garden project or a feature wall inside the home.









Available Size: 605 x 155 x 8mm nominal

New York Grey

New York Grey is a stylish and contemporary wall cladding, incorporating light grey and mid grey tones to suit any project to give it that perfect finishing touch.







Available Size: 605 x 155 x 8mm nominal

London Daze

London Daze wall cladding has a blend of colours similar to our natural rustic slate. With a stylish and contemporary look, it will suit any product to give your project the perfect finishing touch.











Available Size: 605 x 155 x 8mm nominal

Chicago Black

A modern wall cladding for use inside or outside. Very stylish and contemporary with dark grey and black tones to suit any project giving it the perfect finishing touch.







Natural Stone Walling

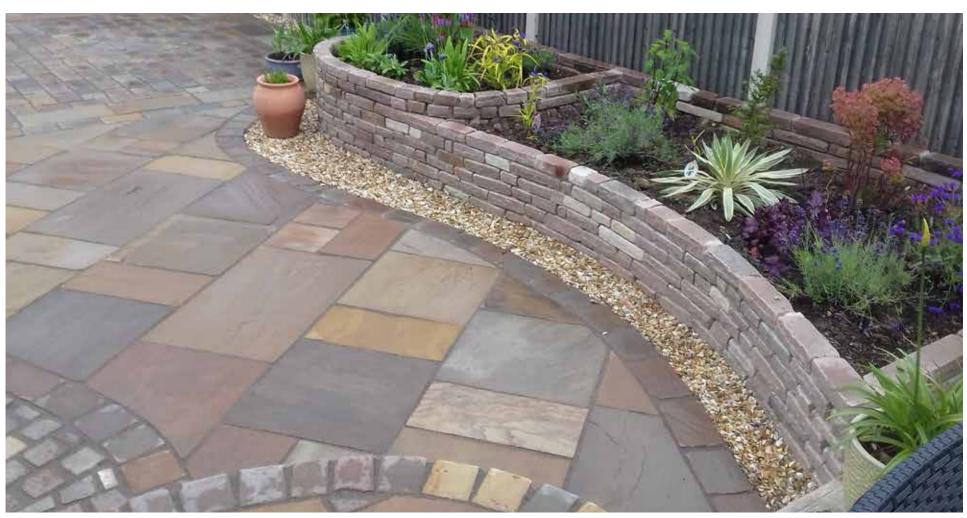
Raj Green

Raj Green multi coloured walling is hand cropped and lightly tumbled to create a natural weathered look. This product can be used to create decorative walls and features within the garden area.



Available Mixed Sizes: 320 x 100 x 50mm 260 x 100 x 50mm 220 x 100 x 50mm







Available Mixed Sizes: 320 x 100 x 50mm 260 x 100 x 50mm 220 x 100 x 50mm

Fossil Mint

Fossil Mint multi coloured walling is hand cropped and lightly tumbled to create a natural weathered look. Perfect for decorative walls and features within the garden area.









BENEFITS OF COMPOSITE FENCING & DECKING

Composite fencing and decking can offer many benefits over traditional wood products. A safety feature of composite fencing and decking is that it doesn't splinter, due to the granular composition this makes the boards both very tough and it will never create long piercing shards, especially beneficial for families with young children.



HARD WEARING



ANTI-SLIP PROPERTIES



LOW MAINTENANCE



SPLINTER FREE



HIDDEN FIXINGS



EASY TO INSTALL



MOULD & FUNGUS RESISTANT















Panel Colours

*Colours for illustration purposes only.





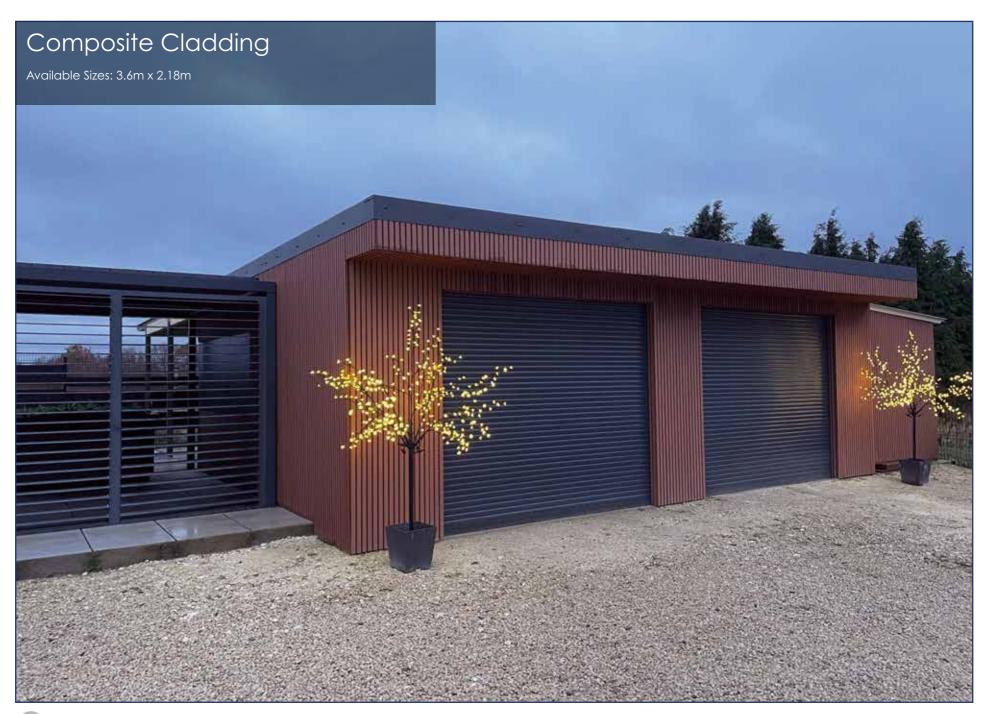






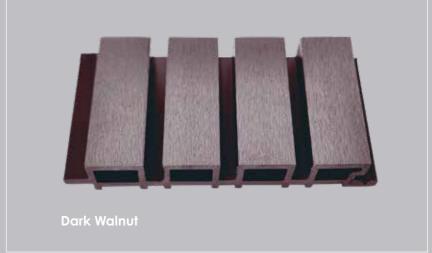
Going beyond safety, the looks that can be achieved with composite fencing can range from very sleek and modern to a warm natural appearance. The real benefit being that it will remain the same year after year without the need to treat and re-stain the fence every spring.



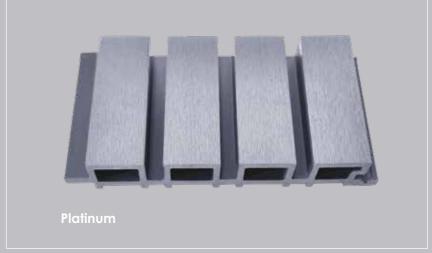


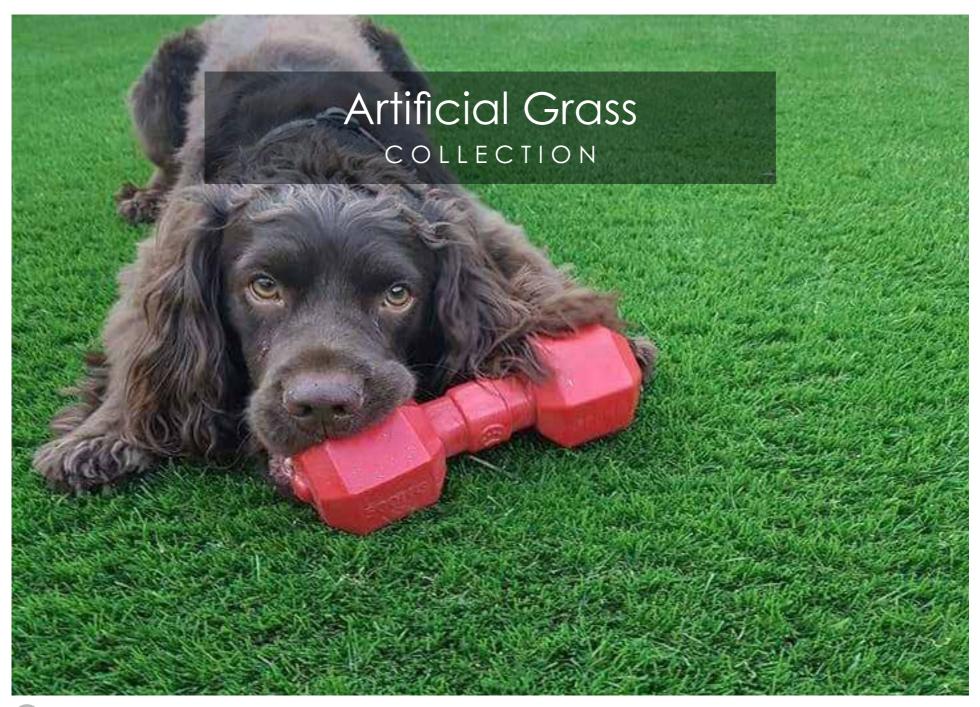
Composite Cladding Panel Colours











Benefits:

- Low Maintenance
- No Watering
- No Weeding
- No Lawn Mowing
- Pet Friendly
- Available in 2m, 4m & 5m widths



30mm. Darker shades of green and non shine pile height gives this grass a luxurious feel and appearance.



35mm. This very natural looking grass has a super fine texture and touch.





37mm. This grass is extremely durable due to its dense thatch whilst also being soft and realistic in appearance.



40mm. This luscious, dense and soft grass is perfect for any area.



INSPIRE & TRANSFORM







Green Sleepers



Eco friendly treated softwood sleepers perfect for all garden uses with an approximate weight of 20kg. Perfect for raised beds, patios and borders.

Sizes available 2400 x 200 x 100



Brown Sleepers



Eco friendly treated softwood sleepers perfect for all garden uses with an approximate weight of 20kg. Perfect for raised beds, patios and borders.

Sizes available 2400 x 200 x 100







Diamond Blades & Drainage

Porcelain Blades











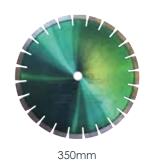
Stone & Granite Blades





250mm





Drainage Systems



Corners, Stop Ends and Outlet Connections





Recessed Manhole Covers 4 size options available



Polishing Disc 200 & 400 grit available



Sealer, Cleaner & Primer



Patio sealer is a ready-to-apply sealer which is tough and durable. Please make sure sealant is applied in dry conditions without any hint of damp or moisture. Sealant should only be applied after 10-12 weeks or even longer after laying paving. Key features are; enhances paving colours, easy to apply by sprayer or roller. Available in 5 litres and 25 litres.



Patio Cleaning Detergent is the most efficient way to kill moss and algae and will even remove the most stubborn black lichen spots from all paving. This is a powerful product and caution must be exercised when using near plants or vegetation. It is harmful to fish and aquatic organisms. Please read instructions carefully before use.



Primer

Industry standard Simply Primer is suitable for natural stone and porcelain. Each tub contains 4 easy to use bags to be used on all of our porcelain and natural stone paving. Each tub provides 8-16m² coverage dependent on thickness of application. Each tub comes with simple instructions to make it very user friendly.



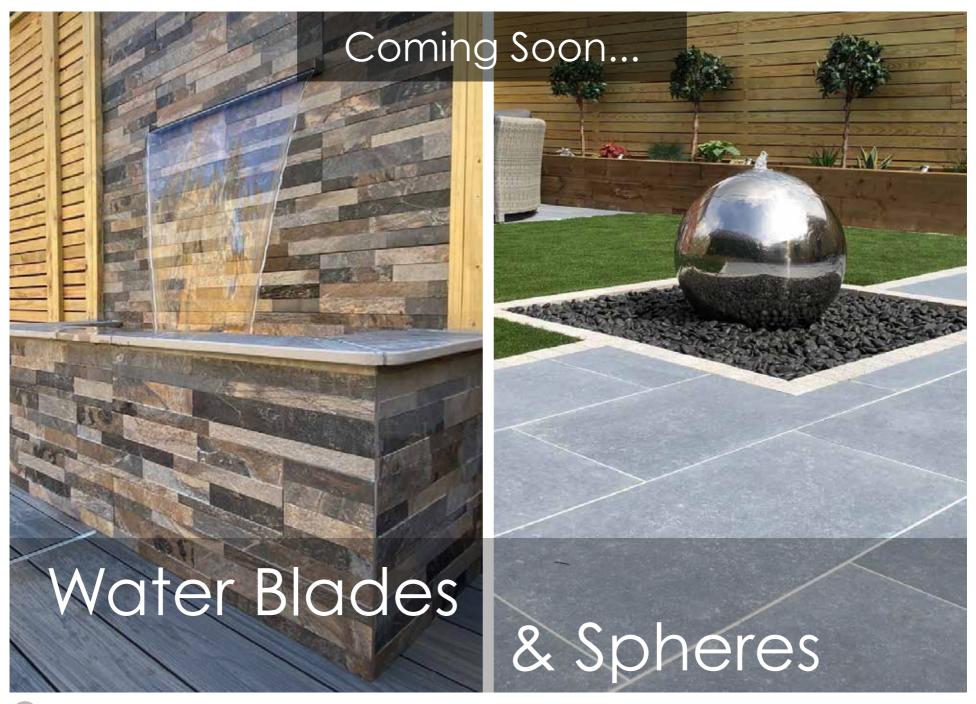
Cladding Adhesive

Rapid-setting, flexible adhesive for wall tiles. It is specially formulated with enhanced adhesion and flexibility, making it ideal for areas where slight movement or vibration can occur. Suitable for outdoor application.



Flowpoint

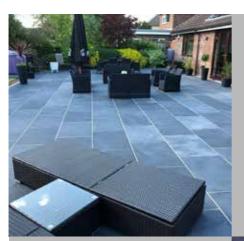
This product is perfect for use with porcelain, limestone, sandstone and slate. Flowpoint Smooth standards meets BS 7533 and can offer a construction life of up to 40 years. This product can be used in the rain and stops weeds growing. The grout is simply mixed and poured over the paving slabs, then washed off after an initial 15 minute setting time to produce robust joints. We advise for experienced landscapers to use this product due to its rapid setting nature.





Ideas & inspiration

Paving Stones Direct is made up of passionate individuals who are experts in all areas of their field. Our dedicated customer service team brings fresh ideas and energy to the company and we strive to create a positive experience for all of our customers. Our expert trade and sales team are on hand to support you with all your ideas and desires, whether this be garden designs or specialist product knowledge.



Contemporary



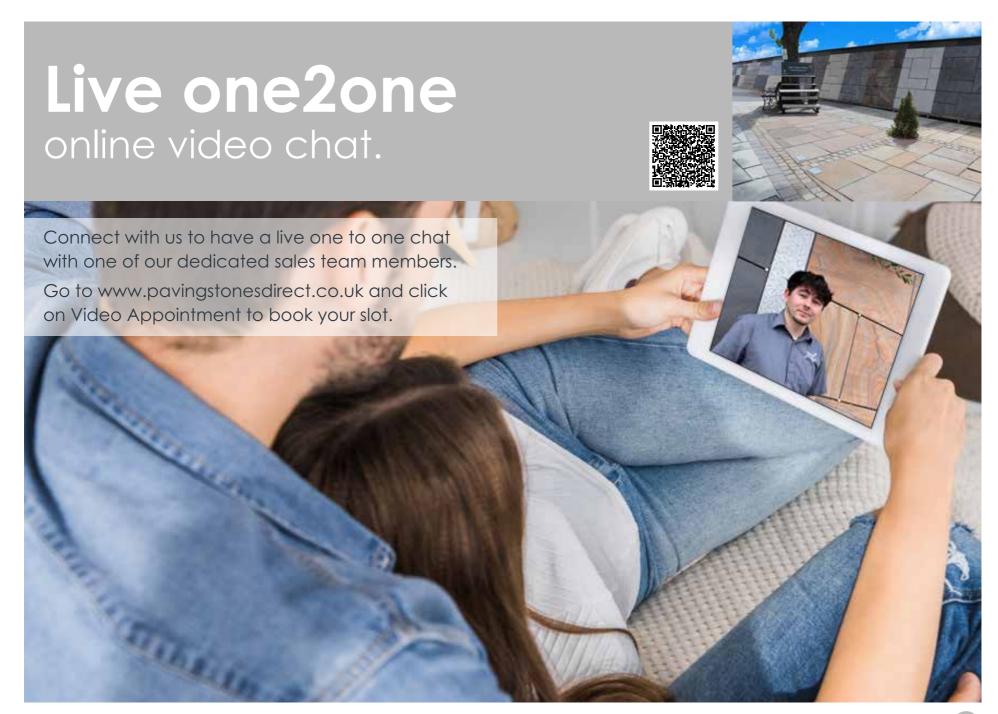
Classic



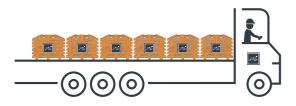


Urban





Follow our guidelines for a successful installation





1

Inspect all the goods on collection or delivery

Please make sure you are completely satisfied with your products when they are delivered or collected.



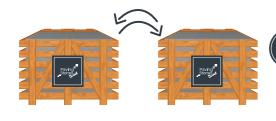
Unpacking natural stone securely

Please ensure you take slabs from the middle of the crate working outwards, to ensure the crate does not tip over.



Unpacking porcelain securely

We advise to take extra precaution while unpacking as the slabs may become unstable after the secure straps have been cut. We recommend two people carry out the unpacking.



Mix the packs

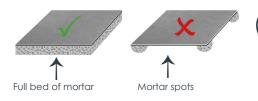
Always mix the packs to achieve an overall even appearance. When installing natural stone we strongly advise to mix from multiple packs to create an overall even appearance.



Slurry priming

We advise that when laying that you apply a "primer" to the back of the slabs prior to laying.





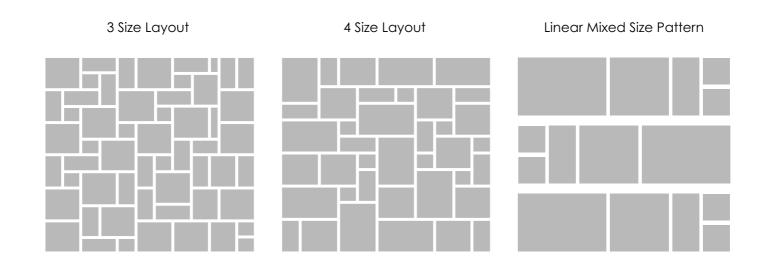
Lay of Alway

Lay on a full bed of mortar

Always lay the slabs on a full bed of mortar, we do not recommend laying them on mortar spots.

Laying Guides

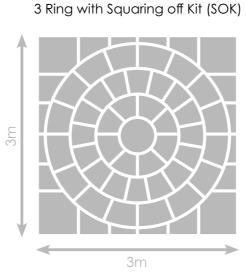
Laying patterns are for guidance only. The sizes may differ depending upon the pack sizes.



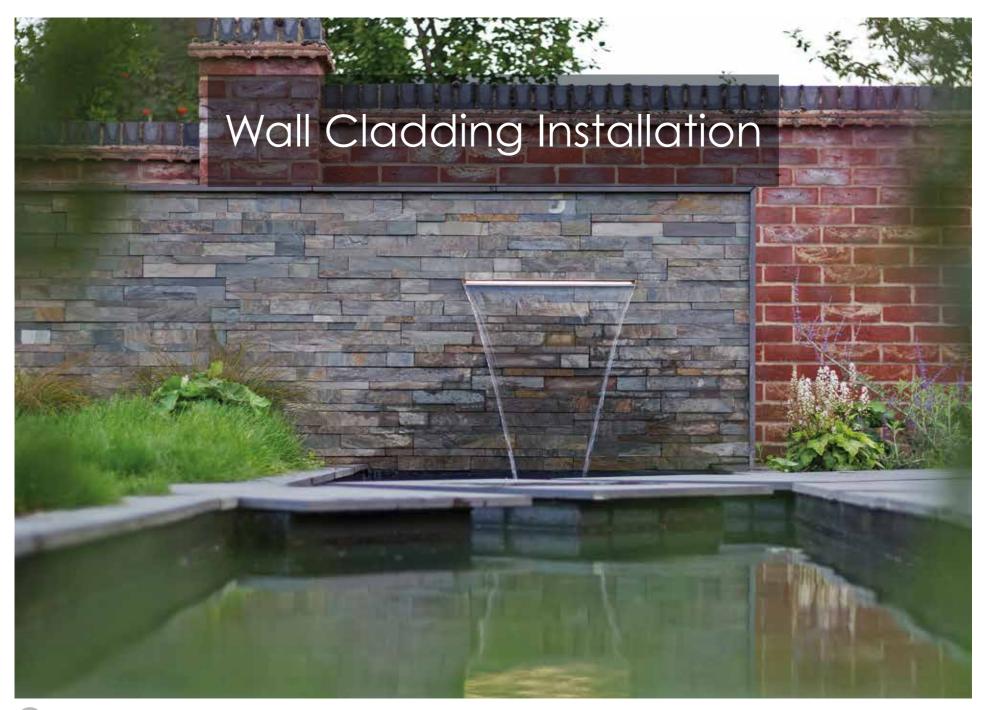
2 Ring with Squaring off Kit (SOK)

88

2.4m







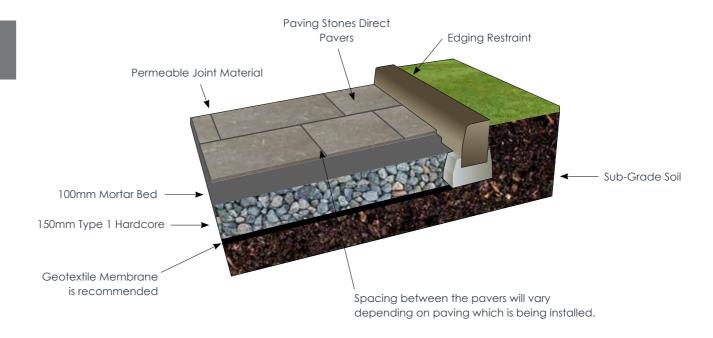
Quick Tips

- Re-cover tired looking exterior walls
- Lightweight and simple to install
- Prime wall prior to installation
- Easy to maintain
- Modern contemporary look





Laying Your Patio



Tools Needed

A shovel • Pick axe • Rubber mallet/dead blow • String line • Spirit level • Pointing trowel

Appropriate safety precaution PPE should be used and can be identified doing a simple risk assessment and method statement.

If excavating, it is good practice to dig small test holes or use cable avoidance tools to locate services. Also, it is a good practice to do a visual inspection for any signs of services within the designated area.

Construction

Ground Preparations for natural stone or porcelain patios are very much the same. Construction components consist of:

• Paving course • Bedding course • Subbase • Sub grade

Sub Grade

If you are laying directly next to a house then the finished patio should be at least 150mm below the damp proof course. So in essence, dig out the area to a minimum depth of 300mm below the damp proof course.

It's good working practice to compact the surface of the sub grade with either static or vibratory compact equipment. To ensure that water does not collect on the paving, the install needs to have a fall of 1 in 60, which means one centimeter of fall for every 60 centimeters of width. Ideally falling to storm drainage collection channels, planters and verges will surface as long as they drain freely.

Subbase & Geo Textile

Sometimes overlooked on its importance but choosing the correct sub base is essential in how the patio will perform later on. Geotextile should be rolled out over the area of the patio and cut to the cover the total area. A misconception is that it's main function is to prevent weed growth. But its main purpose is to stop the sub base migrating into the sub grade. Basically, preventing the chance of settlement in the patio.

Flexible sub base DTP Type 1 granular sub base at a depth of 100 to 150mm again dependent on ground condition. Compacted with a compactor plate or vibrating roller in 2 layers (half the depth of the stone or 75mm as rule of thumb). Rigid sub base should be a lean mix at a depth of around 100mm. Exchanging the geotextile for DPM at this stage.

Bedding - Laying Porcelain

Full wet bed: best practice on type 1 subbase.

This procedure consists of placing the tiles onto a levelled-out bed of standard sand/cement mortar, prepared to a wet consistency. The mortar bed needs to be a 6:1 or stronger mix of grit sand with cement depth of 20mm to 40mm thick.

Thin bed adhesive: best practice on concrete.

This method substitutes the sand cement for an outdoor grade polymer – modified cement. It is common in hotter climate outdoors but not as a standard practice here in the U.K. A primer should be applied to the underside of the tiles prior to placement, to ensure there is full adhesion between paving and bed. Tile spacers are a must in keeping the paving uniform.

Bedding - Laying Natural Stone

Full wet bed: best practice on type 1 subbase.

This procedure consists of placing the natural stone flags onto a levelled-out bed of standard sand/cement mortar, prepared to a wet consistency.

The mortar bed needs to be a 6:1 or stronger mix of grit sand with cement depth of 20mm to 40mm thick. It is very much the same as laying porcelain.

A primer should be applied to the underside of the slabs prior to placement to ensure full adhesion between paving and mortar bed.

Jointing

We recommend a porous jointing compound for a permeable subbase. For rigid subbase installs we recommend a non-porous jointing option. Every effort must be made to keep the paying clean and free of muck transfer from boots, tools and machinery.

Colours

The images used throughout the brochure are used for reference purposes only, several may have been digitally enhanced for printing purposes.

It is best practice to open all of the packs being used for a project before yourself or landscaper starts laying the paving, this therefore ensures all the colours can be blended in naturally to create a beautiful patio. All products may have slight colour variations with tones and patterns. Porcelain batches may vary so please ensure all goods are from the same batch prior to laying.

General Information

Sizes & Thickness

Calibrated products have undergone a grading process to achieve a thickness of 18/20/22mm, our handcut range is split by hand and the thickness may vary from 15-25mm. All sizes and thickness on our products are nominal and could vary by +/- 3mm.

Maintenance

We highly recommend cleaning the patio on a regular basis using a stiff sweeping brush and warm soapy water to remove any dirt and moss on the slabs. Your paving can be pressure washed but extreme care must be taken as extensive pressure may cause damage to the jointing and the top surface of the paving.

Hard stains can be cleaned using special cleaning agents in the market, however please check their suitability and purpose with your special product. Acids should NOT be used on natural stone as this harms the colour and texture of the stone. Any strong coloured spillages should be cleaned immediately with a wet cloth or suitable products to avoid long term damage.

Health & Safety

Paving Stones Direct products are heavy and may be awkward to lift so extreme care is advised while lifting and manoeuvring them, to the appropriate place. Necessary clothes and accessories such as boots and gloves should be worn at all times. Safety mask and eye protection are essentials when cutting the stone. More Health & Safety Guidelines and instructions can be found on www.hse.gov.uk.

Breakages

Whilst we take every care to deliver top quality products to our customers, some damages may occur due to the nature of the product and transit involved, we recommend you order 10% more than your project area.

We may be able to offer replacements if it is more than 10% and notified on the delivery notes or partial refunds may be offered depending on individual cases.

Acknowledgements

We would like to thank all our customers, contractors, builder merchants and staff who have contributed towards this brochure with high standard photographs and contents. We hope they are all delighted with the result.

Returns Policy

If you change your mind or are unhappy with the product, you can return the product for a refund* if you notify us in writing within 14 days from the delivery date. We accept returns on full packs* only and not the part packs*. You will have further 14 days to return it back to our warehouse after you have notified us. If any items are missing at the time of return, the value will be deducted from the refund.

You will receive a refund only on the product cost and not on the delivery costs incorporated in the price (starting from £65.00 per pallet depending on your location) or the returning costs if you wish for us to organize the return (starting from £75 per pallet depending on your location). There is a 20% restocking charge from the product price paid deducted at the time of return. Any express delivery charges, postcode premium charges, or split pack charges will be deducted from the refund.

Whilst we take every care to deliver the highest-quality products, there can be breakages in transit because of the nature of the product. We may be able to offer replacements if it's more than 10% of your total order. Please make sure you notify the driver of any damage at the time of the delivery and ask him/her to make a note on the paperwork. If you decide to refuse the delivery you are accepting all the above charges if the product is returned back to us. We advise you to contact us at the time when the driver is on-site to seek advice before you do so.

*Full Pack - The largest pack size shown on the website for the listed product. Unopened, sealed pallet in original packaging.

*Split Pack - Any pallet which is not a full pack. The split packs are exclusive orders made at your request, these usually are, for example, 5m², 8m², 10m², 12m² and 15 m² packs.

*Delivery Costs - The delivery cost is always incorporated in the product price and advertised as free delivery unless specified for collection only. Please contact us for the individual price breakdown if you are not sure whilst placing the order.

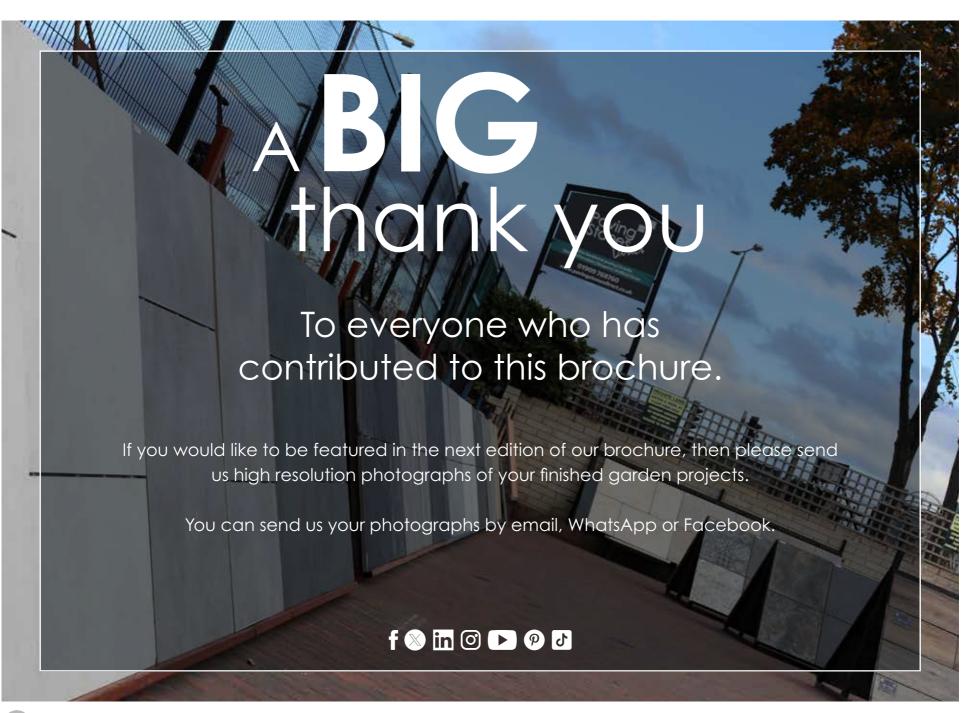
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FULL TERMS AND CONDITIONS CAN BE FOUND ON OUR WEBSITE:

https://pavingstonesdirect.co.uk/content/3-terms-and-conditions-of-use

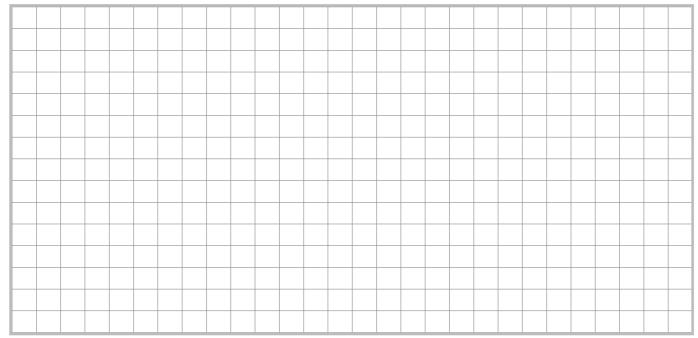
Please note: This brochure is a trial edition only. Paving Stones Direct will not be held responsible for any typographical or product errors.



Date:



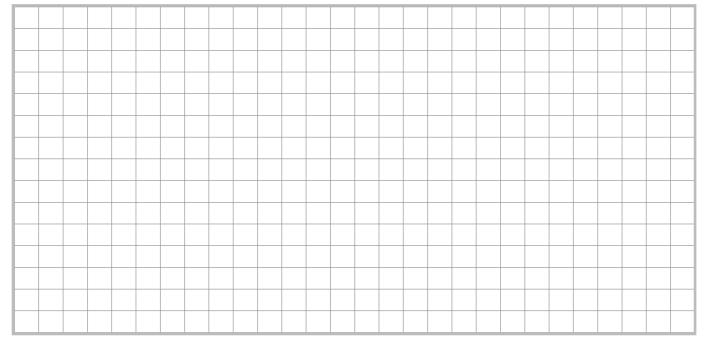
Product	Quantity	Price £
Total		



Date:



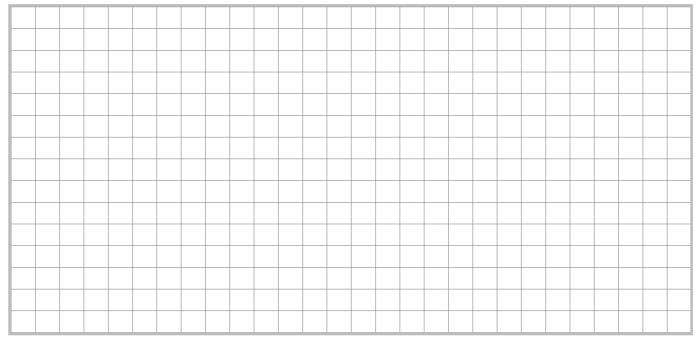
Product	Quantity	Price £
Total		



Date:



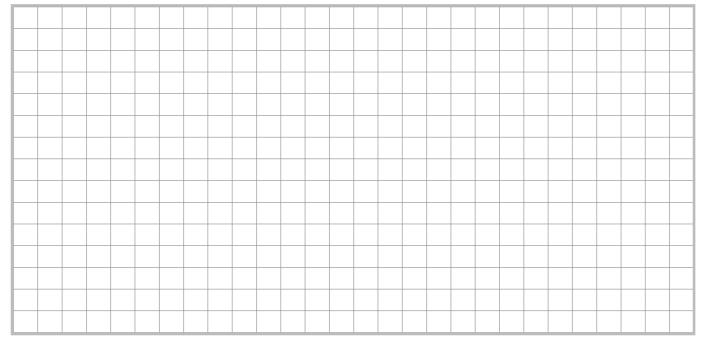
Product	Quantity	Price £
Total		



Date:



Product	Quantity	Price £
Total		



PALLET



Standard

Max. total weight

1000kgs

1200mm x 1000mm x 1000mm

ROAD SURFACES



Surfaces must be Tarmac, block paving or concrete. Our trucks don't operate on soft/loose ground.

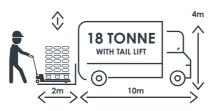
ANY CONCERNS?

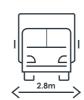


If this is not suitable, please get in touch to discuss alternatives.

SIGNATURE REQUIRED

DELIVERY VEHICLE TAIL-LIFT ONLY





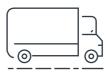
Deliveries are made by an 18 tonne vehicle. The delivery point must have access and space to turn around.

VEHICLE ACCESS



Wide enough





Hard flat surface



Obstacle free

All our deliveries are done on kerbside only using tail-lift and manual pump truck.



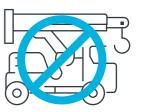
If an item cannot be delivered for any of the above reasons then a redelivery charge will apply.



REDELIVERY CHARGES APPLY

NO HI-AB/CRANE DELIVERIES

We **DO NOT** use hi-ab delivery vehicles*



*For larger orders this can be arranged.
Please contact us.

We strongly recommend you to order the goods well ahead of your project to commence. DO NOT commence work or hire a builder prior to delivery of goods, 99% of our goods are delivered on agreed timescales, but due to some unforeseen circumstances such as lost pallets in transit, vehicle breakdowns, access issues road closures hills, slopes, parked cars etc and we shall be under no liability for any delay or failure to deliver the products within estimated timescales. You are not entitled to any compensation for any of the above reasons.

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